CIGNA Pharmacy Management
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COMMERCIAL BUSINESS UPDATE

CIGNA Pharmacy Management welcomes additional Great-West Healthcare customers effective January 1, 2010

As part of CIGNA's integration with Great-West Healthcare, on January 1, 2010, Great-West Healthcare's Third Party Administrator business will transition from Express Scripts (ESI) to CIGNA Pharmacy Management (CPM). See page 2 for important claim processing information, and contact phone numbers.

NOTE: As was previously communicated, there are new Processor Control Numbers (PCNs) for this business. The January 1st business will utilize: PCN 05190000

Items staying the same:

To ensure that Great-West Healthcare customers receive a smooth transition from ESI to CPM, the following items will remain the same.

- Benefit designs – Great-West Healthcare customers are transitioning into benefit designs that mirror their benefits previously held with ESI.
- Preferred drug lists – Great-West Healthcare customers are keeping their current preferred drug lists.

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Changes:

- New Processor Control Numbers (PCN): As was previously communicated with the November 1st transition, our Great-West Healthcare business was loaded into our claims systems with new PCNs. They will link to our current non-Medicare Rx BIN of 600428. The new PCNs are:
  PCN 05180000 – Core Great-West Healthcare Business
  PCN 05190000 – Third Party Administrator business
- New Pharmacist help desk telephone numbers:
  For PCN 05180000 – 1.800.351.9170
  For PCN 05190000 – 1.800.325.1404
- New ID Cards: As part of the transition, customers will receive a new identification card with the CIGNA Pharmacy Management names and claim information. This replaces their current ID card and it is the one you'll need to use when processing prescriptions on or after November 1. ID cards will vary by Third Party Administrators. The pertinent processing information will include:
  - CIGNA Pharmacy Management logo
  - IIN: 600428
  - Control: 05190000

NOTE: IIN is the same as BIN.
Control is the same as PCN.

Great West Prescription Drug List – Preferred Prescription Drug List Changes

BRAND ADDITIONS

These drugs are moving from non-preferred (3rd tier) copayment status and will now be covered at the preferred (2nd tier) copayment.

Adderall XR	Colazal	Lescol	Prandin
Aerobid	Cyclogel	Lescol XL	Prandinmet
Alomide	Cyclomydril	Loestrin FE 24	Requip
Alora	Demser	Lopressor HCT	Restasis
Altace Capsules	Dipentum	Lovaza	Roxicet
Altoprev	Enjuvia	Lybrel	Seasonique
Analpram E	Epogen	Maxidex	Tarka
Apidra SoloStar	Exelderm	Maxair	Teramycin with Polymixin
Asmanex	Flarex	Murocoll-2	Tetravisc
Azmacort	FML Forte	Natacyn	Triglide
Betadine	Indocin Susp	Oracea	Trilipix
Betoptic S	Iopidine	Paxil CR	Ventolin HFA
Blephamide	Isopto Carbachol	Phospholine Iodide	Vexol
Ciloxan	Isopto Homatropine	Pilopine HS	Videx EC
Cipro HC	Isopto Hyoscine	Plan B One-step	Vyvanse
Cleocin 75mg/5ml Granules	Lacrisert	Poly-Pred	Wellbutrin XL

BRANDS WITH GENERICS

These brand drugs have generic equivalents/alternatives and will now be covered at the non-preferred (3rd tier) copayment.

Analpram HC	Depakote ER	Reminyl	Topamax
Casodex	Golytely	Starlix	Urso, Forte
Cytomel	Keppra (solution)	Seromycin	

BRAND DELETIONS

These drugs are moving from preferred (2nd tier) copayment status and will now be covered at the non-preferred (3rd tier) copayment.

Allegra-D	Avelox, ABC Pack	Foradil	Tasigna
Altabax	Avelox IV	Intal	Tricor
Amrix	Benicar	Iressa	Tykerb
Aromasin	Benicar HCT	Nasacort AQ	Xyzal
Atralin	Eurax	Rosanil	Zomig, -ZMT

CIGNA Drug List – Preferred Brands Switched to Non-Preferred Brands

Effective January 1, 2010, the following drugs are covered as **non-preferred** brands on the CIGNA Prescription Drug List.

BRAND NAME	GENERIC NAME	DOSAGE FORM
Aldactazide	spironolactone/hctz	Tablet
AVC	sulfanilamide	Cream
Betaseron	interferon beta-1b	Injectable
Cleocin	clindamycin phosphate	Vaginal Suppository
Clinac BPO	benzoyl peroxide	Gel
Dibenzyline	phenoxybenzamine	Capsule
Dilatrate-SR	isosorbide dinitrate extended-release	Capsule
Doral	quazepam	Tablet
E.E.S. 200	erythromycin	Granules (oral suspension)
Ergomar	ergotamine	Tablet
Eryped	erythromycin	Granules (oral suspension)
Fosamax	alendronate sodium	Oral Solution
Halog	halcinonide	Cream, Ointment
Lactinol	lactic acid	Lotion
Lactinol-E	lactic acid	Cream
Metadate CD	methylphenidate hydrochloride extended-release	Capsule
Noroxin	norfloxacin	Tablet
Pandel	hydrocortisone	Cream
PCE	erythromycin	Tablet
Phisohex	hexachlorophene	Topical Liquid
Tricor	fenofibrate	Tablet
Zomig	zolmitriptan	Tablet, Nasal Spray
Zomig ZMT	zolmitriptan	Tablet

