Cigna Corporation

Quarterly Financial Supplement December 31, 2013

This document is dated February 7, 2014. The data contained in this document may not be accurate after such date and Cigna does not undertake to update or keep it accurate after such date.



Cigna Corporation December 31, 2013 Quarterly Financial Supplement Table of Contents

BASIS OF PRESENTATION:

All dollar amounts are in millions, unless otherwise noted.

Cigna measures the financial results of its segments using "segment earnings (loss)," which is defined as shareholders' net income (loss) before net realized investment gains (losses).

Adjusted income (loss) from operations is defined as segment earnings excluding special items (identified and quantified on page 3) and results of Cigna's guaranteed minimum income benefits business. Adjusted income (loss) from operations is a measure of profitability used by Cigna's management because it presents the underlying results of operations of Cigna's businesses and permits analysis of trends in underlying revenue, expenses and shareholders' net income (loss).

Operating revenues exclude hedge gains (losses) from the Run-off Reinsurance business and net realized investment results. This measure is used by Cigna's management because it presents the underlying revenue of Cigna's operating businesses.

Adjusted income (loss) from operations and operating revenues are not determined in accordance with accounting principles generally accepted in the United States of America (GAAP) and should not be viewed as substitutes for the most directly comparable GAAP measures, which are shareholders' net income (loss) and segment revenues.

Cigna Corporation
Financial Highlights (unaudited)

(Dollars in millions, except per share amounts)	7	hree Months E	nded Dec	ember 31,		 Year Ende	d Decemb	er 31,		
		2013		2012 %	Change	 2013		2012	% Change	
SEGMENT REVENUES										
Global Health Care	\$	6,355	\$	5,953	7 %	\$ 25,296	\$	23,080	10	%
Global Supplemental Benefits		692		620	12	2,639		2,095	26	
Group Disability and Life		956		881	9	 3,747		3,409	10	
Ongoing operations		8,003		7,454	7	31,682		28,584	11	
Run-off Reinsurance, Other Operations and Corporate		127		155	(18)	524		610	(14)	
Total operating revenue		8,130		7,609	7	32,206		29,194	10	
Run-off Reinsurance hedge loss		-		(13)	-	(39)		(119)	67	
Net realized investment gains		21		24	(13)	213		44	384	
Total Revenues	\$	8,151	\$	7,620	7 %	\$ 32,380	\$	29,119	11	%
ADJUSTED INCOME (LOSS) FROM OPERATIONS										
Global Health Care	\$	318	\$	397	(20) %	\$ 1,572	\$	1,480	6	%
Global Supplemental Benefits		40		38	5	183		148	24	
Group Disability and Life		66		56	18	311		281	11	
Ongoing operations		424	·	491	(14)	 2,066	·	1,909	8	
Run-off Reinsurance, Other Operations and Corporate		(37)		(39)	5	(134)		(175)	23	
Total	\$	387	\$	452	(14) %	\$ 1,932	\$	1,734	11	%
Diluted earnings per share - adjusted income from operations	\$	1.39	\$	1.57	(11) %	\$ 6.79	\$	5.99	13	%

CUSTOMER RELATIONSHIPS	As of Decer	mber 31,		
(Relationships, lives and policies in thousands)	2013	2012	% Change	
Global Health Care Medical Customers: (see page 8)	14,217	14,045	1	%
Other Customer Relationships: (see page 8)				
Behavioral care	22,515	21,750	4	
Dental	12,074	11,392	6	
Pharmacy	7,095	6,772	5	
Medicare Part D	1,190	1,264	(6)	
Global Supplemental Benefit Policies (see page 10) ⁽¹⁾	11,869	11,436	4	
Group Disability and Life covered lives (estimated)	13,600	12,100	12	
Total customer relationships	82,560	78,759	5	%

⁽¹⁾ Policies from the China Joint Venture have not been included (see page 10).

Cigna Corporation

Income and Per Share Data (unaudited)

(Dollars in millions, except per share amounts)	Т	hree Months E	nded D	ecember 31,		Year Ende	d Dece	mber 31,				
		2013		2012	% Change			2013		2012	% Change	
ADJUSTED INCOME (LOSS) FROM OPERATIONS												
Global Health Care	\$	318	\$	397	(20)	%	\$	1,572	\$	1,480	6	%
Global Supplemental Benefits		40		38	5			183		148	24	
Group Disability and Life		66		56	18			311		281	11	
Run-off Reinsurance		(2)		-	-			(6)		(29)	79	
Other Operations		20		19	5			94		82	15	
Corporate		(55)		(58)	5			(222)		(228)	3	
Total	\$	387	\$	452	(14)	%	\$	1,932	\$	1,734	11	%
SHAREHOLDERS' NET INCOME												
Segment Earnings (Loss)												
Global Health Care (1), (2), (6), (7), (8)	\$	287	\$	397	(28)	%	\$	1,517	\$	1,418	7	%
Global Supplemental Benefits (1), (6)	•	32	•	38	(16)		•	175	Ť	142	23	
Group Disability and Life (1), (4), (6)		65		56	16			259		279	(7)	
Run-off Reinsurance (3)		(2)		7	-			(488)		-	-	
Other Operations		20		19	5			94		82	15	
Corporate (5), (7)		(55)		(126)	56			(222)		(329)	33	
Total		347		391	(11)			1,335		1,592	(16)	
Net realized investment gains, net of taxes		14		15	(7)			141		31	355	
Shareholders' net income	\$	361	\$	406	(11)	%	\$	1,476	\$	1,623	(9)	%
DILUTED EARNINGS PER SHARE												
Adjusted income from operations	\$	1.39	\$	1.57	(11)	%	\$	6.79	\$	5.99	13	%
Results of guaranteed minimum income benefits business, after-tax	*	-	*	0.02	(100)		•	0.09	•	0.10	(10)	
Net realized investment gains, net of taxes		0.05		0.06	(17)			0.49		0.11	345	
Special items, after-tax		(0.15)		(0.24)	38			(2.19)		(0.59)	(271)	
Shareholders' net income	\$	1.29	\$	1.41	(9)	%	\$	5.18	\$	5.61	(8)	%
Weighted Average Shares (in thousands)		278,960		288,710	(3)	%		284,685		289,530	(2)	%
		As of De	ecembe	er 31,								
		2013		2012								
					(4)							

