



IMPORTANT NOTIFICATION

RE: Admission vs. Statement dates

TO: Facility Providers

FROM: Cigna-HealthSpring

DATE: 5/20/2019

You are receiving this notification to ensure that your claims receive proper processing and payment for inpatient services; please verify that the appropriate admission date is entered on the UB04 claim form.

An admission date is required for the for the following bill types: **11x, 12x, 18x, 21x, 22x, 28x, 41x, 51x, 81x, 82x**

- Admission Date – the day on which the patient is formally admitted as an inpatient is counted as the first inpatient day. This date is entered on UB04 Form, Box 12
- Statement Date - span of service dates; "From" date is earliest date of service on bill. This date is entered on UB04 Form, Box 6
- Invalid, missing, and admission dates after the first date of service will result in a claims denial
- Please begin this process immediately

You may also refer to the TMHP Provider Procedures Manual at the link below:

http://www.tmhp.com/Manuals_PDF/TMPPM/TMPPM_Living_Manual_Current/2_Inpatient_Outpatient_Hosp_Srvs.pdf

For questions, please contact our Provider Services Department Monday to Friday, 8 a.m. to 5 p.m. Central Standard Time at 1-877-653-0331.