



Cigna Supported Service Types for Eligibility and Benefit Inquiries

This document lists the service type codes that can be submitted to Cigna on an eligibility and benefit inquiry transaction. If a service type code not included on this list is submitted, Cigna's general 30 service type response will be returned.

The 271 response for a general Health Benefit Plan Coverage (service type code "30") will include the health plan benefit information and service type codes 1, 33, 35, 47, 48, 50, 86, 88, 98, AL, MH, and UC. In addition, Cigna supports several other service type codes as part of this general inquiry.

For a more focused inquiry, Cigna also supports the return of benefits broken into service type groupings or components, such as hospital, vision, dental, or mental health.

The table below outlines the service type codes included within each grouping or supported as an explicit inquiry. Information is returned as it is available in Cigna's source systems.

When a taxonomy code is submitted on the inquiry, Cigna will limit the response to the benefits associated to that taxonomy. For example, if Diagnostic X-ray (Service Type 4) is requested and the taxonomy code aligns to dental services, the 271 response will return the dental benefits only for Diagnostic X-ray. It will not include Diagnostic X-ray benefits for medical or behavioral.

Service Type Grouping or Component	Service Type Codes (STCs)	Description	Comments
Medical Care – STC 1	1	Medical Care	High-level Active, Inactive, Termined Also, returned as part of STC 30 Inquiry
	2	Surgical	Also, returned as part of STC 30 Inquiry
	3	Consultation	Used to provide Specialist Services benefits Also, returned as part of STC 30 Inquiry
	4	Diagnostic X-Ray	Also, returned as part of STC 30 Inquiry
	5	Diagnostic Lab	Also, returned as part of STC 30 Inquiry
	12	DME Purchase	Also, returned as part of STC 30 Inquiry
	18	Durable Medical Equipment Rental	Also, returned as part of STC 30 Inquiry
	42	Home Health Care	Also, returned as part of STC 30 Inquiry
	45	Hospice	Also, returned as part of STC 30 Inquiry
	54	Long Term Care	Also, returned as part of STC 30 Inquiry
	69	Maternity	Also, returned as part of STC 30 Inquiry
Medical Care – STC 1	73	Diagnostic Medical	Diagnostic services including x-ray and lab and echocardiogram Also, returned as part of STC 30 Inquiry



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	76	Dialysis	Also, returned as part of STC 30 Inquiry
	81	Routine Physical	Also, returned as part of STC 30 Inquiry
	83	Infertility	Also, returned as part of STC 30 Inquiry
	AG	Skilled Nursing Care	Also, returned as part of STC 30 Inquiry
Surgical – STC 2	2	Surgical	Also, returned as part of STC 30 Inquiry
	7	Anesthesia	Also, returned as part of STC 30 Inquiry
	8	Surgical Assistance	Also, returned as part of STC 30 Inquiry
	20	Second Surgical Opinion	Also, returned as part of STC 30 Inquiry
	97	Anesthesiologist	Also, returned as part of STC 30 Inquiry
Chiropractic – STC 33	4	Diagnostic X-Ray	Also, returned as part of STC 30 Inquiry
	33	Chiropractic	Also, returned as part of STC 30 Inquiry
Dental Care – STC 35	4	Diagnostic X-Ray	
	7	Anesthesia	
	23	Diagnostic Dental	
	24	Periodontics	
	25	Restorative	
	26	Endodontics	
	27	Maxillofacial Prosthetics	
	28	Adjunctive Dental Services	
	32	Plan Waiting Period	
	35	Dental Care	Active, Inactive, Termed Also, returned as part of STC 30 Inquiry
	36	Dental Crowns	
	38	Orthodontics	
Orthopedic – STC BK	4	Diagnostic X-Ray	Also, returned as part of STC 30 Inquiry
	12	DME Purchase	Also, returned as part of STC 30 Inquiry
	98	Professional (Physician) Visit – Office	Also, returned as part of STC 30 Inquiry
	BK	Orthopedic	Active, Inactive, Termed Also, returned as part of STC 30 Inquiry
Gastrointestinal – STC BN	4	Diagnostic X-Ray	Also, returned as part of STC 30 Inquiry
	5	Diagnostic Lab	Also, returned as part of STC 30 Inquiry
	98	Professional (Physician) Visit – Office	Also, returned as part of STC 30 Inquiry
	BN	Gastrointestinal	Active, Inactive, Termed Also, returned as part of STC 30 Inquiry
Neurology – STC BQ	4	Diagnostic X-Ray	Also, returned as part of STC 30 Inquiry
	5	Diagnostic Lab	Also, returned as part of STC 30 Inquiry
	98	Professional (Physician) Visit – Office	Also, returned as part of STC 30 Inquiry
	BQ	Neurology	Active, Inactive, Termed Also, returned as part of STC 30 Inquiry



