

Health Care Professionals

ClaimCheck[®] Frequently Asked Questions Updated 7/29/09



ClaimCheck[®] is an automated code auditing tool developed by McKesson that CIGNA uses for all medical products to help expedite and improve the accuracy of claim processing.

CIGNA will implement ClaimCheck 8.5 Knowledge Base Version 43 and National Correct Coding Initiative (NCCI) Version 15.2 beginning August 17, 2009. This update replaces the current ClaimCheck 8.5 Knowledge Base Version 42 National Correct Coding Initiative Version 14.2.

1. What types of claims does ClaimCheck audit?

CIGNA applies ClaimCheck auditing to all professional claims (i.e., claims submitted on a CMS 1500 form).

2. Does CIGNA modify ClaimCheck edits?

CIGNA may modify or customize ClaimCheck edits to comply with medical coverage positions, contracts or mandated benefits. ClaimCheck edits, whether created by McKesson or customized by CIGNA, are accessible with Clear Claim Connection[™]. This disclosure tool allows the user to enter code combinations, immediately view the code audit results, and read the supporting clinical rationales. The Clear Claim Connection tool and Frequently Asked Questions are available on the secure CIGNA for Health Care Professionals website at www.cignaforhcp.com. To view, click on «eServices \ View Claim Coding Edits»

3. Are ClaimCheck edits based on Centers for Medicare and Medicaid Services (CMS) guidelines?

With ClaimCheck 8.5, CIGNA began applying National Correct Coding Initiative Incidental (also known as Column 1 / Column 2 edits) and Mutually Exclusive Edits to all professional claims. Some ClaimCheck edits equate to NCCI edits, but not all. And, many CMS guidelines are applied using the ClaimCheck software.

4. Is there a list of all of the ClaimCheck edits?

There is no published, comprehensive list of the over four million ClaimCheck edits. Instead, CIGNA provides access to all ClaimCheck edits and the clinical logic supporting them by offering the Clear Claim Connection disclosure tool on its secure web site. Clear Claim Connection also displays National Correct Coding Initiative Incidental and Mutually Exclusive Edits and the NCCI statement logic.

5. Where can I find additional information?

Additional information about ClaimCheck, Clear Claim Connection, and other CIGNA modifier and reimbursement policies is available on the secure CIGNA for Health Care Professionals website at www.cignaforhcp.com. To view, click on «Resources \ Secure Information».

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CGLIC has acquired the business of Great-West Healthcare.

Document History / Updates

	Change / Update
07/29/2009	Posted update to ClaimCheck 8.5 Knowledge Base 43, National Correct Coding Initiative Version 15.2.
04/13/2009	Posted update to ClaimCheck 8.5 Knowledge Base 41, National Correct Coding Initiative Version 14.2.

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