2026 Cigna Healthcare Plans - North Carolina

Cigna Healthcare® Connect and CMS Standard Plans – North Carolina



North Carolina

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Connect CMS Standard/Gold

Connect Gold CMS Standard......IO

North Carolina RD

Connect/Bronze

Connect Bronze RD 6000 Indiv Med Deductible
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Connect/Silver

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Connect/Gold

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Connect CMS Standard/Silver

Connect Silver CMS Standard
Connect Silver-2 CMS Standard
Connect Silver-3 CMS Standard
Connect Silver-4 CMS Standard

Connect CMS Standard/Gold

Connect Gold CMS Standard	1
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You pay 50% after deductible

You pay no more than \$25

Cigna Connect Plans - North Carolina

You pay 50% after deductible

You pay no more than \$25 after deductible

Anson, Avery, Beaufort, Bertie, Bladen, Brunswick, Buncombe, Cabarrus, Camden, Carteret, Cherokee, Chowan, Clay, Columbus, Craven, Cumberland, Currituck, Dare, Davidson, Davie, Duplin, Edgecombe, Forsyth, Gaston, Gates, Graham, Greene, Guilford, Halifax, Harnett, Haywood, Henderson, Hertford, Hoke, Hyde, Jackson, Jones, Lenoir, Macon, Madison, Martin, McDowell, Mecklenburg, Mitchell, Montgomery, Moore, Nash, New Hanover, Northampton, Onslow, Pamlico, Pasquotank, Pender, Perquimans, Pitt, Polk, Randolph, Richmond, Robeson, Rockingham, Rowan, Rutherford, Sampson, Scotland, Stokes, Swain, Transylvania, Tyrell, Union, Washington, Wayne, Wilson, Yadkin, Yancey

You pay 50% after deductible

You pay \$0, deductible waived

B BRONZE	Connect Bronze 6500 Indiv Med Deductible	Connect Bronze 5500 Indiv Med Deductible	Connect myDiabetesCare Bronze	Off Exchange Connect Bronze 7000 HSA Indiv Med Deductible
MEDICAL	In-Network	In-Network	In-Network	In-Network
Annual Deductible¹ (individual/family)	\$6,500/\$13,000	\$5,500/\$11,000	\$6,000/\$12,000	\$7,000/\$14,000
Coinsurance ²	You pay 50% after deductible	You pay 50% after deductible	You pay 40% after deductible	You pay 50% after deductible
nnual Out-Of-Pocket Max³ (individual/family)	\$9,900/\$19,900	\$10,250/\$20,500	\$9,900/\$19,800	\$8,300/\$16,600
Physician Services (primary care/specialist*)	You pay \$5, deductible waived/You pay \$100, deductible waived	You pay \$15, deductible waived/You pay \$115, deductible waived	You pay \$10, deductible waived/You pay \$85, deductible waived	You pay 50% after deductible
Preventive Care ⁴	You pay \$0, deductible waived	You pay \$0, deductible waived	You pay \$0, deductible waived	You pay \$0, deductible waived
npatient Facility Services	You pay 50% after deductible	You pay 50% after deductible	You pay 40% after deductible	You pay 50% after deductible
ab	You pay 50% after deductible	You pay 50% after deductible	You pay 40% after deductible	You pay 50% after deductible
-ray and Ultrasound	You pay 50% after deductible	You pay 50% after deductible	You pay 40% after deductible	You pay 50% after deductible
mergency Room Services	You pay 50% after deductible	You pay 50% after deductible	You pay 40% after deductible	You pay 50% after deductible
rgent Care	You pay \$75, deductible waived	You pay \$75, deductible waived	You pay \$75, deductible waived	You pay 50% after deductible
Mental Health/Substance Use Outpatient Office Visit	You pay \$100, deductible waived	You pay \$115, deductible waived	You pay \$85, deductible waived	You pay 50% after deductible
ADLive Virtual Urgent Acute Care ⁵	You pay \$0, deductible waived	You pay \$0, deductible waived	You pay \$0, deductible waived	You pay \$0 after deductible
peech, Occupational, and Physical Therapy	You pay 50% after deductible	You pay 50% after deductible	You pay 40% after deductible	You pay 50% after deductible
	d 4: Up to a 30-day supply at any participatir cipating retail pharmacy or up to a 30-day so		at any participating 90-day retail pharmacy.	
Tier 1 - Retail Preferred Generic	You pay \$3, deductible waived	You pay \$3, deductible waived	You pay \$3, deductible waived	You pay 50% after deductible
Fier 2 - Retail Non-Preferred Generic	You pay \$35, deductible waived	You pay \$40, deductible waived	You pay \$35, deductible waived	You pay 50% after deductible
Fier 3 - Retail Preferred Brand	You pay 49% after deductible	You pay \$150 after deductible	You pay 40% after deductible	You pay 50% after deductible
Tier 4 - Retail Non-Preferred Brand	You pay 49% after deductible	You pay 49% after deductible	You pay 49% after deductible	You pay 50% after deductible