Special Items

- (1) The three months and year ended December 31, 2013 include a pre-tax charge of \$60 million (\$40 million after-tax) for an organizational efficiency plan: \$47 million (\$31 million after-tax) in Global Health Care; \$11 million (\$8 million after-tax) in Global Supplemental Benefits and \$2 million (\$1 million after-tax) in Group Disability and Life.
- (2) The year ended December 31, 2013 includes a pre-tax charge of \$37 million (\$24 million after-tax) related to the Pharmacy Benefits Manager ("PBM") services agreement with Catamaran.
- (3) The year ended December 31, 2013 includes a pre-tax charge of \$781 million (\$507 million after-tax) related to the transaction with Berkshire to effectively exit the Run-off Reinsurance business.
- (4) The year ended December 31, 2013 includes a pre-tax charge of \$77 million (\$51 million after-tax) related to a disability claims regulatory matter.
- (5) The three months and year ended December 31, 2012 includes a pre-tax charge of \$104 million (\$68 million after-tax) resulting from litigation matters.
- (6) The year ended December 31, 2012 includes a pre-tax charge of \$77 million (\$50 million after-tax) for an organizational efficiency plan: \$65 million (\$42 million after-tax) in Global Health Care; \$9 million (\$6 million after-tax) in Group Disability and Life.
- (7) The year ended December 31, 2012 includes a pre-tax charge of \$53 million (\$40 million after-tax) for costs associated with the 2012 acquisition of HealthSpring: \$42 million (\$33 million after-tax) in Corporate and \$11 million (\$7 million after-tax) in Global Health Care.
- (8) The year ended December 31, 2012 includes a pre-tax charge of \$20 million (\$13 million after-tax) resulting from litigation matters.

Cigna Corporation Supplemental Financial Information (unaudited) Reconciliation of Adjusted Income (Loss) from Operations to Shareholders' Net Income

(Dollars in millions, except per share amounts)

	Dilu	ted					Glol	bal	Gro	up						
	Earning	gs Per			Glo	bal	Supple	mental	Disal	oility	Run	-off	Otl	her		
	Sha	are	Consol	idated	Health	Care	Bene	efits	and	Life	Reinsu	ırance	Opera	ations	Corp	orate
Three Months Ended December 31,	2013	2012	2013	2012	2013	2012	2013	2012	2013	2012	2013	2012	2013	2012	2013	2012
Adjusted income (loss) from operations	\$1.39	\$1.57	\$387	\$452	\$318	\$397	\$40	\$38	\$66	\$56	\$(2)	\$-	\$20	\$19	\$(55)	\$(58)
Results of guaranteed minimum income benefits business	-	0.02	-	7	-	-	-	-	-	-	-	7	-	-	-	-
Special items, after-tax:																
Charges associated with litigation matters	-	(0.24)	-	(68)	-	-	-	-	-	-	-	-	-	-	-	(68)
Charges for organizational efficiency plans	(0.15)	-	(40)	-	(31)	-	(8)	-	(1)	-	-	-	-	-	i	-
Segment earnings (loss)	1.24	1.35	347	391	\$287	\$397	\$32	\$38	\$65	\$56	\$(2)	\$7	\$20	\$19	\$(55)	\$(126)
Net realized investment gains, net of taxes	0.05	0.06	14	15												
Shareholders' net income	\$1.29	\$1.41	\$361	\$406												

	Dilu Earning Sha	gs Per	Conso	lidated	Glo Health		Glob Suppler Bene	mental	Gro Disal and	oility	Run Reinsu	-	Oth Opera		Corpo	orate
Year Ended December 31,	2013	2012	2013	2012	2013	2012	2013	2012	2013	2012	2013	2012	2013	2012	2013	2012
Adjusted income (loss) from operations	\$6.79	\$5.99	\$1,932	\$1,734	\$1,572	\$1,480	\$183	\$148	\$311	\$281	\$(6)	\$(29)	\$94	\$82	\$(222)	\$(228)
Results of guaranteed minimum income benefits business	0.09	0.10	25	29	-	-	-	-	-	-	25	29	-	-	-	-
Special items, after-tax:																
Costs associated with PBM services agreement	(80.0)	-	(24)	-	(24)	-	-	-	-	-	-	-	-	-	-	-
Charge related to reinsurance transaction	(1.78)	-	(507)	-	-	-	-	-	-	-	(507)	-	-	-	-	-
Charge for disability claims regulatory matter	(0.18)	-	(51)	-	-	-	-	-	(51)	-	-	-	-	-	-	-
Charges for organizational efficiency plans	(0.15)	(0.17)	(40)	(50)	(31)	(42)	(8)	(6)	(1)	(2)	-	-	-	-	-	-
Costs associated with acquisitions	-	(0.14)	-	(40)	-	(7)	-	-	-	-	-	-	-	-	-	(33)
Charges associated with litigation matters		(0.28)	-	(81)	-	(13)		-	-	-	-	-		-	-	(68)
Segment earnings (loss)	4.69	5.50	1,335	1,592	\$1,517	\$1,418	\$175	\$142	\$259	\$279	\$(488)	\$-	\$94	\$82	\$(222)	\$(329)
Net realized investment gains, net of taxes	0.49	0.11	141	31												
Shareholders' net income	\$5.18	\$5.61	\$1,476	\$1,623												

Cigna Corporation
Consolidated Income Statements (unaudited)

