Coverage Period: 01/01/2020 – 12/31/2020 Coverage for: Individual&Family Plan Type: EPO

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-866-494-2111 or visit us at https://www.cigna.com/individuals-families/policy. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at https://www.healthcare.gov/sbc-glossary/ or call 1-866-494-2111 to request a copy.

| Important Questions | Answers | Why This Matters: |
|----------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| What is the overall deductible? | \$1,700 person/ \$3,400 family | Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> . |
| Are there services covered before you meet your deductible? | Yes. Preventive care, office visits subject to a copay, eye exam/glasses for children and Urgent care are covered before you meet your deductible. | This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at https://www.healthcare.gov/coverage/preventive-care-benefits/ . |
| Are there other deductibles for specific services? | Yes. Prescription drugs \$500 person/\$1,000 family. Does not apply to Tier 1 and Tier 2 Prescription drugs. | You must pay all of the costs for these services up to the specific <u>deductible</u> amount before this <u>plan</u> begins to pay for these services. |
| What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ? | \$7,500 person/ \$15,000 family | The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met. |
| What is not included in the <u>out-of-pocket limit?</u> | Premiums, balance-billing charges, penalties for failure to obtain preauthorization for services and health care this plan doesn't cover. | Even though you pay these expenses, they don't count toward the out-of-pocket limit. |
| Will you pay less if you use a <u>network provider</u> ? | Yes. See www.cigna.com/ifp-providers or call 1-866-494-2111 for a list of network providers . | This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services. |

| Do you need a referral to |
|---------------------------|
| see a specialist? |

Yes.

This <u>plan</u> will pay some or all of the costs to see a <u>specialist</u> for covered services but only if you have a <u>referral</u> before you see the <u>specialist</u>.



All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

| | What You Will Pay | | Living and a contract of the contract of | |
|----------------------------------------------|--------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------|
| Common Medical Event Services You May Need | | Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | Limitations, Exceptions, & Other Important Information |
| If you visit a health | Primary care visit to treat an injury or illness | \$20 copayment/visit; deductible does not apply. Virtual visit with a Cigna Telehealth Connection Physician No charge | Not Covered | Refer to the policy for more information about Virtual Telehealth Visits. |
| care <u>provider's</u> office or clinic | Specialist visit | \$60 <u>copayment</u> /visit; <u>deductible</u> does not apply | Not Covered | None. |
| | Preventive care/screening/ immunization | No charge | Not Covered | You may have to pay for services that aren't preventive. Ask your provider if the services needed are preventive. Then check what your plan will pay for. |
| If you have a test | <u>Diagnostic test</u> (x-ray, blood work) | 20% <u>coinsurance</u> | Not Covered | None. |
| If you have a test | Imaging (CT/PET scans, MRIs) | 20% <u>coinsurance</u> | Not Covered | None. |

| | | What You Will Pay | | | |
|------------------------------------------------------------------------------------------------|------------------------------------------------|------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------|--|
| Common Medical Event | Services You May Need | Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | Limitations, Exceptions, & Other Important Information | |
| | Preferred generic drugs | \$5 <u>copayment</u> (retail)/ \$15 <u>copayment</u> (home delivery); <u>deductible</u> does not apply | Not Covered | Limited to up to a 30-day supply (retail) and a 90-day supply (Designated 90 day retail pharmacy/home delivery). You pay a | |
| If you need drugs to treat your illness or condition More information about prescription drug | Generic drugs | \$10 <u>copayment</u> (retail)/ \$30 <u>copayment</u> (home delivery); <u>deductible</u> does not apply | Not Covered | copayment for each 30 day supply (retail). | |
| coverage is available at www.cigna.com/ifp-drug-list | Preferred brand drugs | 20% <u>coinsurance</u> (retail/home delivery) | Not Covered | Limited to up to a 30-day supply (retail) and a 90-day supply (Designated 90 day retail pharmacy/home delivery). | |
| | Non-preferred drugs | 50% <u>coinsurance</u> (retail/home delivery) | Not Covered | Limited to up to a 30-day supply (retail) and a 90-day supply (Designated 90 day retail pharmacy/home delivery). | |
| | Specialty drugs and other high cost drugs | 40% <u>coinsurance</u> (retail)/ 30% <u>coinsurance</u> (home delivery) | Not Covered | Limited to up to a 30-day supply (retail) and a 30-day supply (Designated 90 day retail pharmacy/home delivery). | |
| If you have outpatient | Facility fee (e.g., ambulatory surgery center) | 20% <u>coinsurance</u> | Not Covered | None. | |
| surgery | Physician/surgeon fees | 20% <u>coinsurance</u> | Not Covered | None. | |
| | Emergency room care | \$500 <u>copayment</u> /visit | \$500 copayment/visit | | |
| If you need immediate medical attention | Emergency medical transportation | 20% <u>coinsurance</u> | 20% <u>coinsurance</u> | You pay the same level as In-network if it is an emergency as defined in your plan, otherwise | |
| | <u>Urgent care</u> | \$50 <u>copayment</u> /visit; <u>deductible</u> does not apply | \$50 <u>copayment</u> /visit; <u>deductible</u> does not apply | Not Covered. | |
| If you have a hospital | Facility fee (e.g., hospital room) | 20% <u>coinsurance</u> | Not Covered | None. | |
| stay | Physician/surgeon fees | 20% <u>coinsurance</u> | Not Covered | None. | |

