

**Cigna Medicare Prescription Drug Plan  
2020 Individual Enrollment Form**



Please contact Cigna Medicare Prescription Drug Plan if you need information in another language or format (Braille).

**To Enroll in Cigna Medicare Prescription Drug Plan, Please Provide the Following Information:**

**Please check which plan you want to enroll in:**       **Cigna-HealthSpring Rx Secure (PDP)**       **Cigna-HealthSpring Rx Secure-Extra (PDP)**  
 **Cigna-HealthSpring Rx Secure-Essential (PDP)**

LAST Name: \_\_\_\_\_ FIRST Name: \_\_\_\_\_ Middle Initial \_\_\_\_\_  Mr.  Mrs.  
 Ms.

Birth Date: (\_\_\_\_/\_\_\_\_/\_\_\_\_) (M M / D D / Y Y Y Y)      Sex:  M  F      Phone numbers to contact you:  
 Primary number (\_\_\_\_) \_\_\_\_\_ - \_\_\_\_\_  Home  Cell  
 Alternate number (optional) (\_\_\_\_) \_\_\_\_\_ - \_\_\_\_\_  Home  Cell

Permanent Residence Street Address (P.O. Box is not allowed): \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ ZIP Code: \_\_\_\_\_

Mailing Address (only if different from your Permanent Residence Address):  
 Street Address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ ZIP Code: \_\_\_\_\_

Emergency Contact: \_\_\_\_\_ Phone Number: \_\_\_\_\_ Relationship to You: \_\_\_\_\_

Your E-Mail Address: \_\_\_\_\_

**Please Provide Your Medicare Insurance Information**

Please take out your Medicare card to complete this section.  
 • Please fill in these blanks so they match your red, white and blue Medicare card;  
 -OR-  
 • Attach a copy of your Medicare card or your letter from Social Security or the Railroad Retirement Board.  
 You must have Medicare Part A or Part B (or both) to join a Medicare prescription drug plan.

Name \_\_\_\_\_  
 (as it appears on your Medicare card)  
 Medicare number \_\_\_\_\_

**is entitled to**      **Effective date**  
**Hospital (Part A)**      \_\_\_\_\_  
**Medical (Part B)**      \_\_\_\_\_

**Paying Your Plan Premium:**

You can pay your monthly plan premium (including any late enrollment penalty you may owe) by mail, Electronic Funds Transfer (EFT), or credit card each month. You can also choose to pay your premium by automatic deduction from your Social Security or Railroad Retirement Board benefit check each month. If you are assessed a Part D-Income Related Monthly Adjustment Amount, you will be notified by the Social Security Administration. You will be responsible for paying this extra amount in addition to your plan premium. You will either have the amount withheld from your Social Security or Railroad Retirement Board benefit check or be billed directly by Medicare. Do NOT pay the Part D-IRMAA extra amount to Cigna Medicare Prescription Drug Plan.

People with limited incomes may qualify for Extra Help to pay for their prescription drug costs. If you qualify, Medicare could pay for 75% or more of your drug costs including monthly prescription drug premiums, annual deductibles, and co-insurance. Additionally, those who qualify won't have a coverage gap or a late enrollment penalty. Many people are eligible for these savings and don't even know it. For more information about this Extra Help, contact your local Social Security office, or call Social Security at 1-800-772-1213. TTY users should call 1-800-325-0778. You can also apply for Extra Help online at [www.socialsecurity.gov/prescriptionhelp](http://www.socialsecurity.gov/prescriptionhelp).

If you qualify for Extra Help with your Medicare prescription drug coverage costs, Medicare will pay all or part of your plan premium. If Medicare pays only a portion of this premium, we will bill you for the amount that Medicare doesn't cover.

If you don't select a payment option, you will receive a bill each month.