(Dollars in millions)	Three Month	ns Ende	ed December 3	31,			Year Ende	ed December 31,		
	2013		2012	% Change			2013	2012	% Change	
Revenues:										
Premiums and fees	\$ 7,284	\$	6,827	7	%	\$	28,976	\$ 26,18	7 11	%
Net investment income	291		290	-			1,164	1,14	4 2	
Mail order pharmacy revenues	494		434	14			1,827	1,62	3 13	
Other revenues	61	_	58	5		_	239	24	<u>) </u>	
Total operating revenues	8,130		7,609	7			32,206	29,19	4 10	
Run-off Reinsurance hedge (loss) (1)	-		(13)	(100)			(39)	(119) 67	
Net realized investment gains	21	_	24	(13)		_	213	4	<u>4</u> 384	
Total revenues	8,151	_	7,620	7		_	32,380	29,11	<u>9</u> 11	
Benefits and Expenses:										
Global Health Care medical claims expense	4,003		3,644	10			15,867	14,22	3 12	
Other benefit expenses excluding special items	1,108		1,024	8			4,196	3,67	2 14	
Mail order pharmacy cost of goods sold	413		353	17			1,509	1,32	3 14	
Guaranteed minimum income benefits fair value (gain)										
excluding special items	-		(8)	(100)			(45)	(41) (10)	
Operating expenses excluding special items	2,031		1,884	8			7,722	7,20	1 7	
Special items (see details on page 2)	60		104	(42)		_	955	25	<u>4</u> 276	
Total benefits and expenses	7,615	_	7,001	9		_	30,204	26,64	<u>2</u> 13	
Income before income taxes	536	_	619	(13)		_	2,176	2,47	<u>7</u> (12)	
Income taxes:										
Current	216		145	49			501	71	9 (30)	
Deferred	(40)	_	67	-		_	197	13	<u>4</u> 47	
Total taxes	176		212	(17)			698	85	3 (18)	
Net income	360		407	(12)			1,478	1,62		
Less: net income (loss) attributable to noncontrolling interests	(1)		1	-			2		1 100	
Shareholders' net income	\$ 361	\$	406	(11)	%	\$	1,476	\$ 1,62	3 (9)	%

⁽¹⁾ Includes pre-tax losses from futures and swaps contracts entered into prior to February 4, 2013 as part of a dynamic hedge program to manage equity and growth interest rate risks in Cigna's Run-off Reinsurance operations. Cigna recorded related offsets in Benefits and Expenses to adjust liabilities for reinsured guaranteed minimum death benefit and guaranteed minimum income benefit contracts. These hedge programs were terminated after February 4, 2013 as a result of the transaction with Berkshire in which Cigna effectively exited the Run-off Reinsurance business. For more information, please refer to Cigna's Form 10-K for the year ended December 31, 2013 expected to be filed on February 27, 2014.

Cigna Corporation Global Health Care Segment Earnings (unaudited)

(Dollars in millions)		Three Months E		,	0/ 01			d December 31,	0/ 01	
	 	2013	201:	2	% Change	 	2013	2012	% Change	
Revenues:										
Premiums and fees	\$	5,723	\$	5,399	6 %	\$	22,933	\$ 20,973	9	%
Net investment income		82		68	21		325	259	25	
Mail order pharmacy revenues		494		434	14		1,827	1,623	13	
Other revenues		56	 	52	8	_	211	225	(6)	
Segment revenues		6,355		5,953	7	_	25,296	23,080	10	
Benefits and Expenses:										
Global Health Care medical claims expense		4,003		3,644	10		15,867	14,228	12	
Mail order pharmacy cost of goods sold		413		353	17		1,509	1,328	14	
Operating expenses excluding special items		1,443		1,346	7		5,497	5,217	5	
Special items (see details on page 2)		47	 		-	_	84	96	(13)	
Benefits and expenses		5,906		5,343	11	_	22,957	20,869	10	
Income before income taxes		449		610	(26)		2,339	2,211	6	
Income taxes		162		213	(24)	· · · · · ·	822	793	4	
Segment earnings, after-tax		287		397	(28)		1,517	1,418	7	
Less: Special items, after-tax (see details on page 2)		(31)	· · · · · · · · · · · · · · · · · · ·	- .	-, ,	· · · · · · · · · · · · · · · · · · ·	(55)	(62)	11	
Adjusted income from operations	\$	318	\$	397	(20) %	\$	1,572	\$ 1,480	6	%
Net realized investment gains, net of taxes	\$	8	\$	2	300 %	\$	73	\$ 9	-	%

The financial results of HealthSpring are included in the Global Health Care segment from the date of acquisition, which was January 31, 2012.

Cigna Corporation Global Health Care Revenue Analysis (unaudited)

(Dollars in millions)	•	Three Months I	Ended D	ecember 31,				Year Ende	d Dece	mber 31,	
		2013		2012	% Change			2013		2012	% Change
Premiums:											
Guaranteed cost	\$	1,125	\$	1,096	3	%	\$	4,463	\$	4,256	5 %
Experience-rated (1)		582		512	14			2,292		2,022	13
Stop loss		497		430	16			1,907		1,672	14
International health care		437		426	3			1,752		1,648	6
Dental		289		261	11			1,139		1,005	13
Medicare		1,384		1,316	5			5,639		4,969	13
Medicaid		82		72	14			317		207	53
Medicare Part D		298		316	(6)			1,387		1,421	(2)
Other		181		176	3			730		677	8
Γotal Premiums		4,875		4,605	6			19,626		17,877	10
Fees, including international health care		848	_	794	7		_	3,307	_	3,096	7
Premiums and Fees		5,723		5,399	6			22,933		20,973	9
Mail order pharmacy revenues (2)		494		434	14			1,827		1,623	13
Other revenues (3)		56		52	8			211		225	(6)
Net investment income		82		68	21			325		259	25
Segment revenues	\$	6,355	\$	5,953	7	%	\$	25,296	\$	23,080	10 %

The financial results of HealthSpring are included with the Global Health Care segment from the date of acquisition, which was January 31, 2012.

⁽¹⁾ Includes minimum premium business that has a risk profile similar to experience-rated funding arrangements. The risk portion of minimum premium revenue is reported in experience-rated medical premium whereas the self-funding portion of minimum premium revenue is reported in fees. Also, includes certain non-participating cases for which special customer-level reporting of experience is required.

⁽²⁾ Reflects revenues for non-risk mail order pharmacy fulfillment services.

