

PHYSICIAN REFERRAL FORM



This form must be completed when referring patients to network-participating specialists aligned to the appropriate plan* for visits in the office setting. Please provide all information requested below. If all information is not provided, we will return this form to you and ask that you complete and return it within three business days.

Referrals are valid for up to six months based on the treatment plan determined by the PCP and the specialist. If the patient needs additional care, beyond a six month period, the specialist should contact the referring PCP to coordinate further care and the issuance of a new referral.

PRIMARY CARE PHYSICIAN INFORMATION	
PCP Address:	
PCP Phone:	PCP Fax number:
PCP TIN:	Requesting PCP:
PCP Office Contact Name:	
If the requesting provider is not a PCP, please explain (e.g., NP at office covering for PCP, etc.)	
Diagnosis:	
PATIENT INFORMATION	
Patient Name:	Patient Cigna ID:
Patient DOB:	
SPECIALIST INFORMATION	
Specialist Name:	Specialty Type (e.g., cardiology, pulmonology):
Specialist Address:	
Specialist TIN (if available):	
Specialist NPI (if available):	
Referral start date:	

All referrals to Specialists for an office visit must be submitted by fax, mail or phone.

Fax: 1.866.873.8279

Mail: Cigna, Attn. Precertification and Referral Department,
2nd Floor, 1640 Dallas Parkway, Plano, TX 75093

Phone: 1.866.494.2111 Choose the prompt for “specialist referral.” You will be asked to provide all the information on this form.

When making referrals, please use the **Cigna.com/hcpdirectory** online directory to find participating physicians and hospitals. If you have questions, please call Cigna Customer Service at **1.866.494.2111**.

* Most Connect and Cigna SureFit plans require referrals. Please check your patients ID card for more guidance.

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