Summary of Benefits and Coverage: What this Plan Covers & What it Costs Coverage for: Individual & Family | Plan Type: OAP



This is only a summary. If you want more detail about your coverage and costs, you can get the complete terms in the policy or plan document at www.cigna.com/individuals-families/connecticut-health-insurance-plans-2017 or by calling 1-866-494-2111.

Important Questions	Answers	Why this Matters:		
What is the overall deductible?	For in-network providers \$2,750 person/ \$5,500 family For out of-network providers \$12,500 person/ \$25,000 family Does not apply to in-network preventive care, home health care and eye exam/glasses for children.	You must pay all the costs up to the <u>deductible</u> amount before this plan begins pay for covered services you use. Check your policy or plan document to see whethe <u>deductible</u> starts over (usually, but not always, January 1st). See the chart starting on page 2 for how much you pay for covered services after you meet the <u>deductible</u> .		
Are there other deductibles for specific services?	Yes. \$50 Home Health Care deductible.	You must pay all of the costs for these services up to the specific <u>deductible</u> amount before this plan begins to pay for these services.		
Is there an out-of-pocket limit on my expenses?	Yes, For in-network providers \$7,000 person/ \$14,000 family For out-of-network providers \$25,000 person/ \$50,000 family	The <u>out-of-pocket limit</u> is the most you could pay during a coverage period (usually one year) for your share of the cost of covered services. This limit helps you plan for health care expenses.		
What is not included in the out-of-pocket limit?	Premium, balanced-billed charges, penalties for failure to obtain pre-authorization for services, and health care this plan doesn't cover	Even though you pay these expenses, they don't count toward the <u>out-of-pocket</u> <u>limit.</u>		
Is there an overall annual limit on what the plan pays?	No.	The chart starting on page 2 describes any limits on what the plan will pay for <i>specific</i> covered services, such as office visits		
Does this plan use a <u>network</u> of <u>providers</u> ?	Yes. For a list of in-network providers, see www.cigna.com/ifp-providers or call 1-866-494-2111	If you use an in-network doctor or other health care <u>provider</u> , this plan will pay some or all of the costs of covered services. Be aware, your in-network doctor or hospital may use an out-of-network <u>provider</u> for some services. Plans use the term in-network, <u>preferred</u> , or participating for <u>providers</u> in their <u>network</u> . See the chart starting on page 2 for how this plan pays different kinds of <u>providers</u>		

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specialist

Yes.

Summary of Benefits and Coverage: What this Plan Covers & What it Costs

No. You don't need a referral to see a

You can see the specialist you choose without permission from this plan.
Some of the services this plan doesn't cover are listed on page 5. See your policy or

plan document for additional information about excluded services.

Coverage for: Individual & Family | Plan Type: OAP



Do I need a referral to

Are there services this

plan doesn't cover?

see a specialist?

- Copayments are fixed dollar amounts (for example, \$15) you pay for covered health care, usually when you receive the service.
- Coinsurance is your share of the costs of a covered service, calculated as a percent of the allowed amount for the service. For example, if the plan's allowed amount for an overnight hospital stay is \$1,000, your coinsurance payment of 20% would be \$200. This may change if you haven't met your deductible.

- The amount the plan pays for covered services is based on the allowed amount. If an out-of-network provider charges more than the allowed amount, you may have to pay the difference. For example, if an out-of-network hospital charges \$1,500 for an overnight stay and the allowed amount is \$1,000, you may have to pay the \$500 difference. (This is called balance billing.)
- This plan may encourage you to use in-network **providers** by charging you lower **deductibles**, **copayments** and **coinsurance** amounts.

Common Medical Event	Services You May Need	Your Cost If You Use an In-network Provider	Your Cost If You Use an Out-of-network Provider	Limitations & Exceptions
If you visit a health care provider's office	Primary care visit to treat an injury or illness	15% co-insurance	50% co-insurance	Expanded Access Telehealth visit – 15% co-insurance if from a provider in the expanded access telehealth network. Refer to the policy for more information.
or clinic	Specialist visit	15% co-insurance	50% co-insurance	None
	Other practitioner office visit	15% co-insurance	50% co-insurance	None
	Preventive care/screening/immunization	No charge	50% co-insurance	None
If you have a test	Diagnostic test (x-ray, blood work)	15% co-insurance	50% co-insurance	None
	Imaging (CT/PET scans, MRIs)	15% co-insurance	50% co-insurance	Out-of-network cost share increases if no pre-authorization.