⁽³⁾ Includes non-risk revenues for direct channel specialty products and revenues for management services provided to independent physician associations and health plans.

Cigna Corporation Global Health Care Ratio Analysis (unaudited)

	Three Months En	ided De	cember 31,		Change	Year Ende	d Dec	ember 31,		Change
RATIOS:	2013		2012		Better (Worse)	2013		2012		Better (Worse)
Guaranteed Cost care ratio (1)	86.6	%	83.8	%	(2.8)	81.5	%	80.2	%	(1.3)
Medicare Advantage care ratio	86.4	%	82.2	%	(4.2)	84.8	%	80.9	%	(3.9)
Medicare Part D care ratio	61.0	%	60.9	%	(0.1)	82.3	%	81.2	%	(1.1)
Operating Expense ratio (2)	22.7	%	22.6	%	(0.1)	21.7	%	22.6	%	0.9

The financial results of HealthSpring are included with the Global Health Care segment from the date of acquisition, which was January 31, 2012.

⁽¹⁾ Excludes the stop loss products associated with experience-rated and service customers and Cigna's international health care business, and includes rebates calculated in accordance with the Patient Protection and Affordable Care Act.

⁽²⁾ Excludes Special Items (see details on page 2).

Cigna Corporation Global Health Care

Estimated Covered Lives (unaudited)

COVERED LIVES BY	As of Dece	mber 31,			COVERED LIVES BY	As of Dec			
FUNDING TYPE:	2013	2012	% Ch	ange	MARKET SEGMENT: (6)	2013	2012 ⁽⁷⁾	% Chang	е
(Lives in thousands)					(Lives in thousands)				
Medical customers: (1)					Medical customers: (1)				
Commercial risk:	4 000		(0)		U.S. Commercial:			(=)	٠,
U.S. Guaranteed cost U.S. Experience-rated (3)	1,099 794	1,135 786	(3)	%	National Accounts Middle Market	3,902 7,354	4,111 7,185	(5) 2	%
International health care - risk	794 742	766 744	ı		Select	7,35 4 972	7,165 850	14	
Total commercial risk			(4)		Individual	237	196	21	
rotal commercial risk	2,635	2,665	(1)		Small	3	196	(25)	
Medicare	467	426	10		Total U.S. Commercial	12,468	12,346	1	
Medicaid	25	23	9		International	1,257	1,250	1	
Total risk	3,127	3,114	-		Total Commercial	13,725	13,596	1	
					Medicare	467	426	10	
Total service, including international health care	11,090	10,931	1		Medicaid	25	23	9	
					Total Government	492	449	10	
Total medical customers	14,217	14,045	1	%	Total medical customers	14,217	14,045	1	%
Less: Limited benefits customers (2)	139	189	(26)		Less: Limited benefits customers (2)	139	189	(26)	
Total medical customers excluding limited					Total medical customers excluding limited				
benefits customers	14,078	13,856	2	%	benefits customers	14,078	13,856	2	%
Other Customer Relationships:									
Behavioral care (4)	22,515	21,750	4	%					
Dental ⁽⁴⁾	12,074	11,392	6	%					
Pharmacy (4)	7,095	6,772	5	%					
Medicare Part D (5)	1,190	1,264	(6)	%	•				

(1) Includes individuals who meet any one of the following criteria: are covered under an insurance policy or service agreement issued by Cigna; have access to Cigna's provider network for covered services under their medical plan; or have medical claims that are administered by Cigna.

- (2) In connection with U.S. health care reform legislation, Cigna ceased offering limited medical benefits products effective December 31, 2013.
- (3) Includes minimum premium customers, who have a risk profile similar to experience-rated customers. Also, includes certain non-participating cases for which special customer-level reporting of experience is required.
- (4) Reflects customer relationships with Cigna's dental, managed pharmacy, or behavioral care programs. These customers may also be medical customers, or they may have stand-alone dental, managed pharmacy, or behavioral care coverage. Behavioral customer relationships exclude certain wellness programs. Behavioral and dental customer relationships exclude international health care business.
- (5) Reflects customers enrolled in Cigna's Medicare Part D program, which provides access to prescription medications through a nationwide pharmacy network.

- (6) Market Segments are defined as follows:
- ~ the National Accounts market segment includes multi-state employers with more than 5,000 U.S. based, full-time employees in more than one state
- ~ the Middle Market segment includes employers with more than 250 but fewer than 5.000 U.S. based, full-time employees, single-site employers with more than 5,000 employees, Taft Hartley plans, and other third party payers;
- ~ the Select market segment includes employers with more than 50 but fewer than 250 eligible
- ~ the Individual market segment includes individuals in ten states as of December 31, 2013: Arizona, California, Colorado, Connecticut, Florida, Georgia, North Carolina, South Carolina, Tennessee and Texas.
- ~ the Small market segment includes employers with 2-50 employees. Cigna has made a strategic business decision to exit this Market Segment.
- ~ the International health care segment is focused on health care products and services to meet the needs of local and multinational companies and organizations and their local and globally mobile employees and dependents.
- ~ the Government market segment offers Medicare Advantage (both to individuals who are post-65 retirees, as well as employer group sponsored pre- and post-65 retirees), Prescription Drug Program, and Medicaid products as managed care alternatives to publicly funded healthcare
- (7) Prior year lives have been reclassified to reflect market segment transfers resulting primarily from increased/decreased enrollment at the account level.

