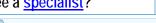
Coverage Period: 01/01/2020 – 12/31/2020 Coverage for: Individual&Family Plan Type: HMO

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-866-494-2111 or visit us at https://www.cigna.com/individuals-families/policy. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at https://www.healthcare.gov/sbc-glossary/ or call 1-866-494-2111 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	\$7,500 person/ \$15,000 family	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your deductible?	Yes. Preventive care, Primary care visits, Urgent care and eye exam/glasses for children are covered before you meet your deductible.	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at https://www.healthcare.gov/coverage/preventive-care-benefits/ .
Are there other deductibles for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	\$8,150 person/ \$16,300 family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the out-of-pocket limit?	Premiums, balance-billing charges, penalties for failure to obtain preauthorization for services and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a <u>network provider</u> ?	Yes. See www.cigna.com/ifp-providers or call 1-866-494-2111 for a list of network providers .	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.

This <u>plan</u> will pay some or all of the costs to see a <u>specialist</u> for covered services but only if you have a <u>referral</u> before you see the <u>specialist</u>.



All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

		What You Will Pay		
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
If you visit a health care provider's office	Primary care visit to treat an injury or illness	\$50 copayment/visit; deductible does not apply. Virtual visit with a Cigna Telehealth Connection Physician No charge.	Not Covered	Refer to the policy for more information about Virtual Telehealth Visits.
or clinic	Specialist visit	50% <u>coinsurance</u>	Not Covered	None.
	Preventive care/screening/ immunization	No Charge	Not Covered	You may have to pay for services that aren't preventive. Ask your provider if the services needed are preventive. Then check what your plan will pay for.
	Diagnostic test (x-ray, blood work)	50% <u>coinsurance</u>	Not Covered	None.
If you have a test	Imaging (CT/PET scans, MRIs)	50% <u>coinsurance</u>	Not Covered	None.
	Preferred generic drugs	50% <u>coinsurance</u> (retail & home delivery)	Not Covered	
If you need drugs to treat your illness or	Generic drugs	50% <u>coinsurance</u> (retail & home delivery)	Not Covered	
condition More information about prescription drug coverage is available at www.cigna.com/ifp-drug-list	Preferred brand drugs	50% <u>coinsurance</u> (retail & home delivery)	Not Covered	Limited to up to a 30-day supply (retail) and a 90-day supply (Designated 90 day retail
	Non-preferred drugs	50% <u>coinsurance</u> (retail & home delivery)	Not Covered	pharmacy/home delivery).
	Specialty drugs and other high cost drugs	50% <u>coinsurance</u> (retail & home delivery)	Not Covered	

		What You Will Pay			
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	50% <u>coinsurance</u>	Not Covered	None.	
	Physician/surgeon fees	50% <u>coinsurance</u>	Not Covered	None.	
	Emergency room care	50% <u>coinsurance</u>	50% coinsurance		
If you need immediate medical attention	Emergency medical transportation	50% <u>coinsurance</u>	50% <u>coinsurance</u>	You pay the same level as In-network if it is an emergency as defined in your <u>plan</u> , otherwise	
	Urgent care	\$60 <u>copayment</u> /visit; <u>deductible</u> does not apply	\$60 <u>copayment</u> /visit; <u>deductible</u> does not apply	Not Covered.	
If you have a hospital stay	Facility fee (e.g., hospital room)	50% <u>coinsurance</u>	Not Covered	None.	
J. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1.	Physician/surgeon fees	50% <u>coinsurance</u>	Not Covered	None.	
If you need mental health, behavioral	Outpatient services	50% <u>coinsurance</u>	Not Covered	None.	
health, or substance abuse services	Inpatient services	50% <u>coinsurance</u>	Not Covered	None.	
	Office visits	50% <u>coinsurance</u>	Not Covered	Cost sharing does not apply for preventive	
If you are pregnant	Childbirth/delivery professional services	50% <u>coinsurance</u>	Not Covered	services. Depending on the type of services, coinsurance may apply. Maternity care may include tests and services described	
	Childbirth/delivery facility services	50% <u>coinsurance</u>	Not Covered	elsewhere in the SBC (i.e. ultrasound).	

