

# Health Care Professionals

## NATIONAL PROVIDER IDENTIFIER GUIDELINES

### Fact Sheet



#### CIGNA NPI Guidelines:

CIGNA will accept, as applicable, the following identifiers in HIPAA electronic transactions (as prescribed by the National Provider Identifier [NPI] regulations), in the manner and for the purposes specified herein.

#### NPI Contingency Plan Adoption Statement:

CIGNA had officially adopted a NPI Contingency Plan, in accordance with Centers for Medicare and Medical Services (CMS) NPI Contingency Guidance and applicable regulations. The NPI contingency period allowed health care providers and covered entities until May 23, 2008 to become fully compliant with the NPI rule. **This Contingency Period has expired as of May 23, 2008.**

Health Plan: CIGNA		
Transactions timetable applies to: (indicated by X)		
<input checked="" type="checkbox"/> 837P <input checked="" type="checkbox"/> 837I <input type="checkbox"/> 837D <input type="checkbox"/> 835 <input type="checkbox"/> 270/271 <input type="checkbox"/> 276/277 <input type="checkbox"/> 278		
Identifier	Primary Providers (Billing / Pay To)	Secondary Providers* * Includes Rendering Provider (Referring, Ordering, Operating, Other)
<b>Tax ID Only</b>	<ul style="list-style-type: none"> <li>Tax ID ONLY will continue to be accepted indefinitely.</li> </ul>	<ul style="list-style-type: none"> <li>Tax ID ONLY will continue to be accepted indefinitely.</li> </ul>
<b>NPI + Tax ID</b>	<ul style="list-style-type: none"> <li>NPI + Tax ID will continue to be accepted indefinitely.</li> </ul> <p><b>NOTE:</b></p> <ul style="list-style-type: none"> <li>When NPI + Tax ID are received, processing will be based on Tax ID.</li> </ul>	<ul style="list-style-type: none"> <li>NPI + Tax ID will continue to be accepted indefinitely.</li> </ul> <p><b>NOTE:</b></p> <ul style="list-style-type: none"> <li>Secondary provider IDs do not affect claim payment.</li> </ul>
<b>NPI Only</b>	<ul style="list-style-type: none"> <li><b>N/A</b> – per the ASC X12N 837 Implementation Guide standards, if NPI is used, then the Tax ID (EIN or SSN) of the provider must be carried in the REF segment.</li> </ul>	<ul style="list-style-type: none"> <li>NPI ONLY will be required to be sent from trading partners starting <b>5/23/2008</b>.</li> </ul> <p><b>NOTE:</b></p> <ul style="list-style-type: none"> <li>Secondary provider IDs do not affect claim payment.</li> </ul>
<p><b>NOTE:</b> CIGNA does not currently use payer-assigned Legacy identifiers to process and pay electronic claims. For this reason, a dual use scenario is not necessary. For electronic claims submissions, the provider's taxpayer identification number (Tax ID) will still be required to complete the transaction, as described above.</p>		

*"CIGNA," "CIGNA HealthCare" and the "Tree of Life" logo are registered service marks of CIGNA Intellectual Property, Inc., licensed for use by CIGNA Corporation and its operating subsidiaries. All products and services are provided exclusively by such operating subsidiaries and not by CIGNA Corporation. Such operating subsidiaries include Connecticut General Life Insurance Company, Tel-Drug, Inc. and its affiliates, CIGNA Behavioral Health, Inc., Intracorp, and HMO or service company subsidiaries of CIGNA Health Corporation and CIGNA Dental Health, Inc. In Arizona, HMO plans are offered by CIGNA HealthCare of Arizona, Inc. In California, HMO plans are offered by CIGNA HealthCare of California, Inc. and Great-West Healthcare of California, Inc. In Connecticut, HMO plans are offered by CIGNA HealthCare of Connecticut, Inc. In Virginia, HMO plans are offered by CIGNA HealthCare Mid-Atlantic, Inc. In North Carolina, HMO plans are offered by CIGNA HealthCare of North Carolina, Inc. All other medical plans in these states are insured or administered by Connecticut General Life Insurance Company.*