**Please select a premium payment option:**

- Receive a bill
- Electronic funds transfer (EFT) from your bank account each month. Please enclose a VOIDED check or provide the following:  
Account holder name: \_\_\_\_\_ Account type:  Checking  Saving  
Bank routing number: \_\_\_\_\_ Bank account number: \_\_\_\_\_
- Credit Card. Please provide the following information:  
Type of card: \_\_\_\_\_ Name of Account holder as it appears on card: \_\_\_\_\_  
Account number: \_\_\_\_\_ Expiration Date: \_\_\_\_/\_\_\_\_(MM/YYYY)
- Automatic deduction from your monthly Social Security/Railroad Retirement Board (RRB) benefit check. (Depending on the date your enrollment is processed, you may receive a premium invoice for the first month you are enrolled. If Social Security/Railroad Retirement Board accepts your request for deduction, the deduction from your benefit check may take several months to take effect. Therefore, your first deduction may include the premiums for several months. If Social Security/the Railroad Retirement Board does not approve your request for automatic deduction, we will send you a paper bill for your monthly premiums.)  
I get monthly benefits from:  Social Security  RRB

After Medicare has approved your enrollment, you will have additional payment options to choose from.

Visit [cigna.com/part-d](http://cigna.com/part-d) for online payment options and details.

**Please Answer the Following Questions:**

1. Some individuals may have other drug coverage, including other private insurance, TRICARE, Federal employee health benefits coverage, VA benefits or State Pharmaceutical Assistance Programs.

Will you have other prescription drug coverage in addition to Cigna Medicare Prescription Drug Plan?  Yes  No

If "yes" please list your other coverage and your identification (ID) number(s) for this coverage:

Name of other coverage: _____	ID # for this coverage: _____	Group # for this coverage: _____
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2. Are you a resident in a long-term care facility, such as a nursing home?  Yes  No

If "yes" please provide the following information:

Name of Institution: \_\_\_\_\_

Address & Phone Number of Institution (number and street): \_\_\_\_\_

**Please check one of the boxes below if you would prefer that we send you information in a language other than English or in another format:**  Spanish  Braille

Please contact Cigna Medicare Prescription Drug Plan at 1-800-735-1459 if you need information in another format or language than what is listed above. TTY users should call 711. Our office hours are 8 a.m.–8 p.m. local time, 7 days a week. Our automated phone system may answer your call during weekends from April 1 – Sept. 30.



Please Read This Important Information

If you are a member of a Medicare Advantage Plan (like an HMO or PPO), you may already have prescription drug coverage from your Medicare Advantage Plan that will meet your needs. By joining Cigna Medicare Prescription Drug Plan, your membership in your Medicare Advantage Plan may end. This will affect both your doctor and hospital coverage as well as your prescription drug coverage. Read the information that your Medicare Advantage Plan sends you and if you have questions, contact your Medicare Advantage Plan.

If you currently have health coverage from an employer or union, joining Cigna Medicare Prescription Drug Plan could affect your employer or union health benefits. You could lose your employer or union health coverage if you join Cigna Medicare Prescription Drug Plan. Read the communications your employer or union sends you. If you have questions, visit their website, or contact the office listed in their communications. If there isn't information on whom to contact, your benefits administrator or the office that answers questions about your coverage can help.

Attestation of Eligibility for an Enrollment Period

Skip this section if you are enrolling between October 15 – December 7

Please complete – if you are enrolling outside of October 15 – December 7.

Typically, you may enroll in a Medicare Prescription Drug Plan only during the annual enrollment period from October 15 through December 7 of each year. Additionally, there are exceptions that may allow you to enroll in a Medicare Prescription Drug Plan outside of the annual enrollment period.

Please read the following statements carefully and check the box if the statement applies to you. By checking any of the following boxes you are certifying that, to the best of your knowledge, you are eligible for an Enrollment Period. If we later determine that this information is incorrect, you may be disenrolled.

- I am new to Medicare.
I recently moved outside of the service area for my current plan or I recently moved and this plan is a new option for me. I moved on (insert date)
I recently returned to the United States after living permanently outside of the U.S. I returned to the U.S. on (insert date)
I have both Medicare and Medicaid (or my state helps pay for my Medicare premiums) or I get Extra Help, but I haven't had a change.
I live in or recently moved out of a Long-Term Care Facility (for example, a nursing home or long-term care facility). I moved/will move into/out of the facility on (insert date)
I recently left a PACE program on (insert date)
I recently involuntarily lost my creditable prescription drug coverage (as good as Medicare's). I lost my drug coverage on (insert date)
I am leaving employer or union coverage on (insert date)
I belong to a pharmacy assistance program provided by my state.
My plan is ending its contract with Medicare, or Medicare is ending its contract with my plan.
I recently had a change in my Extra Help paying for Medicare prescription drug coverage (newly received, had a change, or lost Extra Help) on (insert date)
I was enrolled in a plan by Medicare (or my state) and I want to choose a different plan. My enrollment in that plan started on (insert date)
I recently had a change in my Medicaid (newly received, had a change, or lost Medicaid) on (insert date)
I am enrolled in a Medicare Advantage plan and want to make a change during the Medicare Advantage Open Enrollment Period (Jan 1 -March 31)
I recently was released from incarceration. I was released on (insert date)