		What You Will Pay		
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
	Home health care	50% coinsurance	Not Covered	None.
If you need help recovering or have other special health	Rehabilitation services	50% <u>coinsurance</u>	Not Covered	Coverage of physical, occupational and chiropractic therapy is limited to 30 combined visits annual max. Speech therapy is limited to 30 visits annual max.
needs	Habilitation services	50% <u>coinsurance</u>	Not Covered	Coverage is limited to 30 visits annual max.
	Skilled nursing care	50% <u>coinsurance</u>	Not Covered	Coverage is limited to 60 days annual max.
	<u>Durable medical equipment</u>	50% <u>coinsurance</u>	Not Covered	None.
	Hospice services	50% <u>coinsurance</u>	Not Covered	None.
	Children's eye exam	No Charge	Not Covered	Children up to age 19. Coverage limited to one exam/year.
If your child needs dental or eye care	Children's glasses	No Charge	Not Covered	Children up to age 19. Coverage limited to one pair of glasses/year.
	Children's dental check-up	Not Covered	Not Covered	Coverage is available through a stand-alone dental policy.

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)			
AcupunctureCosmetic Surgery	Dental Care (Adult)Elective AbortionLong Term Care	 Non-emergency care when traveling outside the U.S. Routine eye care (Adult) Routine Foot Care 	

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

Bariatric Surgery

Hearing Aids

Private-duty nursing

Chiropractic Care

- Infertility Treatment (excludes in vitro, AI etc.)
- Weight Loss Programs

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: North Carolina Department of Insurance at 1-855-408-1212. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596. For more information on your rights to continue coverage, contact the insurer at 1-866-494-2111.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: North Carolina Department's Health Insurance Smart NC Program at 1-855-408-1212.

Does this plan provide Minimum Essential Coverage? Yes.

If you don't have Minimum Essential Coverage for a month, you'll have to make a payment when you file your tax return unless you qualify for an exemption from the requirement that you have health coverage for that month.

Does this plan meet Minimum Value Standards? N/A.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-866-494-2111.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-866-494-2111.

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码1-866-494-2111.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-866-494-2111.

-----To see examples of how this plan might cover costs for a sample medical situation, see the next section.-----

About these Coverage Examples:



Total Example Cost

The total Peg would pay is

This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

■ The <u>plan's</u> overall <u>deductible</u>	\$7,500
■ Specialist coinsurance	50%
■ Hospital (facility) coinsurance	50%
■ Other <u>coinsurance</u>	50%
	

This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

In this example, Peg would pay:		
Cost Sharing		
Deductibles	\$7,500	
Copayments	\$50	
Coinsurance	\$600	
What isn't covered		
Limits or exclusions	\$10	

\$12,800

\$8,160

Managing Joe's type 2 Diabetes (a year of routine in-network care of a well-controlled condition)

■ The <u>plan's</u> overall <u>deductible</u>	\$7,500
■ Specialist coinsurance	50%
■ Hospital (facility) coinsurance	50%
Other coinsurance	50%

This EXAMPLE event includes services like:

Primary care physician office visits (including disease education)
Diagnostic tests (blood work)
Prescription drugs
Durable medical equipment (glucose meter)

Total Example Cost	\$7,400

In this example, Joe would pay:

Cost Sharing	
Deductibles	\$6,050
Copayments	\$400
Coinsurance	\$0
What isn't covered	
Limits or exclusions	\$200
The total Joe would pay is	\$6650

Mia's Simple Fracture

(in-network emergency room visit and follow up care)

■ The <u>plan's</u> overall <u>deductible</u>	\$7,500
■ Specialist coinsurance	50%
■ Hospital (facility) coinsurance	50%
■ Other <u>coinsurance</u>	50%

This EXAMPLE event includes services like:

Emergency room care (including medical supplies)
Diagnostic test (x-ray)
Durable medical equipment (crutches)
Rehabilitation services (physical therapy)

	Total Example Cost	\$1,900
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In this example, Mia would pay:

Cost Sharing	
Deductibles	\$1,590
Copayments	\$100
Coinsurance	\$0
What isn't covered	
Limits or exclusions	\$0
The total Mia would pay is	\$1,690