Note: This list includes selected brand and generic drug changes and is subject to change. *CIGNA does not take responsibility for any medication decisions made by prescriber and pharmacist.*

Azmacort Aerosol Inhaler discountination:

Abbott will discontinue Azmacort Inhalation Aerosol effective December 31, 2009. Abbott made this decision based on an international environmental protection agreement known as the Montreal Protocol, which calls for the elimination from the market of certain CFC (chlorofluorocarbon) containing medical products, such as Azmacort.

Azmacort will be available until all current supplies are exhaused. If you are not able to obtain additional supplies for our customers, please contact their health care professionals for alternative treatments.

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MEDICARE PART D UPDATE:

In an effort to provide clarification to beneficiaries regarding the plan(s) in which they are enrolled, CMS, effective 2010, has mandated that all plan sponsors incorporate the applicable CMS "Product Type" into their plan names.

As such, all beneficiary materials (marketing, website, etc.) are required to include the CMS-assigned Product Type. Specifically, for our MA-PFFS, MAPD-PFFS and PDP products, our plan names will showcase as follows: CIGNA Medicare Rx® (PDP), CIGNA Medicare Access® (PFFS), CIGNA Medicare Access Plus Rx® (PFFS).

Non-Matched NDCs

On October 21, 2009, CMS released their final version of the Non-Matched NDC List. This was developed as part of an ongoing joint initiative between CMS and the FDA to increase transparency and clarity with respect to the regulatory status of marketed prescription drug products. Included in this list are NDCs that manufacturers have not properly registered and listed with the FDA.

As of January 1, 2010, if an NDC is included on the Non-Matched NDC List, you will receive one of the following error messages at Point-of-Service:

NCPDP Error Code #54 "NDC NOT FDA LISTED"
NCPDP Error Code #262 "NDC NOT FDA LISTED"

In both cases, this error only indicates that the submitted NDC is present on the Non-Matched NDC List, and therefore is not a Medicare Covered NDC. In the case of a generic drug, please switch to a different manufacturer and resubmit.

Prescription Origin Code – Required for 2010!

Beginning 1/1/2010 for Medicare Part D claims, Prescription Origin Code (POC) will be a mandatory requirement in the NCPDP Telecommunication Standard 5.1 option field 419 DJ. Blank and 0 (not specified) values will no longer be valid and will reject with an error code "Prescription Type Invalid."

The following are valid values:

1-Written	3-Electronic
2-Telephonic	4-Facsimile

The Centers for Medicare and Medicaid Services (CMS) is interested in the adoption of e-prescribing by physicians and pharmacies. To better gauge the volume of e-prescribing in Medicare Part D, we are required starting in 2010 to report the values submitted on claims to CMS.

Repackagers

As of January 1, 2010, CIGNA Medicare Services will no longer cover NDCs listed by First Data Bank (FDB) as "Repackagers." There have been numerous instances of confusion due to the reuse of NDC codes by repackaging companies for completely different medications. Starting in 2010, please only dispense non-repackager NDCs.

Vaccines for Medicare Customers

Please remember that flu and H1N1 flu vaccines are covered services for Medicare customers under their Medicare Part B benefit. These vaccines cannot be processed through the Medicare Part D pharmacy benefit.

Medicare Compliance Training Available

CIGNA Medicare Services has developed materials to assist pharmacies with implementation of compliance elements such as training, conflict of interest review and the exclusion review process. These materials are posted on CIGNA's Pharmacy website at www.CIGNA.com/pharmacists.

Materials include:

- CIGNA's Medicare Compliance Training presentation.
- Conflict of Interest example, attestation statement and example questionnaire.
- Information regarding the exclusion review process, definitions of the websites utilized to check status, and expectations for documentation.

OTHER NEWS

Pharmacy Audit Vendor Name Change:

ACS Audit & Compliance Solutions (formerly Pharm/DUR Inc.) will continue to perform periodic desktop and on-site reviews of claims submitted on behalf of CIGNA HealthCare customers.

We're here when you need us

Contact us

> For claims processing or Medicare Part D questions, call CIGNA Pharmacy Help Desk at **1.800.558.9363**

> For contracting questions, email Pharmacy Operations at **pharmacynetworkoperations@cigna.com**

> For additional information, visit us online:
www.cigna.com/pharmacists
www.cigna.com/sites/cignamedicare/index.html

Online lookup

For better results at **www.CIGNA.com/pharmacists**, try searching using the following key phrases:

> Outcome improvement programs

> Drug coverage positions

> Error message codes

> Newsletter archives

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