| | | | You Will Pay | |
|------------------------------------------------------------------------------------|-------------------------------------------|----------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Common Medical Event | Services You May Need | Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | Limitations, Exceptions, & Other Important Information |
| If you need mental health, behavioral health, or substance abuse services | Outpatient services | \$60 <u>copayment</u> /office visit; <u>deductible</u> does not apply and 20% <u>coinsurance</u> other outpatient services | Not Covered | None. |
| | Inpatient services | 20% <u>coinsurance</u> | Not Covered | None. |
| | Office visits | 20% coinsurance | Not Covered | Cost sharing does not apply for preventive |
| If you are pregnant | Childbirth/delivery professional services | 20% <u>coinsurance</u> | Not Covered | services. Depending on the type of services, coinsurance may apply. Maternity care may |
| | Childbirth/delivery facility services | 20% <u>coinsurance</u> | Not Covered | include tests and services described elsewhere in the SBC (i.e. ultrasound). |
| | Home health care | 20% coinsurance | Not Covered | Limited to a maximum of 30 visits per year. |
| If you need help recovering or have other special health needs | Rehabilitation services | 20% <u>coinsurance</u> | Not Covered | Coverage of physical, occupational and speech therapy is limited to a combined maximum of 20 visits per year. Cardiac and pulmonary limited to a combined maximum of 5 visits per year. |
| | <u>Habilitation services</u> | 20% <u>coinsurance</u> | Not Covered | Coverage of physical, occupational and speech therapy is limited to a combined maximum of 20 visits per year. |
| | Skilled nursing care | 20% <u>coinsurance</u> | Not Covered | Coverage is limited to a maximum of 30 days per year. |
| | Durable medical equipment | 20% <u>coinsurance</u> | Not Covered | None. |
| | Hospice services | 20% <u>coinsurance</u> | Not Covered | None. |
| If your child needs dental or eye care | Children's eye exam | No charge | Not Covered | Children up to age 19. Coverage limited to one exam/year. |
| | Children's glasses | No charge | Not Covered | Children up to age 19. Coverage limited to one pair of glasses/year. |
| | Children's dental check-up | Not Covered | Not Covered | None. |

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Acupuncture
- Bariatric surgery
- Chiropractic care
- Cosmetic surgery
- Dental care

- Flective abortion
- Hearing aids
- Infertility treatment
- Long term care
- Non-emergency care when traveling outside the U.S.
- Private duty nursing
- Routine eye care (adult)
- Routine foot care
- Weight loss programs

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

Reconstructive surgery

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Utah Insurance Department 1-800-439-3805. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596. For more information on your rights to continue coverage, contact the insurer at 1-866-494-2111.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact the Utah Insurance Department at 1-800-439-3805.

Does this plan provide Minimum Essential Coverage? Yes.

If you don't have Minimum Essential Coverage for a month, you'll have to make a payment when you file your tax return unless you qualify for an exemption from the requirement that you have health coverage for that month.

