Enrollee Prescription Drug Claim Form

Cigna HealthSpring®

REASON FOR REIMBURSEMENT

This claim form can be used to request reimbursement of covered expenses. You may select one of the reasons below to tell us more about your request. Note that the use of a claim form, such as this Enrollee Prescription Drug Claim Form, is not required to receive a reimbursement.

- ☐ I did not use my prescription drug ID card
- ☐ Non-participating pharmacy *(Please explain)* _____
- ☐ Primary coverage is with another insurance carrier. Please provide explanation of benefits (EOB) or denial letter from the primary insurance carrier
- ☐ I was waiting for a drug approval
- ☐ I was retroactively enrolled with the plan
- ☐ I filled a compound prescription (Please have your pharmacist fill out the compound prescription area of this form)
- ☐ Other/explanation: _____ _____

ENROLLEE INFORMATION

ID number (on the front of your prescription drug ID card): _____

RxPCN (on the front of your prescription drug ID card): _____

Enrollee name: _____

Enrollee birth date: Month _____ Day _____ Year _____ | Enrollee sex: ☐ Male ☐ Female

ENROLLEE CERTIFICATION

I represent that the enrollee information entered on this form is correct, that the enrollee named is eligible for the benefits and that the enrollee has received the medication described. I also represent that the medication received is not for treatment of an on-the-job injury. I also authorize release of all information pertaining to this claim to the plan administrator or its designees.

Any person who knowingly and with intent to defraud any insurance company or other person: (1) files an application for insurance or statement of claim containing any materially false information; or (2) conceals for the purpose of misleading, information concerning any material fact thereto, commits a fraudulent insurance act which is a crime.

Enrollee signature: _____ Date: _____

Daytime phone number: _____

PRESCRIPTION INFORMATION

Use this section for brand and generic medication refund requests.
(See the next section for compound prescription refund requests.)

1)	Date filled	Rx number	Quantity	Day supply
	Drug name and strength		11-digit NDC number	Amount paid $
	Prescribing doctor's name			Doctor's phone number
	Pharmacy name and address			Pharmacy NABP

2)	Date filled	Rx number	Quantity	Day supply
	Drug name and strength		11-digit NDC number	Amount paid $
	Prescribing doctor's name			Doctor's phone number
	Pharmacy name and address			Pharmacy NABP

COMPOUND PRESCRIPTION INFORMATION

This section is only for multi-ingredient compound prescription refund requests. The drug information should be completed by the dispensing pharmacy. A pharmacy-generated receipt should accompany each request.

Date filled	Rx number	Dispensing fee $	Total amount paid $
Prescribing doctor's name			Doctor's phone number
Pharmacy name and address			Pharmacy NABP

Ingredient	11-digit NDC	Drug name	Metric quantity	Amount paid
1				
2				
3				
4				
5				

Pharmacist signature: _____

INSTRUCTIONS

1. Fully complete all sections of this form. Submit a separate form for each request.
2. Sign and date the Enrollee Certification statement in the area provided.
3. If you do not have detailed prescription receipts for each medication related to your request, you can ask your pharmacist for a replacement receipt or a patient printout.
4. The Prescription Information section can be completed for each prescription for which you are seeking reimbursement.
5. If you filled a compound medication, your pharmacy should fill out the designated section of this form. If your prescription is not a compound medication, there is no need to complete the compound prescription section.
6. Claims missing information may be denied. Remember to send detailed prescription receipts or a pharmacy printout. Please note that cash register receipts alone are not acceptable.
7. If you need help completing this form, contact your pharmacist.
8. **Make a copy of your prescription receipts. Keep a copy for your records.**
9. You should mail your request to: Cigna-HealthSpring
   Pharmacy Service Center
   P.O. Box 20002
   Nashville, TN 37202
10. Questions? Please call the customer service number located on your prescription drug ID card.

This information is available for free in other languages. Please call our customer service number at 1-800-627-7534 (TTY 711) 8 am–8 pm MST, 7 days a week (hours apply Monday – Friday, February 15 – September 30). Esta información está disponible de forma gratuita en otros idiomas. Por favor, llame a nuestro servicio al cliente al 1-800-627-7534 (TTY 711) de 8 a.m. a 8 p.m., hora estándar de la montaña, los 7 días a la semana. (horario se aplica de lunes – viernes, el 15 de Febrero al 30 de Septiember).

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