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Common Medical Event	Services You May Need	Your Cost If You Use an In-network Provider	Your Cost If You Use an Out-of-network Provider	Limitations & Exceptions
If you need drugs to	Preferred generic drugs	15% co-insurance (retail/home delivery)	50% co-insurance (retail/home delivery)	Coverage is limited up to a 90-day supply (retail/home delivery)
If you need drugs to treat your illness or condition	Non-preferred generic drugs	15% co-insurance (retail/home delivery)	50% co-insurance (retail/home delivery)	Coverage is limited up to a 90-day supply (retail/home delivery)
More information about prescription drug coverage is available	Preferred brand drugs	15% co-insurance (retail/home delivery)	50% co-insurance (retail/home delivery)	Coverage is limited up to a 90-day supply (retail/home delivery)
www.cigna.com./ifp- drug-list	Non-preferred brand drugs	50% co-insurance (retail/home delivery)	50% co-insurance (retail/home delivery)	Coverage is limited to a 90-day supply (retail/home delivery)
	Specialty drugs	15% co-insurance (retail/home delivery)	50% co-insurance (retail/home delivery)	Coverage is limited up to a 30-day supply (retail/home delivery). Cost share increases if no pre-authorization.
If you have outpatient	Facility fee (e.g., ambulatory surgery center)	15% co-insurance	50% co-insurance	Out-of-network cost share increases if no pre-authorization.
surgery	Physician/surgeon fees	15% co-insurance	50% co-insurance	None
	Emergency room services	15% co-insurance	15% co-insurance	
If you need immediate medical attention	Emergency medical transportation	15% co-insurance	15% co-insurance	None
	Urgent care	15% co-insurance	15% co-insurance	
If you have a hospital	Facility fee (e.g., hospital room)	15% co-insurance	50% co-insurance	Out-of-network cost share increases if no pre-authorization.
stay	Physician/surgeon fee	15% co-insurance	50% co-insurance	None

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Common Medical Event	Services You May Need	Your Cost If You Use an In-network Provider	Your Cost If You Use an Out-of-network Provider	Limitations & Exceptions
	Mental/Behavioral health outpatient services – office visit Mental/Behavioral health outpatient services – all other outpatient	15% co-insurance 15% co-insurance	50% co-insurance 50% co-insurance	None
If you have mental health, behavioral	Mental/Behavioral health inpatient services	15% co-insurance	50% co-insurance	Out-of-network cost share increases if no pre-authorization.
health, or substance abuse needs	Substance use disorder outpatient services – office visit	15% co-insurance	50% co-insurance	
abuse needs	Substance use disorder outpatient services – all other outpatient	15% co-insurance	50% co-insurance	None
	Substance use disorder inpatient services	15% co-insurance	50% co-insurance	Out-of-network cost share increases if no pre-authorization.
If you are pregnant	Prenatal and postnatal care	15% co-insurance	50% co-insurance	All prenatal and first postpartum consultations
	Delivery and all inpatient services	15% co-insurance	50% co-insurance	Out-of-network cost share increases if no pre-authorization.
	Home health care	15% co-insurance	25% co-insurance	Coverage is limited to 100 days annual max. Out-of-network cost share increases if no pre-authorization.
If you need help recovering or have other special health needs	Rehabilitation services	15% co-insurance	50% co-insurance	Coverage of physical, occupational and speech therapy is limited to 40 visits annual max, chiropractic is limited to 20 visits annual max.
	Habilitation services	15% co-insurance	50% co-insurance	Coverage is limited to 40 visits annual max.
	Skilled nursing care	15% co-insurance	50% co-insurance	Coverage is limited to 90 days annual max. Out-of-network cost share increases if no pre-authorization.
	Durable medical equipment	15% co-insurance	50% co-insurance	None

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Summary of Benefits and Coverage: What this Plan Covers & What it Costs
Coverage for: Individual & Family | Plan Type: OAP

Common Medical Event	Services You May Need	Your Cost If You Use an In-network Provider	Your Cost If You Use an Out-of-network Provider	Limitations & Exceptions
	Hospice service	15% co-insurance	50% co-insurance	Out-of-network cost share increases if no pre-authorization.
If your shild poods	Eye exam	No charge	50% co-insurance	Children up to age 19. Coverage is limited to 1 exam per year
If your child needs dental or eye care	Glasses	No charge	Not Covered	Children up to age 19. Coverage is limited to 1 pair of glasses per year
	Dental check-up	No charge	No charge	None

Excluded Services & Other Covered Services:

Services Your Plan Does NOT Cover (This isn't a complete list. Check your policy or plan document for other excluded services.)

Acupuncture

Elective abortion

Routine eye care (Adults)

Bariatric surgery

Long-term care

Routine foot care

Cosmetic surgery

- Non-emergency care when traveling outside the U.S
- Weight loss programs

Dental care (Adult)

Other Covered Services (This isn't a complete list. Check your policy or plan document for other covered services and your costs for these services.)

Chiropractic care

Infertility treatment

Private-duty nursing

Hearing aids

Your Rights to Continue Coverage:

Federal and State laws may provide protections that allow you to keep this health insurance coverage as long as you pay your **premium**. There are exceptions, however, such as if:

You commit fraud

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Cigna Health and Life Insurance Company: CT Cigna OAP 2750

Summary of Benefits and Coverage: What this Plan Covers & What it Costs

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Coverage Period: 01/01/2017-12/31/2017

- The insurer stops offering services in the State
- You move outside the coverage area

For more information on your rights to continue coverage, contact the insurer at 1-866-494-2111.

