

MOVING FROM VOLUME TO VALUE

50 Percent of Cigna Payments to Health Care Providers in Top 40 Markets Now in Alternative Payment Arrangements¹

WHAT THIS IS

10 years ago, Cigna launched value-based care delivery:



to pay providers based on improved health outcomes

vs.



the traditional fee-for-service model, which pays providers based on volume

THE RESULTS

AFFORDABILITY



More than **\$600M** in medical cost savings over 5 years²



Over an average of 4 years, net total medical cost savings of **\$10 per member per month**³

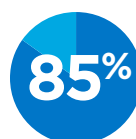


Lowest commercial medical cost trend among national competitors for **6 consecutive years**⁴

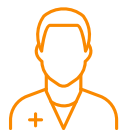
ACCESS



96% of Cigna commercial customers in top 40 markets are within 15 miles of 3+ accountable care providers⁵



85% of Cigna Medicare Advantage customers are in value-based care arrangements⁶



240+ primary care provider organizations⁷



500+ hospital facilities⁷



270+ specialist programs in 6 disciplines⁷

QUALITY



92% of providers met or exceeded quality benchmarks⁸



92% of providers say the insights & guidance Cigna provides help them improve performance & outcomes⁹



95% of providers say their relationship with Cigna is collaborative & consultative rather than transactional⁹



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1. Cigna January 2019 analysis of medical payments in the top 40 US markets as of Q4 2018. 2. Cigna January 2019 analysis of national Accountable Care program groups with effective dates from 2013 through 2017. Reimbursements already paid to groups are subtracted from the savings to reflect overall investment. 3. Cigna October 2018 analysis of 2017 data of Accountable Care program groups nationally, active at least three years. Includes 85 provider groups with 1.3M aligned customers. Individual customer/client results will vary. 4. Medical cost trends publicly reported by CI, AET, ANTM and UNH for 2013 through 2018. 5. Cigna August 2018 analysis of national medical book of business customers in the top 45 US markets, defined by market size, within 15-mile zip code radius (zip code to zip code distance of provider main office location) of three Accountable Care program physicians. Subject to change. 6. Cigna internal market trend report as of December 2018. 7. Cigna internal analysis of existing arrangements as of December 2018. 8. Cigna June 2018 analysis of 2017 data of Accountable Care program groups nationally, active at least one year. 9. Cigna Accountable Care Organization (ACO) Experience Survey, September 2017.

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