This section is continued on the next page

- I recently obtained lawful presence status in the U.S. I got this status on (insert date) \_\_\_\_\_.
- I was affected by a weather-related emergency or major disaster (as declared by the Federal Emergency Management Agency (FEMA)). One of the other statements here applied to me, but I was unable to make my enrollment because of the natural disaster.

If none of these statements applies to you or you're not sure, please contact Cigna Medicare Prescription Drug Plan at 1-800-735-1459 to see if you are eligible to enroll. We are open 8 a.m.–8 p.m. local time, 7 days a week. Our automated phone system may answer your call during weekends from April 1 – Sept. 30..

**Please Read and Sign Below:**

**By completing this enrollment application, I agree to the following:**

Cigna Medicare Prescription Drug Plan is a Medicare drug plan and has a contract with the Federal government. I understand that this prescription coverage is in addition to my coverage under Medicare; therefore, I will need to keep my Medicare Part A or Part B coverage. It is my responsibility to inform Cigna Medicare Prescription Drug Plan of any prescription drug coverage that I have or may get in the future. I can only be in one Medicare prescription drug plan at a time – if I am currently in a Medicare Prescription Drug Plan, my enrollment in Cigna Medicare Prescription Drug Plan will end that enrollment. Enrollment in this plan is generally for the entire year. Once I enroll, I may leave this plan or make changes if an enrollment period is available, generally during the Annual Enrollment Period (October 15 - December 7), unless I qualify for certain special circumstances.

Cigna Medicare Prescription Drug Plan serves a specific service area. If I move out of the area that Cigna Medicare Prescription Drug Plan serves, I need to notify the plan so I can disenroll and find a new plan in my new area. I understand that I must use network pharmacies, except in an emergency when I cannot reasonably use Cigna Medicare Prescription Drug Plan network pharmacies. Once I am a member of Cigna Medicare Prescription Drug Plan, I have the right to appeal plan decisions about payment or services if I disagree. I will read the Evidence of Coverage document from Cigna Medicare Prescription Drug Plan when I get it to know which rules I must follow to get coverage.

I understand that if I leave this plan and don't have or get other Medicare prescription drug coverage or creditable prescription drug coverage (as good as Medicare's), I may have to pay a late enrollment penalty in addition to my premium for Medicare prescription drug coverage in the future.

I understand that if I am getting assistance from a sales agent, broker, or other individual employed by or contracted with Cigna Medicare Prescription Drug Plan, he/she may be paid based on my enrollment in Cigna Medicare Prescription Drug Plan.

Counseling services may be available in my state to provide advice concerning Medicare supplement insurance or other Medicare Advantage or Prescription Drug Plan options, medical assistance through the state Medicaid program and the Medicare Savings Program.

**Release of Information:**

By joining this Medicare prescription drug plan, I acknowledge that Cigna Medicare Prescription Drug Plan will release my information to Medicare and other plans as necessary for treatment, payment and health care operations. I also acknowledge that Cigna Medicare Prescription Drug Plan will release my information, including my prescription drug event data, to Medicare, who may release it for research and other purposes which follow all applicable Federal statutes and regulations. The information on this enrollment form is correct to the best of my knowledge. I understand that if I intentionally provide false information on this form, I will be disenrolled from the plan.

I understand that my signature (or the signature of the person authorized to act on my behalf under State law where I live) on this application means that I have read and understand the contents of this application. If signed by an authorized individual (as described above), this signature certifies that: 1) this person is authorized under State law to complete this enrollment and 2) documentation of this authority is available upon request by Medicare.

