

Prior Authorization Statistics - CO - CY 2025

Service Category	Total UM Requests Received	Total UM Approvals	Total UM Partial Approvals	Total UM Denials	Lack of Info Denials	Admin/Benefit Denials	Medical Necessity Denials	Experimental & Investigational Denials	Network Adequacy Denials	Total Appeals Approved	Total Appeals Denied
Medical or surgical procedure	31343	27204	809	3330	264	0	3012	54	0	110	93
Mental health or behavioral health treatment	467	409	0	58	0	0	58	0	0	8	15
Substance use disorder treatment	98	92	0	6	1	0	5	0	0	4	18
Diagnostic tests and diagnostic images	205	134	0	71	2	0	63	6	0	0	0
Prescription Drugs	22126	15610	0	6516	65	0	5839	612	0	373	224
Medical DME	319	225	0	94	2	0	57	35	0	0	0
All other health care services and drug benefits that require a prior authorization request	4995	4285	0	710	6	0	702	2	0	0	0