



# Direct Deposit

## *Electronic Funds Transfer (EFT)*

### *What is Direct Deposit?*

**DIRECT DEPOSIT** is a convenient service that electronically reimburses you for claim payments. Reimbursement payments are available on the day the direct deposit is electronically transferred to your bank account.

### *What are the benefits of Direct Deposit?*

Direct Deposit bypasses the mail and deposits payments directly into your checking or savings account within 24 hours of claim payment. For savings account deposits, you must first verify with your bank to see if they support this feature. Each deposit is followed by a direct deposit activity report that references the deposit transactions and details the claims processed and the payments included in the fund transfer. Direct deposit can also help you to:

- Speed up your claim reimbursement payments
- Increase efficiency and improve cash flow for your office
- Provide immediate access to provider reimbursement payments

*For more information on EFT, please call your CIGNA HealthCare Provider Services Representative.*



**CIGNA HealthCare**

# *Provider Solutions*

"CIGNA HealthCare" refers to various operating subsidiaries of CIGNA Corporation. Products and services are provided by these subsidiaries and not by CIGNA Corporation. These subsidiaries include Connecticut General Life Insurance Company, Tel-Drug, Inc. and its affiliates, CIGNA Behavioral Health, Inc., Intracorp, and HMO or service company subsidiaries of CIGNA Health Corporation and CIGNA Dental Health, Inc. In Arizona, HMO plans are offered by CIGNA HealthCare of Arizona, Inc. In California, HMO plans are offered by CIGNA HealthCare of California, Inc. In Virginia, HMO plans are offered by CIGNA HealthCare of Virginia, Inc. and CIGNA HealthCare Mid-Atlantic, Inc. In North Carolina, HMO plans are offered by CIGNA HealthCare of North Carolina, Inc. All other medical plans in these states are insured or administered by Connecticut General Life Insurance Company.