

# INTERPRETATION AND TRANSLATION SERVICES

For Health Care Professionals

May 2015

Special discounts are available to Cigna-contracted health care professionals for language assistance services through CQ fluency, Interpreting Services International (ISI), and LanguageLine Solutions®.

## CQ fluency

### Written translation services

Discount: 20%  
Website: [CQfluency.com/Cigna/Providers](http://CQfluency.com/Cigna/Providers)  
Telephone: 1.201.487.8007  
Email: [Cigna.Providers@CQfluency.com](mailto:Cigna.Providers@CQfluency.com)

## LanguageLine Solutions

### Over-the-phone interpretation services

Discount: 50%  
Website: [LanguageLine.com](http://LanguageLine.com)  
Telephone: 1.800.752.6096  
Contact: Download the [LanguageLine Solutions Personal Interpreter<sup>SM</sup> mobile app\\*](#) or create a [Personal Interpreter Account](#).

\* For discount using the mobile app, you *must* include the Cigna promo code CignaCorporateRate5852

## Interpreting Services International (ISI)

### Face-to-face (in-person) interpretation services

Discount: 10-12%  
Website: [ISltrans.com](http://ISltrans.com)  
Telephone: 1.818.753.9181  
Contact: Elba Rojas  
Email: [ERojas@ISltrans.com](mailto:ERojas@ISltrans.com)

#### To request a face-to-face interpreter:

Email [ERojas@ISltrans.com](mailto:ERojas@ISltrans.com)

- *Subject line: Cigna HCP request for face-to-face interpreter services*
- *Type of appointment (e.g., speech therapy, specialist visit, therapy session, etc.)*
- *Language*
- *Date of appointment*
- *Time (when interpreter is needed)*
- *Location*
- *Purchase order number or project number*
- *Health care professional office contact (name, address, and telephone number)*
- *"Bill to" information*
- *Any other specific information*

### Written translation services

Discount: 10-12%  
Website: [ISltrans.com](http://ISltrans.com)  
Telephone: 1.818.753.9181  
Contact: Anna Martorell  
Email: [Anna@ISltrans.com](mailto:Anna@ISltrans.com)

#### To request a written translation:

Email [Anna@ISltrans.com](mailto:Anna@ISltrans.com)

- *Subject line: Cigna HCP request for translation services*
- *Language combination (e.g., source language in English – target language in Spanish)*
- *Final document(s) (source file preferred to a PDF)*
- *Reference files, if applicable*
- *Requested due date*
- *Purchase order number or project number*
- *Health care professional office contact (name, address, and telephone)*
- *"Bill to" information*
- *Any other specific information*
- *Attachment, document, or text to be translated*

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