

Cigna Again Recognized as Highest-performing Among PPO Plans in Maryland

BALTIMORE, 02 May, 2016 - The Maryland Health Care Commission (MHCC) has again recognized Cigna (NYSE: CI) as the top-performing Preferred Provider Organization-type (PPO-type) plan, based on findings from the *Comprehensive Quality Report 2015: Comparing the Performance of Maryland's Commercial Health Benefit Plans*.

"Together with local health care professionals, we work to put our customers at the center of all we do. Being recognized for these efforts by the Maryland Health Care Commission is very gratifying," said Julia Huggins, president, Cigna Mid-Atlantic. "This report is a valuable resource for both employers and consumers in Maryland, and it also helps us to identify areas where we are doing well, and areas for further improvement."

The *MHCC Comprehensive Quality Report 2015* provides detailed health benefit plan indicators of quality of care and customer experience, as well as clinical performance of health plans and activities to reduce health care disparities.

The report indicates that of the 101 measures with national benchmarks and performance rates, Cigna performed at or above the national average benchmark on 67 measures and was the top performer in Maryland among PPO plans. On the consumer satisfaction measure where customers rate their health benefit plan on overall performance, Cigna PPO performed above the national benchmark on the percent of customers who rated their health benefit plan as good or better. For more information about the report, visit healthcarequality.mhcc.maryland.gov.

About Cigna

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