Cigna Corporation Global Supplemental Benefits Segment Earnings (unaudited)

(Dollars in millions)		Three Months Ended	December 31,			Year Ended Dec	ember 31,	
		2013	2012	% Change		2013	2012	% Change
Revenues:								
Premiums and fees	\$	662 \$	592	12 %	\$	2,513 \$	1,984	27 %
Net investment income		25	25	-		100	90	11
Other revenues		5	3	67	_	26	21	24
Segment revenues		692	620	12	_	2,639	2,095	26
Benefits and Expenses:								
Benefit expenses		349	306	14		1,310	1,005	30
Operating expenses ⁽¹⁾ Special items (see details on page 2)		299 11	264	13 -		1,091 11	902 9	21 22
Benefits and expenses		659	570	16	_	2,412	1,916	26
Income before income taxes		33	50	(34)		227	179	27
Income taxes		2	11	(82)		50	36	39
Income (Loss) attributable to noncontrolling interests		(1)	1	-		2	1	100
Segment earnings, after-tax		32	38	(16)		175	142	23
Less: Special items, after-tax (see details on page 2)	· · · · · · · · · · · · · · · · · · ·	(8)	<u>-</u>	-	· · · ·	(8)	(6)	(33)
Adjusted income from operations	\$	40 \$	38	5 %	\$	183 \$	148	24 %
Net realized investment gains (losses), net of taxes	\$	- \$	(3)	- %	\$	5 \$	1	400 %

Global Supplemental Benefits' segment results include the financial results of the following 2012 acquisitions: Great American Supplemental Benefits, acquired on August 31, and the Turkey Joint Venture, acquired on November 9.

	Thre	e Months Ende	d Dece				Year Ended December 31,				
Excluding the Effect of Foreign Currency Movements:		2013		2012 ⁽²⁾	% Change		2013		2012	% Change	
(Dollars in millions)											
Premiums and fees	\$	662	\$	595	11	%	\$ 2,513	\$	2,005	25	%
Adjusted income from operations	\$	40	\$	39	3	%	\$ 183	\$	152	20	%

⁽¹⁾ Operating expenses include policy acquisition expenses of \$169 million for the three months and \$623 million for the year ended December 31, 2013 and \$145 million for the three months and \$526 million for the year ended December 31, 2012.

⁽²⁾ Movements in foreign currency exchange rates between reporting periods impact the comparability of reported results. In the table immediately above, 2012 amounts are presented using 2013 actual exchange rates.

Cigna Corporation Global Supplemental Benefits Key Metrics (unaudited)

	Three Mo	onths En	ded December	r 31,		Year Ended December 31,					
REMIUMS AND FEES BY GEOGRAPHY:	2013		2012	% Change			2013		2012	% Change	
Korea	\$ 345	\$	301	15 %	%	\$	1,277	\$	1,076	19	%
U.S. ⁽¹⁾	80		74	8			299		99	202	
Taiwan	71		61	16			271		254	7	
Europe	62		68	(9)			253		247	2	
Indonesia	21		22	(5)			91		90	1	
Other	 83		66	26		·	322		218	48	
otal ⁽²⁾	\$ 662	\$	592	12 %	%	\$	2,513	\$	1,984	27	%
China Joint Venture ⁽²⁾	\$ 113	\$	94	20 %	%	\$	416	\$	331	26	%

	As of Decen	As of December 31,							
NUMBER OF POLICIES:	2013	2012	% Change						
(Policies in thousands)									
Global Supplemental Benefits Policies (2)	11,869	11,436	4 %						
China Joint Venture (2)	1,090	1,009	8 %						

⁽¹⁾ Includes Great American Supplemental Benefits' results since Cigna's August 31, 2012 acquisition.

⁽²⁾ Cigna owns a 50% noncontrolling interest in its China Joint Venture. Cigna's 50% share of the joint venture's earnings is reported in Other Revenues using the equity method of accounting under GAAP. As such, the premiums and fees and policy counts from the China Joint Venture are not included in Premiums and Fees By Geography or Number of Policies. The China Joint Venture premiums and fees and policy counts are presented above as if Cigna owned 100% of the joint venture for informational purposes only.

Cigna Corporation Group Disability and Life Segment Earnings (unaudited)

(Dollars in millions)	Three Months E	Ended De	ecember 31,	· · · · · · · · · · · · · · · · · · ·			ecember 31,	
	2013		2012	% Change		2013	2012	% Change
Revenues:								
Premiums and fees:								
Life	\$ 393	\$	362	9 %	\$	1,552 \$	1,426	9 %
Disability	416		377	10		1,616	1,413	14
Other	64		65	(2)		257	270	(5)
Total premiums and fees	873		804	9		3,425	3,109	10
Net investment income	83		77	8		321	300	7
Other revenues		_	<u>-</u>	-	_	1_		-
Segment revenues	956		881	9		3,747	3,409	10
Benefits and Expenses:								
Benefit expenses excluding special items	668		618	8		2,546	2,290	11
Operating expenses excluding special items	194		185	5		762	721	6
Special items (see details on page 2)	2		<u> </u>	-		79	3	-
Benefits and expenses	864		803	8		3,387	3,014	12
Income before income taxes	92		78	18		360	395	(9)
Income tax expense	 27		22	23		101	116	(13)
Segment earnings, after-tax	65		56	16		259	279	(7)
Less: Special items, after-tax (see details on page 2)	 (1)		<u>-</u>	<u>- , , , , , , , , , , , , , , , , , , ,</u>	<u>.</u>	(52)	(2)	
Adjusted income from operations	\$ 66	\$	56	18 %	\$	311 \$	281	11 %
Net realized investment gains, net of taxes	\$ 4	\$	12	(67) %	\$	40 \$	18	122 %

Cigna Corporation Run-off Reinsurance Segment Earnings (unaudited)

(Dollars in millions)	Three Months I	Ended	d December 31, 2012	% Change			Year Ende	ed Dece	ember 31, 2012	% Change
Revenues:	·								•	
Premiums and fees	\$ -	\$	5	-	%	\$	1	\$	21	(95) %
Net investment income	2	-	25	(92)		=	19	_	102	(81)
Segment operating revenues	2		30	(93)			20		123	(84)
Run-off reinsurance hedge loss (1)		-	(13)	-		=	(39)	_	(119)	67
Segment total revenues	2	-	17	(88)		=	(19)	_	4	-
Benefits and Expenses:										
Benefit expenses excluding special items	(1)		8	-			(27)		16	-
Guaranteed minimum income benefits fair value gain excluding special items	-		(8)	-			(45)		(41)	(10)
Operating expenses excluding special items	6		6	-			22		29	(24)
Special items (see details on page 2)				-		=	781	_		-
Benefits and expenses	5		6	(17)		=	731	_	4	-
Income (loss) before income taxes	(3)		11	-			(750)		-	-
Income tax expense (benefits)	(1)		4	-			(262)		-	-
Segment income (loss), after-tax	(2)		7	-			(488)		-	-
Less: Results of guaranteed minimum income benefits business, after-tax (2)	-		7	-			25		29	(14)
Less: Special items, after-tax (see details on page 2)	-		-	-			(507)			-
Adjusted loss from operations	\$ (2)	\$	-	-	%	\$	(6)	\$	(29)	79 %
Net realized investment gains (losses), net of taxes	\$ (1)	\$	1	-	%	\$	12	\$	1	- %

⁽¹⁾ See the Dynamic Hedge Program discussion on page 4 for further information.