## CIGNA HealthCare - NPI Guidelines

Health Plan: CIGNA			
Transactions timetable applies to: (indicated by X)			
<input type="checkbox"/> 837P <input type="checkbox"/> 837I <input checked="" type="checkbox"/> 837D <input type="checkbox"/> 835 <input type="checkbox"/> 270/271 <input type="checkbox"/> 276/277 <input type="checkbox"/> 278			
Identifier	Primary Providers (Billing / Pay To)	Identifier	Secondary Providers (Rendering Provider)
<b>Tax ID Only</b>	<ul style="list-style-type: none"> <li>Tax ID ONLY will continue to be accepted <b>indefinitely</b>.</li> </ul>	<b>License # Only</b>	<ul style="list-style-type: none"> <li>License # ONLY will continue to be accepted <b>indefinitely</b>.</li> </ul>
<b>NPI + Tax ID</b>	<ul style="list-style-type: none"> <li>NPI + Tax ID will continue to be accepted <b>indefinitely</b>.</li> </ul> <p><b>NOTE:</b></p> <ul style="list-style-type: none"> <li>When NPI + Tax ID are received, processing will be based on Tax ID.</li> </ul>	<b>NPI + License #</b>	<ul style="list-style-type: none"> <li>NPI + License # will continue to be accepted <b>indefinitely</b>.</li> </ul> <p><b>NOTE:</b></p> <p>When NPI + License # are received, processing will be based on License #.</p>
<b>NPI Only</b>	<ul style="list-style-type: none"> <li><b>N/A</b> – per the ASC X12N 837 Implementation Guide standards, if NPI is used, then the Tax ID (EIN or SSN) of the provider must be carried in the REF segment.</li> </ul>	<b>NPI Only</b>	<ul style="list-style-type: none"> <li>NPI ONLY will be required to be sent from trading partners starting <b>5/23/2008</b>.</li> </ul>
<p><b>NOTE:</b> CIGNA currently utilizes the state license number to identify the Rendering Provider on 837 Dental claims.</p>			

Health Plan: CIGNA		
Transactions timetable applies to: (indicated by X)		
<input type="checkbox"/> 837P <input type="checkbox"/> 837I <input type="checkbox"/> 837D <input checked="" type="checkbox"/> 835 <input type="checkbox"/> 270/271 <input type="checkbox"/> 276/277 <input type="checkbox"/> 278		
Identifier	Primary Provider (Claim Payee)	Secondary Providers (Rendering Provider)
<b>Tax ID Only</b>	<ul style="list-style-type: none"> <li>Tax ID ONLY will continue to be sent through <b>5/23/2008</b>, for claims received with Tax ID only.</li> </ul>	<ul style="list-style-type: none"> <li>Tax ID ONLY will continue to be sent through <b>5/23/2008</b>.</li> <li>Tax ID ONLY will continue to be sent after 5/23/2008, if provider does not have an NPI.</li> </ul>
<b>NPI + Tax ID</b>	<ul style="list-style-type: none"> <li>NPI + Tax ID will be sent starting <b>5/23/2008</b> for all claims, if the provider has an NPI.</li> </ul>	<ul style="list-style-type: none"> <li>NPI + Tax ID will be sent starting <b>5/23/2008</b> for all claims, if provider has an NPI.</li> </ul>
<b>NPI Only</b>	<ul style="list-style-type: none"> <li><b>N/A</b> - the Tax ID will continue to be sent <b>indefinitely</b>, with or without NPI.</li> </ul>	<ul style="list-style-type: none"> <li><b>N/A</b> - the Tax ID will continue to be sent <b>indefinitely</b>, with or without NPI.</li> </ul>
<p><b>NOTE:</b> CIGNA does not currently use payer-assigned Legacy identifiers to process and pay electronic claims. For electronic claims submissions and 835 remittances, the provider's taxpayer identification number (Tax ID) will still be required to complete the transactions, as described above.</p>		