Does this plan meet Minimum Value Standards? N/A.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-866-494-2111.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-866-494-2111.

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码1-866-494-2111.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-866-494-2111.

-----To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.-----

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your providers charge, and many other factors. Focus on the cost sharing amounts (deductibles, copayments and coinsurance) and excluded services under the plan. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

20%

Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

| The | plan's ove | erall <u>deductible</u> | \$1,700 |
|-----|------------|-------------------------|---------|
| _ | | _ | |

- Specialist copayment \$60 20%
- Hospital (facility) coinsurance
- Other coinsurance

20%

This EXAMPLE event includes services like:

Specialist office visits (prenatal care) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services Diagnostic tests (ultrasounds and blood work) Specialist visit (anesthesia)

| Total Example Cost | \$12,800 |
|--------------------|----------|
| | |

In this example Peg would pay:

| in this example, i cy would pay. | | |
|----------------------------------|---------|--|
| Cost Sharing | | |
| Deductibles | \$1,700 | |
| Copayments | \$30 | |
| Coinsurance | \$2,200 | |
| What isn't covered | | |
| Limits or exclusions | \$10 | |
| The total Peg would pay is | \$3,940 | |

Managing Joe's type 2 Diabetes

(a year of routine in-network care of a wellcontrolled condition)

| ■ The plan's overall deductible | \$1,700 |
|---------------------------------|---------|
| THE DIALLS OVER All DEGUCTIONS | Φ1,/U |

- Specialist copayment \$60 20%
- Hospital (facility) coinsurance
- Other coinsurance

This EXAMPLE event includes services like:

Primary care physician office visits (including disease education)

Diagnostic tests (blood work)

Prescription drugs

Durable medical equipment (glucose meter)

| Total Example Cost | \$7,400 |
|--------------------|---------|
| | |

In this example, Joe would pay:

| Cost Sharing | |
|----------------------------|-------|
| Deductibles | \$130 |
| Copayments | \$500 |
| Coinsurance | \$0 |
| What isn't covered | |
| Limits or exclusions | \$200 |
| The total Joe would pay is | \$830 |
| | |

Mia's Simple Fracture

(in-network emergency room visit and follow up care)

| ■ The plan's overall deductible | e \$1,700 |
|---------------------------------|-----------|
|---------------------------------|-----------|

- Specialist copayment \$60
- Hospital (facility) coinsurance 20%
- Other coinsurance

This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

Durable medical equipment (crutches)

Rehabilitation services (physical therapy)

| Total Example Cost | \$1,900 |
|--------------------|---------|

In this example, Mia would pay:

| Cost Sharing | |
|----------------------------|---------|
| Deductibles | \$1,590 |
| Copayments | \$40 |
| Coinsurance | \$0 |
| What isn't covered | |
| Limits or exclusions | \$0 |
| The total Mia would pay is | \$1,630 |

20%

DISCRIMINATION IS AGAINST THE LAW

Medical coverage

Cigna complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Cigna does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Cigna:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact customer service at the toll-free number shown on your ID card, and ask a Customer Service Associate for assistance.

If you believe that Cigna has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance by sending an email to ACAGrievance@Cigna.com or by writing to the following address:

Cigna

Nondiscrimination Complaint Coordinator

PO Box 188016

Chattanooga, TN 37422

If you need assistance filing a written grievance, please call the number on the back of your ID card or send an email to ACAGrievance@Cigna.com. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, DC 20201 1.800.368.1019, 800.537.7697 (TDD) Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.



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Proficiency of Language Assistance Services

English - ATTENTION: Language assistance services, free of charge, are available to you. For current Cigna customers, call the number on the back of your ID card. Otherwise, call 1.800.244.6224 (TTY: Dial 711).

Spanish - ATENCIÓN: Hay servicios de asistencia de idiomas, sin cargo, a su disposición. Si es un cliente actual de Cigna, llame al número que figura en el reverso de su tarjeta de identificación. Si no lo es, llame al 1.800.244.6224 (los usuarios de TTY deben llamar al 711).

