Under the Patient Protection and Affordable Care Act (PPACA), employers sponsoring self-funded plans are responsible for complying with certain fees and taxes and Internal Revenue Service (IRS) reporting requirements. To support our self-funded employers and broker partners, Cigna offers a dedicated ASO PPACA Fees and Reporting Resources team – comprised of trained service professionals from Cigna’s Billing, Banking and Eligibility areas.

PPACA topics covered
› Comparative Effectiveness Research Fee (CERF)
› Large Employer and Minimum Essential Coverage (MEC) reporting requirements

Services offered
› Complimentary educational support
› Timely resources and information to answer questions
› Referral to Cigna’s complimentary educational resource with outside legal counsel, Groom Law Group, as appropriate

Support examples
The team can provide support and answers for questions such as:

CERF
› When is my CERF payment due?
› How can I retrieve my CERF report?
› When or how do I make my payment?

Reporting Requirements
› What sections of Forms 1094C and 1095C must I complete?
› Can you guide me through the reporting process?
› What data can I receive from Cigna?

Service accolades
“They are helpful pros who clearly know the ACA reporting requirements inside and out – and make it look easy! Cigna is really good at this, and we appreciate it!”
- Broker

“The individual I spoke with was very well versed in the processing. I could not have completed the submission without his help. Thanks, Cigna, for taking care of your customers. A job well done!”
- Client

How to get in touch
Cigna’s ASO PPACA Fees and Reporting Resources team can be reached through a dedicated phone line and email:
› 855.275.0555, 9:00 am–6:30 pm (EST), Monday through Friday
› ASO_PPACA_Fees&Reporting@Cigna.com

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