



HEALTH QUESTIONS? LET'S FIND ANSWERS.

Q: What is the Evernorth Wellness Center and how can it help me?

A: The Evernorth Wellness Center is designed to elevate the health of all employees. With walk-in appointments and facilities at work, you don't need to carve time out of your busy schedule to access health care anymore. Now, you can access a range of services and resources, including primary care, urgent care and wellness programs—right here at work

Q: Will I be able to obtain medication prescriptions at the Evernorth Wellness Center?

A: Our medical staff has the ability to write prescriptions as needed. Prescriptions can be sent electronically to your preferred local pharmacy.

Q: How do I know that my information will be confidential?

A: The Evernorth Wellness Center must comply with the Health Insurance Portability and Accountability Act of 1996 and its implementing regulations (HIPAA), the Health Information Technology for Economic and Clinical Health Act of 2009 (HITECH), and other federal, state, and local laws and regulations. The HIPAA Privacy and Security rules ensure that your Protected Health Information (PHI) remains private and secure, and may only be released according to state and federal law or as authorized by you. The Evernorth Wellness Notice of Privacy Practices provided to you on your first visit to the clinic includes additional information on how your PHI may be used or disclosed according to federal and state law.

Q: What are your hours and contact info?

A: Hours:

Contact info:

Q: Do I need to be enrolled in a specific health plan to use the Evernorth Wellness Center?

A: No, you can access our services regardless of your insurance carrier or primary care provider.

Q: Should I go to the Evernorth Wellness Center if I get hurt on the job?

A: Yes. If you are hurt at work, please report the injury to your supervisor immediately.

Q: Should I go to the Evernorth Wellness Center if there's an emergency?

A: In an emergency, call 911 or contact your company's medical response team. If you need NON-EMERGENCY care outside of regular business hours, please visit your nearest emergency room or urgent care facility. It's a good idea to contact your primary care provider as well.

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