Tier 5 - Retail Specialty and other high-cost medications

Preferred Insulin (Retail)

You pay 50% after deductible

^{*}Including Heartbeat Health – a new virtual provider for cardiac care.⁶ All disclosures appear at the end of this document.





Cigna Connect Plans - North Carolina

	Base Plan Name - Connect Silver 5000 Indiv Med Deductible				
SILVER	Connect Silver 5000 Indiv Med Deductible	Connect Silver-2 3700 Indiv Med Deductible	Connect Silver-3 550 Indiv Med Deductible	Connect Silver-4 0 Indiv Med Deductible	
MEDICAL	In-Network	In-Network	In-Network	In-Network	
Annual Deductible ¹ (individual/family)	\$5,000/\$10,000	\$3,700/\$7,400	\$550/\$1,100	\$0/\$0	
Coinsurance ²	You pay 50% after deductible	You pay 50% after deductible	You pay 40% after deductible	You pay 10%	
Annual Out-Of-Pocket Max³ (individual/family)	\$8,850/\$17,700	\$7,150/\$14,300	\$3,225/\$6,450	\$2,400/\$4,800	
Physician Services (primary care/specialist*)	You pay \$30, deductible waived/You pay \$60, deductible waived	You pay \$30, deductible waived/You pay \$60, deductible waived	You pay \$10, deductible waived/You pay \$30, deductible waived	You pay \$0/You pay \$15	
Preventive Care ⁴	You pay \$0, deductible waived	You pay \$0, deductible waived	You pay \$0, deductible waived	You pay \$0	
Inpatient Facility Services	You pay 50% after deductible	You pay 50% after deductible	You pay 40% after deductible	You pay 10%	
Lab	You pay 50% after deductible	You pay 50% after deductible	You pay 40% after deductible	You pay 10%	
X-ray and Ultrasound	You pay 50% after deductible	You pay 50% after deductible	You pay 40% after deductible	You pay 10%	
Emergency Room Services	You pay 50% after deductible	You pay 50% after deductible	You pay 40% after deductible	You pay 10%	
Urgent Care	You pay \$60, deductible waived	You pay \$60, deductible waived	You pay \$30, deductible waived	You pay \$15	
Mental Health/Substance Use Outpatient Office Visit	You pay \$60, deductible waived	You pay \$60, deductible waived	You pay \$30, deductible waived	You pay \$15	
MDLive Virtual Urgent Acute Care ⁵	You pay \$0, deductible waived	You pay \$0, deductible waived	You pay \$0, deductible waived	You pay \$0	
Speech, Occupational, and Physical Therapy	You pay 50% after deductible	You pay 50% after deductible	You pay 40% after deductible	You pay 10%	
	4: Up to a 30-day supply at any participatin ipating retail pharmacy or up to a 30-day su		at any participating 90-day retail pharmacy armacy.	/.	
Tier 1 - Retail Preferred Generic	You pay \$3, deductible waived	You pay \$3, deductible waived	You pay \$3, deductible waived	You pay \$0	
Tier 2 - Retail Non-Preferred Generic	You pay \$15, deductible waived	You pay \$15, deductible waived	You pay \$10, deductible waived	You pay \$2	
Tier 3 - Retail Preferred Brand	You pay 49% after deductible	You pay 49% after deductible	You pay 30% after deductible	You pay 20%	
Tier 4 - Retail Non-Preferred Brand	You pay 49% after deductible	You pay 49% after deductible	You pay 45% after deductible	You pay 40%	
Tier 5 - Retail Specialty and other high-cost medications	You pay 50% after deductible	You pay 50% after deductible	You pay 50% after deductible	You pay 50%	
Preferred Insulin (Retail)	You pay no more than \$25	You pay no more than \$25	You pay no more than \$25	You pay no more than \$25	

