



April 22, 2020

We are providing the following notice from the New York State Department of Financial Services. This notice only applies to the following insurance policy/plan type that you have with Cigna:

- **Group Term Life Insurance underwritten by Cigna Life Insurance Company of New York (CLICNY) issued to New York employers.**
- **Life Insurance Port and Conversions (individual policies) underwritten by Connecticut General Life Insurance Company (CGLIC) or Life Insurance Company of North America (LINA) issued to insureds residing in New York.**

The notice is as follows:

A recent Executive Order issued by Governor Cuomo, together with recent amendments to the insurance and banking regulations (the “regulations”) issued by the New York State Department of Financial Services (“Department”), extend grace periods and give you other rights under your **life insurance policy** if you can demonstrate financial hardship as a result of the novel coronavirus (“COVID-19”) pandemic. These grace periods and rights are currently in effect but are temporary, though they may be extended further.

- Please check the Department’s website for updates: <https://www.dfs.ny.gov/consumers/coronavirus>
- A copy of the Executive Order can be found [here](#)
- A copy of the regulations can be found [here](#)

Insurance Payments - Grace Period

If you can demonstrate financial hardship as a result of the COVID-19 pandemic, we must extend to 90 days the applicable grace period for the payment of premiums and fees under your **life insurance policy**. If you do not make a timely premium payment and can demonstrate financial hardship as a result of the COVID-19 pandemic, we may not impose any late fees relating to the premium payment or report you to a credit reporting agency or a debt collection agency regarding such premium payment.

Catching up on Overdue Insurance Payments

The regulations also require us to permit you to pay the overdue premium over a 12-month period if you did not make a timely premium payment due to financial hardship as a result of the COVID-19 pandemic and can still demonstrate financial hardship as a result of the COVID-19 pandemic. This also applies if we sent you a nonpayment cancellation notice prior to March 29, 2020.

How to Demonstrate Financial Hardship

If you are unable to make a timely premium payment due to financial hardship as a result of the COVID-19 pandemic, you may submit to us or your policy service provider a statement that you swear or affirm in writing under penalty of perjury that you are experiencing financial hardship as a result of the COVID-19 pandemic, which we or your premium finance agency, as applicable, must accept as satisfactory proof. Such statement need not be notarized.

Questions

If you would like to discuss billing or make alternative payment arrangements or if you have any questions about the Executive Order or regulations, please contact us at 1-800-243-7445 option 5. For individuals with converted life insurance policies, please contact your plan service provider directly.

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