⁽²⁾ Results of the guaranteed minimum income benefits business include "Guaranteed minimum income benefits fair value (gain) loss," as well as net investment income, income taxes associated with this business, and beginning in 2011 through to the February 4, 2013 reinsurance transaction with Berkshire, the results of futures and interest rate swaps entered into to hedge equity and growth interest rate risk.

Cigna Corporation Other Operations Segment Earnings (unaudited)

(Dollars in millions)		Three Months End 2013	ded December 31, 2012	% Change		Year Ended De	ecember 31, 2012	% Change
Revenues:	•	2010	2012	70 Change		2010	2012	70 Change
Premiums and fees	\$	26 \$	27	(4)	% \$	104 \$	100	4 %
Net investment income		98	95	3		389	388	-
Other revenues		12	14	(14)		48	55	(13)
Segment revenues		136	136	-		541	543	-
Benefits and Expenses:								
Benefit expenses		92	92	-		367	361	2
Operating expenses		13	14	(7)		55	57	(4)
Benefits and expenses		105	106	(1)		422	418	1
Income before income taxes		31	30	3		119	125	(5)
Income taxes		11	11	-		25	43	(42)
Segment earnings, after-tax		20	19	5		94	82	15
Adjusted income from operations	\$	20 \$	19	5	% \$	94 \$	82	15 %
Net realized investment gains, net of taxes	\$	3 \$	3		% \$	11 \$	2	450 %

Cigna Corporation
Corporate (unaudited)

(Dollars in millions)	Three Months Ended [December 31,	0/	Year Ended Decei	mber 31,	
	2013	2012	% Change	2013	2012	% Change
Revenues:						
Net investment income	\$ 1 \$	-	- %	\$ 10 \$	5	100 %
Other revenues (1)	 (12)	(11)	(9)	 (47)	(61)	23
Segment revenues	 (11)	(11)	-	 (37)	(56)	34
Benefits and Expenses:						
Operating expenses ⁽¹⁾ excluding special items	76	69	10	295	275	7
Special items (see details on page 2)	 <u> </u>	104	-	 <u> </u>	146	-
Benefits and expenses	 76	173	(56)	 295_	421	(30)
Loss before income tax benefits	(87)	(184)	53	(332)	(477)	30
Income tax benefits	(32)	(58)	45	(110)	(148)	26
Segment loss, after-tax	(55)	(126)	56	(222)	(329)	33
Less: Special items, after-tax (see details on page 2)	-	(68)	-	-	(101)	-
Adjusted loss from operations	\$ (55) \$	(58)	5 %	\$ (222) \$	(228)	3 %

⁽¹⁾ Includes amounts for elimination of intercompany revenues and expenses.

(Dollars in millions)									
	As of December 31, 2013 (Unaudited)	Decei	As of mber 31, 2012				As of December 31, 2013 (Unaudited)	De	As of cember 31, 2012
Assets				Liabilities					
Investments:									
Fixed maturities, at fair value (see pages 16 and 17)									
(amortized cost, \$15,273 and \$15,481)	16,486	\$	17,705	Contractholder deposit funds		\$	8,470	\$	8,508
Equity securities, at fair value				Future policy benefits			9,306		9,265
(cost, \$146 and \$121)	141		111	Unpaid claims and claim expenses			4,298		4,062
Commercial mortgage loans (see pages 18 and 19)	2,252		2,851	Global Health Care medical claims payable			2,050		1,856
Policy loans	1,485		1,501	Unearned premiums and fees			580	-	549
Real estate	97		83	Total insurance and contractholder liabilities			24,704		24,240
Other long-term investments	1,273		1,255						
Short-term investments	631		154	Accounts payable, accrued expenses and other liabilities	es		5,456		6,667
Total investments	22,365		23,660	Short-term debt			233		201
				Long-term debt			5,014		4,986
Cash and cash equivalents	2,795		2,978	Separate account liabilities			8,252		7,757
Accrued investment income	247		258	Total liabilities			43,659		43,851
Premiums, accounts and notes receivable, net	1,991		1,777						
Reinsurance recoverables (1)	7,299		6,256	Redeemable noncontrolling interest			96		114
Deferred policy acquisition costs	1,395		1,198						
Property and equipment	1,464		1,120	Shareholders' Equity					
Deferred income taxes, net	92		374						
Goodwill	6,029		6,001	Common stock			92		92
Other assets, including other intangibles (2)	2,407		2,355	Additional paid-in capital			3,356		3,295
Separate account assets	8,252		7,757	Net unrealized appreciation- fixed maturities	\$	473		\$ 883	
				Net unrealized appreciation- equity securities		4		4	
				Net unrealized depreciation- derivatives		(19)		(28)	
				Net translation of foreign currencies		82		69	
				Postretirement benefits liability adjustment		(1,060)		 (1,599)	
				Accumulated other comprehensive loss			(520)		(671)
				Retained earnings			13,676		12,330
				Less treasury stock, at cost			(6,037)	. <u>-</u>	(5,277)
				Total shareholders' equity			10,567	•	9,769
				Noncontrolling interest			14		-
				Total equity			10,581	•	9,769
Total assets \$	54,336	\$	53,734	Total liabilities and equity		\$	54,336	\$	53,734

⁽¹⁾ Includes \$5.1 billion as of December 31, 2013 and \$5.3 billion as of December 31, 2012 related to the sale of Cigna's Individual Life and Annuity business in 1998 and Cigna's Retirement Benefits business in 2004, which were primarily in the form of reinsurance arrangements. Corresponding liabilities are primarily reported in Contractholder deposit funds and Future policy benefits. In addition, as of December 31, 2013, Reinsurance recoverables also include \$1.3 billion related to the transaction with Berkshire.