^{*}Including Heartbeat Health – a new virtual provider for cardiac care.⁶ All disclosures appear at the end of this document.





You pay 50% after deductible

You pay no more than \$25

Cigna Connect Plans - North Carolina

You pay 50% after deductible

You pay no more than \$25

Anson, Avery, Beaufort, Bertie, Bladen, Brunswick, Buncombe, Cabarrus, Camden, Carteret, Cherokee, Chowan, Clay, Columbus, Craven, Cumberland, Currituck, Dare, Davidson, Davie, Duplin, Edgecombe, Forsyth, Gaston, Gates, Graham, Greene, Guilford, Halifax, Harmett, Haywood, Henderson, Hertford, Hoke, Hyde, Jackson, Jones, Lenoir, Macon, Madison, Martin, McDowell, Mecklenburg, Mitchell, Montgomery, Moore, Nash, New Hanover, Northampton, Onslow, Pamlico, Pasquotank, Pender, Perquimans, Pitt, Polk, Randolph, Richmond, Robeson, Rockingham, Rowan, Rutherford, Sampson, Scotland, Stokes, Swain, Transylvania, Tyrell, Union, Washington, Wayne, Wilson, Yadkin, Yancey

You pay 50% after deductible

You pay no more than \$25

S SILVER		Base Plan N	ame - Connect Silver 3600 Indiv Mec	l Deductible
	Connect Silver 3600 Indiv Med Deductible	Connect Silver-2 3200 Indiv Med Deductible	Connect Silver-3 850 Indiv Med Deductible	Connect Silver-4 125 Indiv Med Deductible
MEDICAL	In-Network	In-Network	In-Network	In-Network
Annual Deductible ¹ (individual/family)	\$3,600/\$7,200	\$3,200/\$6,400	\$850/\$1,700	\$125/\$250
Coinsurance ²	You pay 50% after deductible	You pay 50% after deductible	You pay 50% after deductible	You pay 10% after deductible
Annual Out-Of-Pocket Max ³ (individual/family)	\$9,150/\$18,300	\$7,150/\$14,300	\$3,000/\$6,000	\$1,700/\$3,400
Physician Services (primary care/specialist*)	You pay \$20, deductible waived/You pay \$50, deductible waived	You pay \$15, deductible waived/You pay \$50, deductible waived	You pay \$10, deductible waived/You pay \$25, deductible waived	You pay \$5, deductible waived/You pay \$15, deductible waived
Preventive Care ⁴	You pay \$0, deductible waived	You pay \$0, deductible waived	You pay \$0, deductible waived	You pay \$0, deductible waived
Inpatient Facility Services	You pay 50% after deductible	You pay 50% after deductible	You pay 50% after deductible	You pay 10% after deductible
Lab	You pay 50% after deductible	You pay 50% after deductible	You pay 50% after deductible	You pay 10% after deductible
X-ray and Ultrasound	You pay 50% after deductible	You pay 50% after deductible	You pay 50% after deductible	You pay 10% after deductible
Emergency Room Services	You pay 50% after deductible	You pay 50% after deductible	You pay 50% after deductible	You pay 10% after deductible
Urgent Care	You pay \$60, deductible waived	You pay \$50, deductible waived	You pay \$25, deductible waived	You pay \$15
Mental Health/Substance Use Outpatient Office Visit	You pay \$50, deductible waived	You pay \$50, deductible waived	You pay \$25, deductible waived	You pay \$15
MDLive Virtual Urgent Acute Care ⁵	You pay \$0, deductible waived	You pay \$0, deductible waived	You pay \$0, deductible waived	You pay \$0, deductible waived
Speech, Occupational, and Physical Therapy	You pay 50% after deductible	You pay 50% after deductible	You pay 50% after deductible	You pay 10% after deductible
Prescription Medications – Tier I, 2, 3 and 4: Up to a 30-day supply at any participating retail pharmacy or up to a 90-day supply at any participating 90-day retail pharmacy. Tier 5: Up to a 30-day supply at any participating retail pharmacy or up to a 30-day supply at any participating 90-day retail pharmacy.				
Tier 1 - Retail Preferred Generic	You pay \$3, deductible waived	You pay \$3, deductible waived	You pay \$0, deductible waived	You pay \$0, deductible waived
Tier 2 - Retail Non-Preferred Generic	You pay \$30, deductible waived	You pay \$30, deductible waived	You pay \$7, deductible waived	You pay \$2, deductible waived
Tier 3 - Retail Preferred Brand	You pay 49% after deductible	You pay 49% after deductible	You pay 40% after deductible	You pay 25% after deductible
Tier 4 - Retail Non-Preferred Brand	You pay 49% after deductible	You pay 49% after deductible	You pay 45% after deductible	You pay 45% after deductible