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Mental Health -STC MH	4	Diagnostic X-Ray	
	5	Diagnostic Lab	
	22	Social Work	
	A4	Psychiatric	
	A5	Psychiatric – Room and Board	
	A6	Psychotherapy	
	A7	Psychiatric – Inpatient	
	A8	Psychiatric – Outpatient	
	BB	Partial Hospitalization (Psychiatric)	
	BC	Day Care (Psychiatric)	
	MH	Mental Health	Active, Inactive, Termed Also, returned as part of STC 30 Inquiry
Cardiac- STC BL	73	Diagnostic Medical	Diagnostic services including x-ray and lab and echocardiogram Also, returned as part of STC 30 Inquiry
	98	Professional (Physician) Visit – Office	Also, returned as part of STC 30 Inquiry
	BG	Cardiac Rehabilitation	Also, returned as part of STC 30 Inquiry
	BL	Cardiac	Active, Inactive, Termed Also, returned as part of STC 30 Inquiry
Family Planning- STC 82	61	In-vitro Fertilization	Also, returned as part of STC 30 Inquiry
	82	Family Planning	Active, Inactive, Termed Also, returned as part of STC 30 Inquiry
	83	Infertility	Also, returned as part of STC 30 Inquiry
	84	Abortion	Also, returned as part of STC 30 Inquiry
Hospital- STC 47	17	Pre-Admission Testing	Also, returned as part of STC 30 Inquiry
	47	Hospital	Also, returned as part of STC 30 Inquiry
	48	Hospital – Inpatient	Also, returned as part of STC 30 Inquiry
	50	Hospital – Outpatient	Also, returned as part of STC 30 Inquiry
	51	Hospital – Emergency Accident	Also, returned as part of STC 30 Inquiry
	52	Hospital – Emergency Medical	Also, returned as part of STC 30 Inquiry
Pharmacy- STC 88	88	Pharmacy	Active, Inactive, Termed Also, returned as part of STC 30 Inquiry
	89	Free Standing Prescription Drug	
	90	Medical Order Prescription Drug (Cigna formulary)	Also, returned as part of STC 30 Inquiry
	91	Brand Name Prescription Drug (Cigna formulary)	Also, returned as part of STC 30 Inquiry
	92	Generic Prescription Drug (Cigna generic)	Also, returned as part of STC 30 Inquiry