⁽²⁾ Includes recoverables of \$0.8 billion as of December 31, 2013 and \$0.6 billion as of December 31, 2012 related to the GMIB liability. On February 4, 2013, the remaining 45% of GMIB exposures were reinsured to Berkshire.

Cigna Corporation Summary of Fixed Maturities (unaudited) Asset Quality / Type Fair Value

		As of December	31, 2013	
Sector	Public	Private	Total (1)	% of Fixed Maturities
United States Government	\$ 880	\$ -	\$ 880	5%
States and Local Government	2,144	-	2,144	13%
Foreign Government	1,391	53	1,444	9%
Government	4,415	53	4,468	27%
Basic Industry	1,057	798	1,855	12%
Capital Goods	444	890	1,334	8%
Communications	575	57	632	4%
Consumer	1,353	999	2,352	15%
Electric and Utility	583	732	1,315	8%
Energy and Natural Gas	695	615	1,310	89
Financial	1,568	382	1,950	129
Other	169	64	233	19
Corporate	6,444	4,537	10,981	68%
Collateralized Debt Obligations	21	-	21	0%
Credit Card	48	1	49	0%
Home Equity	1	-	1	0%
Foreign Bank Obligations	-	463	463	3%
Other	4	346	350	29
Asset-Backed Securities	74	810	884	5%
Commercial Mortgage-Backed Securities	76	-	76	0%
Collateralized Mortgage Obligations	76	1	77	0%
Total Fixed Maturities (2)	\$ 11,085	\$ 5,401	\$ 16,486	100%
% of Fixed Maturities	67%	33%	100%	

·		As of December 31, 2012												
P	ublic	Private	Total ⁽¹⁾	% of Fixed Maturities										
\$	902	\$ -	\$ 902	5%										
	2,437	-	2,437	14%										
	1,281	41	1,322	7%										
	4,620	41	4,661	26%										
	984	937	1,921	11%										
	490	1,146	1,636	9%										
	574	98	672	4%										
	1,335	1,258	2,593	15%										
	667	762	1,429	8%										
	689	689	1,378	8%										
	1,618	376	1,994	11%										
	182	91	273	1%										
	6,539	5,357	11,896	67%										
	18	-	18	0%										
	10	6	16	0%										
	1	-	1	0%										
	-	508	508	3%										
	14	380	394	2%										
	43	894	937	5%										
	88	-	88	1%										
	122	1	123	1%										
\$	11,412	\$ 6,293	\$ 17,705	100%										
	64%	36%	100%											

- (1) 88% and 90% of fixed maturities were investment grade as of December 31, 2013 and December 31, 2012, respectively. The remaining fixed maturities were below investment grade holdings and invested mainly in corporate debt, split relatively evenly between public and private placements.
- (2) Problem and potential problem bonds at amortized cost, net of impairments, were \$21 million and \$39 million as of December 31, 2013 and December 31, 2012, respectively. For more information, please refer to Cigna's Form 10-K for the year ended December 31, 2013 expected to be filed on February 27, 2014.

Cigna Corporation Summary of Fixed Maturities (unaudited) Analysis of Amortized Cost vs. Fair Value

	As of December 31, 2013										
Sector		Amortized Cost		Unrealized Appreciation		Unrealized Depreciation		Fair Value			
United States Government	\$	640	\$	242	\$	2	\$	880			
State and Local Government	Ψ	1,983	Ψ	167	φ	6	φ	2,144			
Foreign Government		1,392		64		12		1,444			
Government		4,015		473		20		4,468			
Basic Industry		1,755		119		19		1,855			
Capital Goods		1,232		107		5		1,334			
Communications		591		43		2		632			
Consumer		2,211		154		13		2,352			
Electric and Utility		1,226		102		13		1,315			
Energy and Natural Gas		1,212		105		7		1,310			
Financial		1,848		115		13		1,950			
Other		231		4		2		233			
Corporate		10,306		749		74		10,981			
Collateralized Debt Obligations		17		4		-		21			
Credit Card		49		-		-		49			
Home Equity		1		-		-		•			
Foreign Bank Obligations		396		68		1		463			
Other		336		15		1		350			
Asset-Backed Securities		799		87		2		884			
Commercial Mortgage-Backed Securities		75		3		2		76			
Collateralized Mortgage Obligations		78		-		1		77			
Total Fixed Maturities	\$	15,273	\$	1,312	\$	99	\$	16,486			

	As of Dece	mbe	r 31, 2012	
Amortized Cost	 Unrealized Appreciation		Unrealized Depreciation	 Fair Value
\$ 509	\$ 393	\$	-	\$ 902
2,169	270		2	2,437
1,197	126		. 1	1,322
3,875	 789		3	4,661
1,711	214		4	1,921
1,450	186		-	1,636
594	78		-	672
2,316	281		4	2,593
1,244	187		2	1,429
1,202	177		1	1,378
1,824	176		6	1,994
264	9		-	273
10,605	1,308		17	11,896
20	-		2	18
16	-		-	16
1	-		-	1
396	116		4	508
365	29		-	394
798	145		6	937
81	 11		4	 88
122	1		-	123
\$ 15,481	\$ 2,254	\$	30	\$ 17,705

Cigna Corporation Summary of Commercial Mortgage Loans (unaudited) As of December 31, 2013