Tier 5 - Retail Specialty and other high-cost medications

Preferred Insulin (Retail)

You pay 50% after deductible

^{*}Including Heartbeat Health – a new virtual provider for cardiac care.⁶ All disclosures appear at the end of this document.

Individual and Family Plans



2026 Cigna Healthcare

Cigna Connect Plans - North Carolina

aux (En		Base Plan Name - Connect myDiabetesCare Silver			
SILVER	Connect myDiabetesCare Silver	Connect myDiabetesCare Silver-2	Connect myDiabetesCare Silver-3	Connect myDiabetesCare Silver-4	
MEDICAL	In-Network	In-Network	In-Network	In-Network	
Annual Deductible ¹ (individual/family)	\$4,300/\$8,600	\$3,300/\$6,600	\$700/\$1,400	\$100/\$200	
Coinsurance ²	You pay 25% after deductible	You pay 20% after deductible	You pay 20% after deductible	You pay 15% after deductible	
Annual Out-Of-Pocket Max ³ (individual/family)	\$9,200/\$18,400	\$7,500/\$15,000	\$3,100/\$6,200	\$1,600/\$3,200	
Physician Services (primary care/specialist*)	You pay \$10, deductible waived/You pay \$60, deductible waived	You pay \$10, deductible waived/You pay \$55, deductible waived	You pay \$5, deductible waived/You pay \$35, deductible waived	You pay \$0, deductible waived/You pay \$10, deductible waived	
Preventive Care ⁴	You pay \$0, deductible waived	You pay \$0, deductible waived	You pay \$0, deductible waived	You pay \$0, deductible waived	
Inpatient Facility Services	You pay 25% after deductible	You pay 20% after deductible	You pay 20% after deductible	You pay 15% after deductible	
Lab	You pay 25% after deductible	You pay 20% after deductible	You pay 20% after deductible	You pay 15% after deductible	
X-ray and Ultrasound	You pay 25% after deductible	You pay 20% after deductible	You pay 20% after deductible	You pay 15% after deductible	
Emergency Room Services	You pay 25% after deductible	You pay 20% after deductible	You pay 20% after deductible	You pay 15% after deductible	
Urgent Care	You pay \$60, deductible waived	You pay \$55, deductible waived	You pay \$35, deductible waived	You pay \$10, deductible waived	
Mental Health/Substance Use Outpatient Office Visit	You pay \$60, deductible waived	You pay \$55, deductible waived	You pay \$35, deductible waived	You pay \$10, deductible waived	
MDLive Virtual Urgent Acute Care ⁵	You pay \$0, deductible waived	You pay \$0, deductible waived	You pay \$0, deductible waived	You pay \$0, deductible waived	
Speech, Occupational, and Physical Therapy	You pay 25% after deductible	You pay 20% after deductible	You pay 20% after deductible	You pay 15% after deductible	
	4: Up to a 30-day supply at any participatir ipating retail pharmacy or up to a 30-day su			cy.	
Tier 1 - Retail Preferred Generic	You pay \$3, deductible waived	You pay \$3, deductible waived	You pay \$0, deductible waived	You pay \$0, deductible waived	
Tier 2 - Retail Non-Preferred Generic	You pay \$30, deductible waived	You pay \$30, deductible waived	You pay \$15, deductible waived	You pay \$5, deductible waived	
Tier 3 - Retail Preferred Brand	You pay \$90, deductible waived	You pay \$80, deductible waived	You pay \$65, deductible waived	You pay \$30, deductible waived	
Tier 4 - Retail Non-Preferred Brand	You pay 49% after deductible	You pay 49% after deductible	You pay 49% after deductible	You pay 49% after deductible	
Tier 5 - Retail Specialty and other high-cost medications	You pay 50% after deductible	You pay 50% after deductible	You pay 50% after deductible	You pay 50% after deductible	
Preferred Insulin (Retail)	You pay \$0, deductible waived	You pay \$0, deductible waived	You pay \$0, deductible waived	You pay \$0, deductible waived	

