

## **IMPORTANT Revision to MEDsys-Issued Small Alternative Devices Return Policy**

Do not return the MEDsys issued Small Alternative Devices to MEDsys until after you officially transition to DataLogic Vesta and have begun using the Vesta system or no later than Nov. 6, 2018.

If SADs are returned prior to officially transitioning to DataLogic and using the Vesta EVV system, you will have to manually enter the visits into the MEDsys EVV system until you go live with DataLogic Vesta.

MEDsys SAD Return Process:

1. Remove the SAD by cutting and discarding the zip tie.
2. Send an [email](#) to MEDsys with the total number of SADs that will be returned.
3. MEDsys will send prepaid postage and packaging material for an easy return.
4. Send all SADs, including broken SADs to MEDsys, no later than Nov. 6, 2018.

For questions and concerns regarding the SADs, please contact MEDsys customer support at 877-644-4427 or by [email](#).

For questions regarding this message, please contact [HHSC EVV Operations](#).