	_		Property Type					
Geographic Region	Office Buildings	Apartment Buildings	Industrial	Hotels	Retail	Other	Total (1)	% of Mortgage Loans
Massachusetts	\$ 226 \$	57 \$	10 \$	61 \$	- \$	- \$	354	16%
Other (2)	-	<u> </u>	7	=	18	=	25	1%
New England	226	57	17	61	18	-	379	17%
New York	154	-	-	-	-	-	154	7%
Other (2)	42	<u>- , , , , , , , , , , , , , , , , , , ,</u>	-,_,	5			47	2%
Middle Atlantic	196	-	-	5	-	-	201	9%
Virginia	108	-	-	59	21	-	188	8%
Florida			111	-	-	-	111	5%
Maryland	-	21	66	=	15	-	102	5%
North Carolina	54	-	-	21	-	6	81	3%
Virginia	-	35	31	-	-	-	66	3%
Other (2)	-	 	1		15		16	1%
South Atlantic	162	56	209	80	51	6	564	25%
Texas	-	48	2	10	34	-	94	4%
Other (2)	37	8	102	-	19	-	166	7%
Central	37	56	104	10	53	-	260	11%
Other (2)	-	<u> </u>	3	40	=	=	43	2%
Mountain	-	-	3	40	-	-	43	2%
California	91	140	59	183	134	22	629	28%
Oregon	35	-	58	28	18	-	139	6%
Other	14	12	<u> </u>	<u> </u>	11		37	2%
Pacific	140	152	117	211	163	22	805	36%
Totals	\$ 761 \$	321 \$	450 \$	407 \$	285 \$	28 \$	2,252	100%
% of Mortgage Loans	34%	14%	20%	18%	13%	1%	100%	

⁽¹⁾ Problem and potential problem commercial mortgage loans carried at amortized cost, net of impairments, were \$158 million and \$215 million as of December 31, 2013 and December 31, 2012, respectively. For more information, please refer to the Investment Assets section in the Management's Discussion and Analysis section of Cigna's Form 10-K for the year ended December 31, 2013, expected to be filed on February 27, 2014.

⁽²⁾ Represents states in a region with a concentration of less than 3%.

Cigna Corporation Summary of Commercial Mortgage Loans (unaudited) As of December 31, 2013

Loan to Value Ratio (1)	Office I	Buildings 60%	Apartment Buildings 56%	Industrial 75%	Hotels 62%	Retail 71%	Other 60%	Total 64%	% of Mortgage Loans
Origination Years									
Pre-2009	\$	394	122	\$ 276 \$	159	\$ 147	\$ 22 \$	1,120	50%
2009		73	-	-	-	-	-	73	3%
2010		52	36	72	10	-	-	170	8%
2011		178	59	100	103	41	-	481	21%
2012		48	104	2	103	97	-	354	16%
2013		16	-	-	32	=	6	54	2%
Totals	\$	761	321	\$ 450 \$	407	\$ 285	\$ 28 \$	2,252	100%

Loan to Value Distribution (1)								
Loan to Value Ratios		Senior		Subordinated		Total	% of Mortgage Loans	
Below 50%	\$	260	\$	60	\$	320	14%	
50% to 59%		730		-		730	32%	
60% to 69%		483		24		507	23%	
70% to 79%		192		-		192	8%	
80% to 89%		280		32		312	14%	
90% to 99%		170		5		175	8%	
100% or above		16		-		16	1%	
Totals	\$	2,131	\$	121	\$	2,252	100%	

⁽¹⁾ The Loan to Value Ratios on the commercial mortgage loans that Cigna holds in its portfolio leverage internal valuations, which are estimates based on the most recent full year financial statements and budgets/projections for the next year, considering occupancy, rental rates, operating costs, and other relevant information. The values are primarily determined as part of an annual review process, which was completed in the second quarter of 2013. For more information, please refer to Cigna's Form 10-K for the year ended December 31, 2013, expected to be filed on February 27, 2014.

Cigna Corporation

Condensed Consolidated Statements of Cash Flows (unaudited)

(Dollars in millions)		Year Ended	December 31,	
		2013	2012	
CASH FLOWS FROM OPERATING ACTIVITIES				
Net income	\$	1,478	\$ 1,624	
Adjustments to reconcile net income to net cash (used in) / provided by operating activities:				
Depreciation and amortization		597	560	
Realized investment gains		(213)	(44)	
Deferred income taxes		197	134	
Gains on sales of businesses (excluding discontinued operations)		(15)	(18)	
Net changes in assets and liabilities, net of non-operating effects:				
Premiums, accounts and notes receivable		(110)	(71)	
Reinsurance recoverables		369	62	
Deferred policy acquisition costs		(227)	(159)	
Other assets		405	31	
Insurance liabilities (1)		1,040	245	
Accounts payable, accrued expenses and other liabilities (2)		(483)	(132)	
Current income taxes		(56)	29	
Proceeds from sales of mortgage loans held for sale		-	61	
Other, net		(67)	28	
Subtotal		2,915	2,350	
Cash used to effectively exit run-off reinsurance business		(2,196)	<u></u> _	
Net cash provided by operating activities	· ·	719	2,350	
Net cash provided by / (used in) investing activities:				
Acquisitions, net of cash acquired		(76)	(3,581)	
Other, net		91_	(276)	
Net cash provided by / (used in) investing activities		15	(3,857)	
Net cash used in financing activities		(930)	(228)	
Effect of foreign currency rate changes on cash and cash equivalents		13	23	
Net decrease in cash and cash equivalents		(183)	(1,712)	
Cash and cash equivalents, beginning of year		2,978	4,690	
Cash and cash equivalents, end of period	\$	2,795	\$ 2,978	

⁽¹⁾ Includes pre-tax cash outflows of \$28 million for the year ended December 31, 2013 and \$110 million for the year ended December 31, 2012 from futures contracts entered into as part of a dynamic hedge program to manage equity risks in Cigna's Run-off Reinsurance operations. This hedge program was terminated after February 4, 2013 as a result of the transaction with Berkshire in which Cigna effectively exited the Run-off Reinsurance business.

⁽²⁾ Includes pre-tax domestic qualified pension plan contributions of \$195 million for the year ended December 31, 2013 and \$250 million for the year ended December 31, 2012.