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Professional Physician- STC 96	96	Professional (Physician)	Also, returned as part of STC 30 Inquiry
	99	Professional (Physician) Visit – Inpatient	Also, returned as part of STC 30 Inquiry
	A0	Professional (Physician) Visit – Outpatient	Also, returned as part of STC 30 Inquiry
	A1	Professional (Physician) Visit - Nursing Home	Also, returned as part of STC 30 Inquiry
	A3	Professional (Physician) Visit – Home	Also, returned as part of STC 30 Inquiry
Rehabilitation- STC A9	A9	Rehabilitation	Also, returned as part of STC 30 Inquiry
	AB	Rehabilitation - Inpatient	Also, returned as part of STC 30 Inquiry
	AC	Rehabilitation – Outpatient	Also, returned as part of STC 30 Inquiry
	AD	Occupational Therapy	Also, returned as part of STC 30 Inquiry
	AE	Physical Medicine	Also, returned as part of STC 30 Inquiry
	AF	Speech Therapy	Also, returned as part of STC 30 Inquiry
	BF	Pulmonary Rehabilitation	Also, returned as part of STC 30 Inquiry
	BG	Cardiac Rehabilitation	Also, returned as part of STC 30 Inquiry
Substance Abuse- STC AI	AI	Substance Abuse	
	AJ	Alcoholism	
	AK	Drug Addiction	
Vision- STC AL	AL	Vision (Optometry)	Also, returned as part of STC 30 Inquiry
	AM	Frames	Also, returned as part of STC 30 Inquiry
	AN	Routine Exam	Also, returned as part of STC 30 Inquiry
	AO	Lenses	Also, returned as part of STC 30 Inquiry
Explicit Inquiry	6	Radiation Therapy	Also, returned as part of STC 30 Inquiry
	10	Blood Charges	Also, returned as part of STC 30 Inquiry
	13	Ambulatory Service Center Facility	Also, returned as part of STC 30 Inquiry
	19	Pneumonia Vaccine	
	46	Respite Care	Also, returned as part of STC 30 Inquiry
	62	MRI/CAT Scan	Also, returned as part of STC 30 Inquiry
	64	Acupuncture	Also, returned as part of STC 30 Inquiry
	65	Newborn Care	Also, returned as part of STC 30 Inquiry
	66	Pathology	
	67	Smoking Cessation	Also, returned as part of STC 30 Inquiry
	68	Well Baby Care	Also, returned as part of STC 30 Inquiry
	69	Maternity	Also, returned as part of STC 30 Inquiry
	70	Transplants	Also, returned as part of STC 30 Inquiry
	71	Audiology Exam	Also, returned as part of STC 30 Inquiry
	72	Inhalation Therapy	Also, returned as part of STC 30 Inquiry
74	Private Duty Nursing	Also, returned as part of STC 30 Inquiry	
75	Prosthetic Device	Also, returned as part of STC 30 Inquiry	
	76	Dialysis	Also, returned as part of STC 30 Inquiry



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	77	Otological Exam	
	78	Chemotherapy	Also, returned as part of STC 30 Inquiry
	79	Allergy Testing	Also, returned as part of STC 30 Inquiry
	80	Immunizations	Also, returned as part of STC 30 Inquiry
	86	Emergency Services	Also, returned as part of STC 30 Inquiry
	AR	Experimental Drug Therapy	Also, returned as part of STC 30 Inquiry
	BD	Cognitive Therapy	Also, returned as part of STC 30 Inquiry
	BH	Pediatric	Also, returned as part of STC 30 Inquiry
	BR	Eye	Also, returned as part of STC 30 Inquiry
	UC	Urgent Care	Also, returned as part of STC 30 Inquiry
Explicit Inquiry with a Medical Taxonomy	3	Consultation	Specialist Services Also, returned as part of STC 30 Inquiry
	5	Diagnostic Lab	Also, returned as part of STC 30 Inquiry
	7	Anesthesia	Also, returned as part of STC 30 Inquiry
	52	Hospital – Emergency Medical	Also, returned as part of STC 30 Inquiry
	67	Smoking Cessation	Also, returned as part of STC 30 Inquiry
	86	Emergency Services	Also, returned as part of STC 30 Inquiry
	96	Professional (Physician)	Also, returned as part of STC 30 Inquiry
	97	Anesthesiologist	Also, returned as part of STC 30 Inquiry
	98	Professional (Physician) Visit – Office	Also, returned as part of STC 30 Inquiry
BH	Pediatric	Also, returned as part of STC 30 Inquiry	
Explicit Inquiry with a Behavioral Taxonomy	5	Diagnostic Lab	
	7	Anesthesia	
	52	Hospital – Emergency Medical	
	67	Smoking Cessation	
	86	Emergency Services	
	96	Professional (Physician)	
	97	Anesthesiologist	
	98	Professional (Physician) Visit – Office	
BH	Pediatric		
Explicit Inquiry with a Dental Taxonomy	3	Consultation	Specialist Services
	5	Diagnostic Lab	
	7	Anesthesia	
	86	Emergency Services	

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