Being in control is easier than ever with CIGNAaccess.com

The simple way to take charge.

With a new design and interface, CIGNAaccess.com is your benefits control panel – giving you the information you need to better manage your health care benefits, retirement and disability plans. You can see information about your plans and participants, as well as access the most commonly requested reports and data with the click of a mouse – no more waiting. And administration is easier than ever. This site is just another way we can work with you to make your plans more effective. CIGNAaccess.com will also keep you up to date on industry news, trends and regulations that could affect your plans. What’s more, you’ll have access to the site virtually 24 hours a day, seven days a week,* putting you in total control.

*Due to daily systems updates, hours of access may vary.
For your retirement plans, CIGNAaccess.com lets you:
• See balances and performance for each investment option, at both the participant and plan level
• Handle approvals for loans and withdrawals
• Perform benefit calculations in real-time
• Change loan interest rates and check on loan balances
• Estimate pensions for individual participants

For your health care plans, CIGNAaccess.com lets you:
• Get information in real-time to help you answer inquiries and requests from employees and dependents
• Review claim information at the member level (as allowed by HIPAA)
• See eligibility and plan information for your employees and their dependents
• Track spending and plan performance with a variety of reporting tools
• View medical, pharmacy and utilization case management information
• Access a variety of forms, booklets and documents for your employees

For your disability plans, CIGNAaccess.com lets you:
• View your Disability and Claim Summary Trend Reports and get data on individual disability claimants, such as benefit amounts, payment and policy information
• Report a disability claim electronically and access online forms
• Get updates on key industry initiatives via the Group Benefits Bulletin
• Link to our Managers’ Disability Toolkit™ with key information on what to do when an employee becomes disabled

Home • Control access to sensitive plan data with our delegation capability
• Send confidential benefit information via secure messaging
• Review valuable economic and marketplace information in our news and commentary sections

Reports & Statistics • Carry out forecasting and analysis more easily with access to plan information and statistics
• Request reports of the most frequently used information online

Plan Support • View a concise summary of all your plan provisions
• Share plan level documents and forms online

Participant Support • Assist participants with benefit transactions – including benefit substantiation – claims
• Organize participant documents for convenient retrieval when needed
• Get quick access to commonly used participant forms

Employee Support • Check the status of claims for members
• Confirm coverage, coinsurance or other plan details for employees or dependents
• View member materials such as member handbooks, group service agreements, etc.

Home • Access our Managers’ Disability Toolkit
• Report a disability claim
• Get quick access to commonly used forms
• Read key industry information via our Group Benefits Bulletin
• Retrieve additional information on disability, life and accident products
• Learn more about online billing and CIGNA Leave Solutions™