



Accelerating Health

Through the power of connections, Cigna is accelerating health care for everyone. We're connecting people with their health care providers. We're connecting benefits and services. And, we're connecting body and mind to care for the whole person, so getting well and staying well are easier. Together, we are a force for healthier people.

CONNECTIONS

GLOBAL NETWORK OF

1M+

RELATIONSHIPS WITH HEALTH CARE PROFESSIONALS, CLINICS AND FACILITIES

- ▶ **68,000+** contracted pharmacies in our networks, representing more than 99% of all U.S. pharmacies
- ▶ **650+** collaborative care relationships with care providers, striving to provide better overall health, affordability and experience, covering **3.6 million** customers
- ▶ **500+** hospitals in the Hospital Quality Incentive Program

STRENGTH

74K EMPLOYEES WORLDWIDE CONTRIBUTE TO SERVING APPROXIMATELY

165M CUSTOMER AND PATIENT RELATIONSHIPS AROUND THE WORLD

- ▶ **17 million** global medical customers
 - Approximately **85%** of commercial medical customers are in employer self-insured funding arrangements
- ▶ **17 million** customers covered by Dental
- ▶ **15 million** customers covered by Group Disability & Life
- ▶ Medicare Advantage plans in **17 states** and Washington, D.C.
- ▶ Medicare prescription drug plans in all **50 states**

Together, all the way.®



SUPPORT

24/7/365 FREE NATIONAL VETERAN
SUPPORT LINE

- › **22** U.S. service centers available 24/7/365 for medical and dental plan customers
- › **33K+** free health screenings provided in more than 130 U.S. communities through the Cigna Health Improvement Tour as of June, 2019

COMMUNITY

- › **\$200 million** committed to the Cigna Foundation and our communities
- › **\$25 million** committed by the Cigna Foundation to Healthier Kids for Our Future

PERFORMANCE

**Cigna named to the
DOW JONES
SUSTAINABILITY INDICES**

**in 2018: World Index
and North America Index**

CIGNA
RANKED

65TH

ON THE 2019
FORTUNE 500 LIST

REACH

SALES CAPABILITY
IN MORE THAN

30

COUNTRIES AND
JURISDICTIONS



GROWTH

\$48^B

IN ADJUSTED
REVENUES*

\$3.6^B

IN ADJUSTED INCOME
FROM OPERATIONS*

\$153^B

IN ASSETS

\$41^B

IN SHAREHOLDERS'
EQUITY



* "Adjusted income from operations" and "Adjusted revenues" are not determined in accordance with accounting principles generally accepted in the United States ("GAAP") and should not be viewed as a substitute for the most directly comparable GAAP measures, shareholders' net income and total revenues.

Adjusted income from operations is defined as shareholders' net income excluding the following adjustments: Earnings contributions from transitioning pharmacy benefit management clients Anthem Inc. and Coventry Health Care, Inc. (the "transitioning clients"), net realized investment results, amortization of acquired intangible assets, and special items.

Adjusted revenues is defined as total revenues excluding revenue contributions from transitioning clients, net realized results from equity method investments, and special items. See Pages 42-44 of Cigna's 2018 Annual Report on Form 10-K ("Form 10-K") for additional information on these non-GAAP measures and reconciliations of these non-GAAP measures to the most directly comparable GAAP measure.

The Cigna Foundation is a private foundation funded by contributions from Cigna Corporation and its subsidiaries.

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