

Save money on your medications and get easy home delivery!



May XX, 2011

<SALUTATION>
<ADDR1>
<ADDR2>
<LASTLINE>



Dear <SALUTATION>:

CIGNA Home Delivery Pharmacy will deliver to your door the prescription medications you take regularly—and will save you money too.* It just takes one call.

CIGNA Home Delivery Pharmacy is part of your current State Health Benefit Plan benefits. It is designed especially for members who take prescription medications on an ongoing basis for conditions such as:

- Heart Disease
- High Blood Pressure
- Diabetes
- Arthritis
- High Cholesterol
- Asthma

Here is an example of the cost savings you can receive:

OAP In Network (HMO) Plan			
Formulary Tier	90 Days at Retail Co-Insurance	90 Days at Home Delivery Co-Insurance	Annual Savings
Generic	\$60.00	\$50.00	\$40.00
Preferred Brand	\$150.00	\$125.00	\$100.00
Non-Preferred Brand	\$270.00	\$225.00	\$180.00
Total Savings			\$320.00

Call the number on the back of your card today and we'll take care of the rest!

Once we receive your prescriptions from your doctor, we can ship them to you within 5 to 7 business days. Your refills ship within 2 business days of the receipt of your request.

Have a question or concern about your medications? CIGNA's Pharmacists and award-winning Customer Service Representatives are standing by to help, 24/7.

Call the number on the back of your card and follow the "Pharmacy" prompts or complete the enclosed home delivery order form. Make the most of your pharmacy plan. CIGNA Home Delivery Pharmacy is at your service to deliver quality, value and convenience!

Sincerely,

Lenore T. Kelley, RPh
Chief Pharmacist
CIGNA Home Delivery Pharmacy

*Savings are based on 90-day fill/refill and are subject to your plan's provisions. Your benefit plan may differ based on state law. Please check your plan documents for more details and to confirm that you have the CIGNA Home Delivery Pharmacy benefit.

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Switching to CIGNA Home Delivery Pharmacy is as easy as 1-2-3:

1. Have your medication, doctor's name and credit card information ready.
2. Call the number on the back of your card and follow the "Pharmacy" prompts.
3. We'll request a prescription from your doctor for a 90-day supply. If you prefer, complete and return the enclosed order form.