## CIGNA HealthCare - NPI Guidelines

Health Plan: CIGNA		
Transactions timetable applies to: (indicated by X)		
<input type="checkbox"/> 837P <input type="checkbox"/> 837I <input type="checkbox"/> 837D <input type="checkbox"/> 835 <input checked="" type="checkbox"/> 270/271 <input type="checkbox"/> 276/277 <input type="checkbox"/> 278		
Identifier	Primary Providers <i>(Information Receiver - Loop 2100B)</i>	Secondary Providers
Legacy ID Only <i>(‘Legacy ID’ includes TIN)</i>	<ul style="list-style-type: none"> <li>Legacy ID ONLY will continue to be accepted through <b>5/23/2008</b>.</li> </ul>	<ul style="list-style-type: none"> <li>N/A</li> </ul>
NPI + Legacy ID <i>(‘Legacy ID’ includes TIN)</i>	<ul style="list-style-type: none"> <li>NPI + Legacy ID will continue to be accepted through <b>5/23/2008</b>.</li> </ul>	<ul style="list-style-type: none"> <li>N/A</li> </ul>
NPI Only	<ul style="list-style-type: none"> <li>NPI ONLY will be accepted starting <b>5/23/2008</b>.</li> </ul>	<ul style="list-style-type: none"> <li>N/A</li> </ul>
<p><b>NOTE:</b> CIGNA does not use provider identifiers to process the 270 transaction.</p>		

Health Plan: CIGNA		
Transactions timetable applies to: (indicated by X)		
<input type="checkbox"/> 837P <input type="checkbox"/> 837I <input type="checkbox"/> 837D <input type="checkbox"/> 835 <input type="checkbox"/> 270/271 <input checked="" type="checkbox"/> 276/277 <input type="checkbox"/> 278		
Identifier	Primary Providers <i>(Provider Name - Loop 2100C)</i>	Secondary Providers
Legacy ID Only <i>(‘Legacy ID’ includes TIN)</i>	<ul style="list-style-type: none"> <li>Legacy IDs ONLY will continue to be accepted through <b>5/23/2008</b>.</li> </ul>	<ul style="list-style-type: none"> <li>N/A</li> </ul>
NPI + Legacy ID <i>(‘Legacy ID’ includes TIN)</i>	<ul style="list-style-type: none"> <li><b>N/A</b> – Only one provider identifier (NPI or Legacy ID) can be submitted.</li> </ul>	<ul style="list-style-type: none"> <li>N/A</li> </ul>
NPI Only	<ul style="list-style-type: none"> <li>NPI ONLY will be accepted starting <b>5/23/2008</b>.</li> </ul>	<ul style="list-style-type: none"> <li>N/A</li> </ul>

## CIGNA HealthCare - NPI Guidelines

Health Plan: CIGNA		
Transactions timetable applies to: (indicated by X)		
<input type="checkbox"/> 837P <input type="checkbox"/> 837I <input type="checkbox"/> 837D <input type="checkbox"/> 835 <input type="checkbox"/> 270/271 <input type="checkbox"/> 276/277 <input checked="" type="checkbox"/> 278		
Identifier	Primary Providers <i>(Requester Name, Service Provider(s))</i>	Secondary Providers
<b>Legacy ID Only</b> <i>(‘Legacy ID’ includes TIN)</i>	<ul style="list-style-type: none"> <li>Legacy ID ONLY will continue to be accepted through <b>5/23/2008</b>.</li> </ul>	<ul style="list-style-type: none"> <li>N/A</li> </ul>
<b>NPI + Legacy ID</b> <i>(‘Legacy ID’ includes TIN)</i>	<ul style="list-style-type: none"> <li>NPI + Legacy ID will continue to be accepted through <b>5/23/2008</b>.</li> </ul>	<ul style="list-style-type: none"> <li>N/A</li> </ul>
<b>NPI Only</b>	<ul style="list-style-type: none"> <li>NPI ONLY will be accepted starting <b>5/23/2008</b>.</li> </ul>	<ul style="list-style-type: none"> <li>N/A</li> </ul>

For additional information, view CIGNA's NPI Frequently Asked Questions online at:

[http://www.cigna.com/health/provider/medical/national\\_provider\\_identifier.html](http://www.cigna.com/health/provider/medical/national_provider_identifier.html)