

Cigna Short-Term Disability and Voluntary Benefits Claims Process Getting Easier for Consumers

PHILADELPHIA, 12 September, 2016 - Just in time for enrollment season, [Cigna](#) (NYSE:CI) is taking some of the legwork out of the claim process for customers delivering greater value and enhanced customer experience. Customers with both group short-term disability coverage and group critical illness or accidental injury voluntary benefits will now only need to file a disability claim to trigger both policies.

Here's how it works: If a customer files a short-term disability claim, it is automatically reviewed to determine if it could also be a payable accidental injury or critical illness claim. Then, Cigna initiates the accidental injury or critical illness claim. This saves our customers time and effort when they're typically focused on recovery.

"As a customer-centric company, we're dedicated to constantly improving the customer experience. This new approach to claims integration helps our customers focus on recovery and worry less about their bills or whether they filed all the claims they should," said **Mark Marsters, senior vice president, Group Operations for Cigna**. "For employers, the simplified process means their workforce can focus on recovery and a return to work."

Cigna Group Insurance[®] solutions include a complete suite of voluntary benefit offerings that can complement major medical plans and address the unique needs of both employers and individuals by helping the customer become healthier, more productive and feeling more financially protected.

About Cigna

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