You may also contact your state insurance department at 1-800-203-3447.

Your Grievance and Appeals Rights:

If you have a complaint or are dissatisfied with a denial of coverage for claims under your plan, you may be able to <u>appeal</u> or file a <u>grievance</u>. For questions about your rights, this notice, or assistance, you can contact: Connecticut Department of Insurance at 1-800-203-3447.

Does this Coverage Provide Minimum Essential Coverage?

The Affordable Care Act requires most people to have health care coverage that qualifies as "minimum essential coverage." This plan or policy does provide minimum essential coverage.

Does this Coverage Meet the Minimum Value Standard?

The Affordable Care Act establishes a minimum value standard of benefits of a health plan. The minimum value standard is 60% (actuarial value). This health coverage does meet the minimum value standard for the benefits it provides.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-866-494-2111.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-866-494-2111.

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码1-866-494-2111.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-866-494-2111.

To see examples of how this plan might cover costs for a sample medical situation, see the next page.

Coverage for: Individual & Family | Plan Type: OAP

About these Coverage Examples:

These examples show how this plan might cover medical care in given situations. Use these examples to see, in general, how much financial protection a sample patient might get if they are covered under different plans.



This is not a cost estimator.

Don't use these examples to estimate your actual costs under this plan. The actual care you receive will be different from these examples, and the cost of that care will also be different.

See the next page for important information about these examples.

Having a baby (normal delivery)

- Amount owed to providers: \$7,540
- Plan pays \$4,060
- Patient pays \$3,480

Sample care costs:

Hospital charges (mother)	\$2,700
Routine obstetric care	\$2,100
Hospital charges (baby)	\$900
Anesthesia	\$900
Laboratory tests	\$500
Prescriptions	\$200
Radiology	\$200
Vaccines, other preventive	\$40
Total	\$7,540

Patient pays:

Tationt pays.	
Deductibles	\$2,750
Copays	\$0
Coinsurance	\$700
Limits or exclusions	\$30
Total	\$3,480

Managing type 2 diabetes

(routine maintenance of a well-controlled condition)

- Amount owed to providers: \$5,400
- Plan pays \$2,030
- Patient pays \$3,370

Sample care costs:

Prescriptions	\$2,900
Medical Equipment and Supplies	\$1,300
Office Visits and Procedures	\$700
Education	\$300
Laboratory tests	\$100
Vaccines, other preventive	\$100
Total	\$5,400

Patient pays:

Deductibles	\$2,750
Copays	\$0
Coinsurance	\$340
Limits or exclusions	\$280
Total	\$3,370

Coverage for: Individual & Family | Plan Type: OAP

Questions and answers about the Coverage Examples:

What are some of the assumptions behind the Coverage Examples?

- Costs don't include premiums.
- Sample care costs are based on national averages supplied by the U.S. Department of Health and Human Services, and aren't specific to a particular geographic area or health plan.
- The patient's condition was not an excluded or preexisting condition.
- All services and treatments started and ended in the same coverage period.
- There are no other medical expenses for any member covered under this plan.
- Out-of-pocket expenses are based only on treating the condition in the example.
- The patient received all care from innetwork <u>providers</u>. If the patient had received care from out-of-network <u>providers</u>, costs would have been higher.

What does a Coverage Example show?

For each treatment situation, the Coverage Example helps you see how <u>deductibles</u>, <u>copayments</u>, and <u>co-insurance</u> can add up. It also helps you see what expenses might be left up to you to pay because the service or treatment isn't covered or payment is limited.

Does the Coverage Example predict my own care needs?

No. Treatments shown are just examples. The care you would receive for this condition could be different based on your doctor's advice, your age, how serious your condition is, and many other factors.

Does the Coverage Example predict my future expenses?

No. Coverage Examples are not cost estimators. You can't use the examples to estimate costs for an actual condition. They are for comparative purposes only. Your own costs will be different depending on the care you receive, the prices your providers charge, and the reimbursement your health plan allows.

Can I use Coverage Examples to compare plans?

✓ Yes. When you look at the Summary of Benefits and Coverage for other plans, you'll find the same Coverage Examples. When you compare plans, check the "Patient Pays" box in each example. The smaller that number, the more coverage the plan provides.

Are there other costs I should consider when comparing plans?

Yes. An important cost is the <u>premium</u> you pay. Generally, the lower your <u>premium</u>, the more you'll pay in out-of-pocket costs, such as <u>co-payments</u>, <u>deductibles</u>, and <u>co-insurance</u>. You should also consider contributions to accounts such as health savings accounts (HSAs), flexible spending arrangements (FSAs) or health reimbursement accounts (HRAs) that help you pay out-of-pocket expenses.