**Signature:**

**Today's Date:**

If you are the authorized representative, you must sign above and provide the following information:

**Name:** \_\_\_\_\_

**Address:** \_\_\_\_\_

**Phone Number:** (\_\_\_\_\_) \_\_\_\_\_ - \_\_\_\_\_

**Relationship to Enrollee:**

## Medicare Prescription Drug Plan Use Only:

Plan ID #: \_\_\_\_\_ Effective Date of Coverage: \_\_\_\_\_ IEP: \_\_\_\_\_ AEP: \_\_\_\_\_

SEP (Type): \_\_\_\_\_

Name of Plan Representative/Agent/Broker: \_\_\_\_\_

### Producer Use Only:

The person that is discussing plan options with you is either employed by or contracted directly or indirectly with Cigna. The person may be compensated based on your enrollment in a plan.

Producer Last Name: \_\_\_\_\_ Producer First Name: \_\_\_\_\_

Cigna Agent ID: \_\_\_\_\_ Producer License Number\*: \_\_\_\_\_

Producer Agency: \_\_\_\_\_

Producer must provide how the enrollment was completed:

Face-to-face meeting     Walk-in     Sales event     Through mail     Telephone

Producer Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Producer Phone: (\_\_\_\_\_) \_\_\_\_\_ - \_\_\_\_\_ Producer E-mail: \_\_\_\_\_

**Producer needs to provide Effective Date, IEP, AEP, or SEP information in the box above.**

\* License Number in State where policy was sold.

### Sending Enrollment Form:

Please fax this form back to the **PDP** number: **1-800-735-1469**

Or mail to: Cigna Medicare Prescription Drug Plan

P.O. Box 269005

Weston, FL 33326-9927



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## Multi-language Interpreter Services

**English – ATTENTION:** If you speak English, language assistance services, free of charge are available to you. Call **1-800-222-6700** (TTY 711).

**Spanish – ATENCIÓN:** si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al **1-800-222-6700** (TTY 711).

**Chinese – 注意：**如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 **1-800-222-6700** (TTY 711)。

**Tiếng Việt (Vietnamese) – CHÚ Ý:** Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số **1-800-222-6700** (TTY: 711).

**French Creole – ATANSYON:** Si w pale Kreyol Ayisyen, gen sevis ed pou lang ki disponib gratis pou ou. Rele **1-800-222-6700** (TTY: 711).

**Korean – 주의:** 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. **1-800-222-6700** (TTY: 711) 번으로 전화해 주십시오.

**Polish – UWAGA:** Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer **1-800-222-6700** (TTY: 711).

**French – ATTENTION :** Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le **1-800-222-6700** (ATS : 711).

**Arabic - ملحوظة:** إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم **1-800-222-6700** (رقم هاتف الصم والبكم 711).

**Russian – ВНИМАНИЕ:** Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните **1-800-222-6700** (телетайп: 711).

**Tagalog – PAUNAWA:** Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa **1-800-222-6700** (TTY: 711).

**Farsi/Persian - توجه:** اگر به زبان فارسی گفتگو می کنید، تسهیلات زبانی بصورت رایگان برای شما فراهم می باشد. با **1-800-222-6700** (TTY:711) تماس بگیرید.

**German – ACHTUNG:** Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: **1-800-222-6700** (TTY: 711).

**Portuguese – ATENÇÃO:** Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para **1-800-222-6700** (TTY: 711).

**Italian – ATTENZIONE:** In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero **1-800-222-6700** (TTY: 711).

**Japanese – 注意事項：**日本語を話される場合、無料の言語支援をご利用いただけます。**1-800-222-6700** (TTY: 711) まで、お電話にてご連絡ください。

**Navajo – Díí baa akó nínizin:** Díí saad bee yáníłti'go Diné Bizaad, saad bee áká'ánida'áwo'déé', t'áá jiik'eh, éí ná hóló, kóji' hódíilnih **1-800-222-6700** (TTY 711).

**Gujarati – સુચના:** જો તમે ગુજરાતી બોલતા હો, તો નન:શુ ક ભાષા સહાય સેવાઓ તમારા માટે ઉપલ ધ છે. ફોન કરો **1-800-222-6700** (TTY: 711).

**Urdu** خبردار: اگر آپ اردو بولتے ہیں، تو آپ کو زبان کی مدد کی خدمات مفت میں دستیاب ہیں۔ کال **1-800-222-6700** (TTY: 711) ک