

National Imaging Associates

CIGNA HealthCare (CIGNA) has contracted with National Imaging Associates, Inc. (NIA), a leading advanced radiology management company. NIA performs precertification for outpatient MR, CT, and PET imaging procedures for CIGNA members.

Contact NIA to request precertification for non-emergency outpatient MR, CT, and PET imaging procedures when required under the member's benefit plan. Refer to the back of the member's CIGNA identification card to determine if precertification of coverage is required.

There are two ways to request precertification from NIA:

1. Online

Complete the Internet-based submission form by logging on to the secure Web site at www.RadMD.com. On this site, you can complete your precertification requests quickly and securely, taking advantage of NIA's clinical algorithms and efficient processes. This is NIA's recommended method for obtaining a precertification response promptly and can be utilized for requests made to participating providers in NIA's network.

2. Telephone

Call NIA at 1.866.214.1703 Monday through Friday between of 8 a.m. and 8 p.m. (Eastern Standard Time). Have the following information available when calling NIA:

- Patient demographic information, including CIGNA member ID and date of birth.
- Current diagnosis and clinical information, including treatment history, treatment plan and medications.

Inpatient and emergency room radiology services, as well as those outpatient radiology services other than MR, CT, and PET imaging studies do not require precertification.

CIGNA will perform precertification of coverage for interventional radiology procedures (including those that utilize MR/CT technology). Follow your standard procedures to request precertification from CIGNA.