Chinese - 注意:我們可為您免費提供語言協助服務。對於 Cigna 的現有客戶,請致電您的 ID 卡背面的號碼。其他客戶請致電 1.800.244.6224 (聽障專線:請撥 711)。

Vietnamese – XIN LƯU Ý: Quý vị được cấp dịch vụ trợ giúp về ngôn ngữ miễn phí. Dành cho khách hàng hiện tại của Cigna, vui lòng gọi số ở mặt sau thẻ Hội viên. Các trường hợp khác xin gọi số 1.800.244.6224 (TTY: Quay số 711).

Korean - 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 현재 Cigna 가입자님들께서는 ID 카드 뒷면에 있는 전화번호로 연락해주십시오. 기타 다른 경우에는 1.800.244.6224 (TTY: 다이얼 711)번으로 전화해주십시오.

Tagalog - PAUNAWA: Makakakuha ka ng mga serbisyo sa tulong sa wika nang libre. Para sa mga kasalukuyang customer ng Cigna, tawagan ang numero sa likuran ng iyong ID card. O kaya, tumawag sa 1.800.244.6224 (TTY: I-dial ang 711).

Russian – ВНИМАНИЕ: вам могут предоставить бесплатные услуги перевода. Если вы уже участвуете в плане Cigna, позвоните по номеру, указанному на обратной стороне вашей идентификационной карточки участника плана. Если вы не являетесь участником одного из наших планов, позвоните по номеру 1.800.244.6224 (TTY: 711).

Arabic - برجاء الانتباه خدمات الترجمة المجانية متاحة لكم. لعملاء Cigna الحاليين برجاء الاتصال بالرقم المدون علي ظهر بطاقتكم الشخصية. او اتصل ب TTY).

French Creole - ATANSYON: Gen sèvis èd nan lang ki disponib gratis pou ou. Pou kliyan Cigna yo, rele nimewo ki dèyè kat ID ou. Sinon, rele nimewo 1.800.244.6224 (TTY: Rele 711).

French - ATTENTION: Des services d'aide linguistique vous sont proposés gratuitement. Si vous êtes un client actuel de Cigna, veuillez appeler le numéro indiqué au verso de votre carte d'identité. Sinon, veuillez appeler le numéro 1.800.244.6224 (ATS : composez le numéro 711).

Portuguese - ATENÇÃO: Tem ao seu dispor serviços de assistência linguística, totalmente gratuitos. Para clientes Cigna atuais, ligue para o número que se encontra no verso do seu cartão de identificação. Caso contrário, ligue para 1.800.244.6224 (Dispositivos TTY: marque 711).

Polish – UWAGA: w celu skorzystania z dostępnej, bezpłatnej pomocy językowej, obecni klienci firmy Cigna mogą dzwonić pod numer podany na odwrocie karty identyfikacyjnej. Wszystkie inne osoby prosimy o skorzystanie z numeru 1 800 244 6224 (TTY: wybierz 711).

Japanese - 注意事項:日本語を話される場合、無料の言語支援サービスをご利用いただけます。現在のCignaのお客様は、IDカード裏面の電話番号まで、お電話にてご連絡ください。その他の方は、1.800.244.6224 (TTY: 711)まで、お電話にてご連絡ください。

Italian - ATTENZIONE: Sono disponibili servizi di assistenza linguistica gratuiti. Per i clienti Cigna attuali, chiamare il numero sul retro della tessera di identificazione. In caso contrario, chiamare il numero 1.800.244.6224 (utenti TTY: chiamare il numero 711).

German – ACHTUNG: Die Leistungen der Sprachunterstützung stehen Ihnen kostenlos zur Verfügung. Wenn Sie gegenwärtiger Cigna-Kunde sind, rufen Sie bitte die Nummer auf der Rückseite Ihrer Krankenversicherungskarte an. Andernfalls rufen Sie 1.800.244.6224 an (TTY: Wählen Sie 711).

Persian (Farsi) – توجه: خدمات کمک زبانی، به صورت رایگان به شما ارائه می شود. برای مشتریان فعلی Cigna، لطفاً با شمارهای که در پشت کارت شناسایی شماست تماس بگیرید. در غیر اینصورت با شماره 1.800.244.6224 تماس بگیرید (شماره تلفن ویژه ناشنوایان: شماره 711 را شمارهگیری کنید).