

NEW ELECTRONIC PAYMENT OPTIONS HELP SAVE TIME AND REDUCE ERROR

Now is the time to enroll with Change Healthcare

Good news for our providers!

Through our partnership with Change Healthcare, we are pleased to continue offering simpler, more efficient ePayment Solutions to help you:

- › Maximize revenue and profit
- › Reduce costs and errors
- › Increase payment efficiency

Electronic Funds Transfer (EFT)

Compared to traditional forms of payment, EFT deposits funds electronically.

Advantages include:

- › Reimbursement is faster
- › Payments are distributed more securely
- › Lost check issues are eliminated
- › Cash flow is accelerated

If you sign up for EFT, you will be automatically enrolled to receive ERA as well.

Already enrolled?

Complete the EFT Payer Add Authorization Form at <http://www.changehealthcare.com/resources/epayment-eft/.pdf>

- › First two columns - use Cigna-HealthSpring Payer ID 52192
- › Select Add/Change/Delete
- › Input NPI and Name of Account
- › Sign (bottom of form) and submit

Not enrolled?

Follow the below link to the EFT Enrollment Form:

- › Change Healthcare ePayment Enrollment Form at <http://www.changehealthcare.com/resources/epayment-eft/.pdf>

Electronic Remittance Advice (ERA)

Compared to traditional methods of handling remittance data, ERA posts HIPAA-compliant 835 files electronically. Advantages include:

- › Posting of data is automatic
- › Time is saved
- › Key errors are eliminated
- › Get files instantly via the following channels:
 - Change Healthcare Direct Connect clearinghouse
 - Change Healthcare Payment Manager Deluxe
 - Existing vendor channel

Ready to enroll?

Note: If you sign up for EFT, enrollment in ERA is automatic.

- › Download the ERA Enrollment Form at <http://www.changehealthcare.com/resourcepdfs/ERAPSF>
- › Complete the form using Cigna-HealthSpring Payer ID 52192
- › Submit form via:
 - Email: batchenrollment@changehealthcare.com
 - Fax: **1-615-885-3713**



Get answers to your questions.

Call Change Healthcare ePayment Solutions at **1-866-506-2830** or talk to your Network Operations representative.

Together, all the way.®

