

Health Care Professionals

H1N1 VIRUS INFORMATION

September 2009



CIGNA continues to monitor closely the developments of the H1N1 flu virus, following the recommendations of the Centers for Disease Control as well as public health guidelines in the United States and abroad.

Current Information on H1N1

Refer to the Center for Disease Control and Prevention (CDC) website for the most up-to-date information on the H1N1 virus. CIGNA recommends that you make the CDC your official source of information on the H1N1 virus. For additional information:

CDC Swine Flu home page: <http://www.cdc.gov/swineflu/>

CDC Clinical & Public Health Guidance: <http://www.cdc.gov/h1n1flu/guidance/>

Coverage for H1N1 Vaccine Administration

The U.S. government will provide the vaccine at no cost to you. CIGNA will provide coverage for the administration of the vaccine for CIGNA fully-insured plans. CIGNA is strongly recommending all self-funded plans administered by CIGNA – where the employer makes coverage policy decisions – to also provide coverage for the administration of the vaccine.

For detailed coding instructions, refer to the H1N1 Virus Vaccine Coding Instructions document available on the secure CIGNA for Health Care Professionals website at www.cignaforhcp.com and the Secure Provider Portal at www.greatwesthealthcare.com/providers.

Medically necessary services for the diagnosis and treatment of the H1N1 Virus will be covered in accordance with the terms of the participant's applicable benefit plan.

Information and Support for Your Patients

For your patients who have questions about the virus, general information is included on the CIGNA website, www.cigna.com. General information for the general public is also available on the CDC website at http://www.cdc.gov/h1n1flu/general_info.htm.

Individuals with CIGNA coverage have access to the Healthy Life Personal Health Team (1.888.992.4462) for further information. This service is available 24-hours-a-day, whenever medical treatment guidance is needed.

CIGNA is committed to providing information to health care professionals and individuals that help manage care. For more information, call the CIGNA Customer Support Center at 1.800.88CIGNA (882.4462).

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CGLIC has acquired the business of Great-West Healthcare.