

Why You Might Want to Consider a Home Delivery Pharmacy

Hi, this is Lenore Kelley, Chief Pharmacist for CIGNA Home Delivery Pharmacy, with some reasons you might want to consider a home delivery pharmacy the next time you fill a prescription.



You can likely save a lot of money through a home delivery pharmacy, it's convenient, and you have pharmacists available to you 24/7.

First, let's talk about convenience. When you use a home delivery pharmacy, your medicines are delivered right to your door. You won't have to run an extra errand to pick them up. Plus, you don't have to stand in line during flu season, putting your own health at risk.

The prescription can be mailed to you any place you want in the United States...at home, at work, or on vacation. If you are sick, have trouble getting around, or have a very tight schedule with kids' after-school activities, this is a great convenience.

Renewals are easy too. With a home delivery pharmacy, there is usually a longer window of time to renew your prescriptions. With most health plans, you can only renew your prescription at a retail pharmacy within three days of your prescription running out. For home delivery, the time you have to renew can be as long as 30 days before a 90 day prescription runs out.

And for you parents out there ... Home delivery pharmacies are parent friendly! You don't have to walk to the back of a store filled with candy and toys your children think they simply can't live without.

Money savings

You can save money using a home delivery pharmacy since they usually will send you three months worth of medication for the price of two months worth. Regulations on this vary by state, so be sure to ask if you are eligible for this savings. You also save gas money by not having to drive to a pharmacy.

Pharmacist at your disposal

Home delivery pharmacies are staffed by real pharmacists who are available to you at the other end of a telephone. And, they don't close. A pharmacist is available to answer your questions 24 hours a day, 7 days a week. It's usually a toll free number so it's a free call.

Every discussion is completely private. It's just you and the pharmacist on the phone.

These pharmacists can help you in so many ways. If your prescription is not covered by your health plan, a home delivery pharmacist will call your doctor to find an alternative medication that might work for you that is covered by your health plan.

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Many people don't realize that home delivery pharmacies are experts at assisting people with difficult conditions such as Rheumatoid Arthritis, Hepatitis C, or Multiple Sclerosis. Specialty medications that have to be refrigerated, compounded, or injected at home, a doctor's office, or infusion center are easily delivered wherever you need them. And, there can be considerable savings by using your home delivery pharmacy... which is especially important for these drugs as they can be VERY expensive.

Safety

In terms of safety, Home delivery pharmacies rely heavily on a combination of automation and the human touch. Most have excellent accuracy ratings, like CIGNA Home Delivery Pharmacy, which boasts an accuracy rating of 99.995 percent. Everything at CIGNA Home Delivery Pharmacy is bar-coded. We employ a 13-point check system, plenty of checks and balances, including several visual reviews by pharmacists whose only role is to verify the accuracy of the prescription. They don't have other distractions such as answering phone calls or counting out pills for someone else's prescription.

When your home delivery pharmacy is combined with your health plan, each has a complete picture of your health care needs and can identify issues at the time you get your prescription filled, regardless of where you go for your other prescriptions.

If you have a chronic condition such as diabetes, high blood pressure or cholesterol, and your home delivery pharmacy is combined with your health plan, you won't get multiple phone calls from your health and pharmacy plans for medication or disease management counseling ... it will all be coordinated so there is one combined medical AND pharmacy outreach.

It's easy to switch to a home delivery pharmacy. One phone call and they will take care of the rest for you. You won't have to get a new prescription from your doctor or do any running around. And, the medications will be delivered wherever you want in the United States.

While highly technical and automated, home delivery pharmacies really are a throw back to the days of old fashioned traditional pharmacy practices ... allowing your pharmacist to focus only on you, the customer, and your specific prescription medication needs.

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