

SMALL GROUP SERVICE DEPARTMENT  
 CLIENT SERVICE REPRESENTATIVE TERRITORY ASSIGNMENT



CIGNA HealthCare

Territory assignments are based upon broker location unless an account does not have a broker. In this case, territory assignments are based upon account location.

COUNTY	CSR
Alamance	Nicole Shields
Alexander	Dantrece Staton
Alleghany	Dantrece Staton
Anson	Cheryl Byrd
Ashe	Dantrece Staton
Avery	Dantrece Staton
Beaufort	Cheryl Byrd
Bertie	Cheryl Byrd
Bladen	Debra Wilson
Brunswick	Debra Wilson
Buncombe	Dantrece Staton
Burke	Dantrece Staton
Cabarrus	Dantrece Staton
Caldwell	Dantrece Staton
Camden	Cheryl Byrd
Carteret	Cheryl Byrd
Caswell	Nicole Shields
Catawba	Dantrece Staton
Chatham	Cheryl Byrd
Cherokee	Dantrece Staton
Chowan	Cheryl Byrd
Clay	Dantrece Staton
Cleveland	Dantrece Staton
Columbus	Debra Wilson
Craven	Cheryl Byrd
Cumberland	Debra Wilson
Currituck	Cheryl Byrd
Dare	Cheryl Byrd
Davidson	Nicole Shields
Davie	Cheryl Byrd
Duplin	Debra Wilson
Durham	Nicole Shields
Edgecombe	Cheryl Byrd
Forsyth	Nicole Shields
Franklin	Nicole Shields
Gaston	Dantrece Staton
Gates	Cheryl Byrd
Graham	Dantrece Staton
Granville	Nicole Shields
Greene	Cheryl Byrd
Guilford	Nicole Shields
Halifax	Cheryl Byrd
Harnett	Debra Wilson
Haywood	Dantrece Staton
Henderson	Dantrece Staton

COUNTY	CSR
Hertford	Cheryl Byrd
Hoke	Debra Wilson
Hyde	Cheryl Byrd
Iredell	Dantrece Staton
Jackson	Dantrece Staton
Johnston	Debra Wilson
Jones	Cheryl Byrd
Lee	Debra Wilson
Lenoir	Cheryl Byrd
Lincoln	Dantrece Staton
Macon	Dantrece Staton
Madison	Dantrece Staton
Martin	Cheryl Byrd
McDowell	Dantrece Staton
Mecklenburg	Dantrece Staton
Mitchell	Dantrece Staton
Montgomery	Nicole Shields
Moore	Nicole Shields
Nash	Cheryl Byrd
New Hanover	Debra Wilson
North Hampton	Cheryl Byrd
Onslow	Debra Wilson
Orange	Nicole Shields
Pamlico	Cheryl Byrd
Pasquotank	Cheryl Byrd
Pender	Debra Wilson
Perquimans	Cheryl Byrd
Person	Nicole Shields
Pitt	Cheryl Byrd
Polk	Dantrece Staton
Randolph	Nicole Shields
Richmond	Nicole Shields
Robeson	Debra Wilson
Rockingham	Nicole Shields
Rowan	Dantrece Staton
Rutherford	Dantrece Staton
Sampson	Debra Wilson
Scotland	Debra Wilson
Stanly	Nicole Shields
Stokes	Nicole Shields
Surry	Dantrece Staton
Swain	Dantrece Staton
Transylvania	Dantrece Staton
Tyrrell	Cheryl Byrd
Union	Dantrece Staton

COUNTY	CSR
Vance	Nicole Shields
Wake	Debra Wilson
Warren	Nicole Shields
Washington	Cheryl Byrd
Watauga	Dantrece Staton
Wayne	Cheryl Byrd
Wilkes	Dantrece Staton
Wilson	Cheryl Byrd
Yadkin	Dantrece Staton
Yancey	Dantrece Staton

CONTACT INFORMATION

Toll Free: 1-800-227-4918 + ext. Or Local: 919-854 + ext.	
Cheryl Byrd	ext. 8159
Nicole Shields	ext. 8161
Dantrece Staton	ext. 8162
Debra Wilson	ext. 8164