

To Cigna customers living in California:

Cigna will pay for an over-the-phone interpreter to help you speak with your doctor, dentist or other health care professional. Please cut out the card below and keep it in your wallet. Show the card to the front office staff when you need an interpreter for your office visit.

Para asegurados de Cigna que viven en California:

Cigna pagará los costos de un intérprete por teléfono para ayudarle a hablar con su médico, dentista u otro profesional de servicios de salud. Recorte la tarjeta incluida a continuación y guárdela en su billetera. Muéstrela la tarjeta al personal de recepción si necesita un intérprete durante su visita al consultorio.

各位居住在 California 的 Cigna 客戶，你們好：

Cigna 將付費提供電話口譯服務，協助您與您的醫師、牙醫或其他健康照護專業人員溝通。請將下方的卡片剪下來，放在您的皮夾中。您去門診時如果需要口譯服務，請向櫃台出示這張卡片。



Hello. I need an interpreter.

Cigna provides language assistance for Cigna customers living in California. Cigna will pay for an over-the-phone interpreter for me.

There are 2 easy steps:

1. Call the Cigna toll free interpreter service number listed in the Cigna Provider Reference Manual and online at Cigna.com. This service is available 24/7.
2. Once connected, confirm my eligibility with:
 - my Cigna ID number
 - my date of birth
 - your Tax ID number

Thank you for helping us better communicate.



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