^{*}Including Heartbeat Health – a new virtual provider for cardiac care.⁶ All disclosures appear at the end of this document.





Cigna Connect Plans - North Carolina

	Off Exchange		
SILVER	Connect Silver 3000 Indiv Med Deductible		
MEDICAL	In-Network		
Annual Deductible ¹ (individual/family)	\$3,000/\$6,000		
Coinsurance ²	You pay 50% after deductible		
Annual Out-Of-Pocket Max ³ (individual/family)	\$10,200/\$20,600		
Physician Services (primary care/specialist*)	You pay \$25, deductible waived/You pay \$75, deductible waived		
Preventive Care ⁴	You pay \$0, deductible waived		
Inpatient Facility Services	You pay 50% after deductible		
Lab	You pay 50% after deductible		
X-ray and Ultrasound	You pay 50% after deductible		
Emergency Room Services	You pay 50% after deductible		
Urgent Care	You pay \$75, deductible waived		
Mental Health/Substance Use Outpatient Office Visit	You pay \$75, deductible waived		
MDLive Virtual Urgent Acute Care ⁵	You pay \$0, deductible waived		
Speech, Occupational, and Physical Therapy	You pay \$25, deductible waived		
	o a 30-day supply at any participating retail pharmacy or up to a 90-day supply at any participating 90-day retail pharmacy. retail pharmacy or up to a 30-day supply at any participating 90-day retail pharmacy.		
Tier 1 - Retail Preferred Generic	You pay \$3, deductible waived		
Tier 2 - Retail Non-Preferred Generic	You pay \$40, deductible waived		
Tier 3 - Retail Preferred Brand	You pay \$85, deductible waived		
Tier 4 - Retail Non-Preferred Brand	You pay 49% after deductible		
Tier 5 - Retail Specialty and other high-cost medications	You pay 50% after deductible		
Preferred Insulin (Retail)	You pay no more than \$25		

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Cigna Connect Plans - North Carolina

GOLD	Connect Gold 1500 Indiv Med Deductible		
MEDICAL	In-Network		
Annual Deductible ¹ (individual/family)	\$1,500/\$3,000		
Coinsurance ²	You pay 20% after deductible		
Annual Out-Of-Pocket Max ³ (individual/family)	\$9,950/\$19,900		
Physician Services (primary care/specialist*)	You pay \$15, deductible waived/You pay \$50, deductible waived		
Preventive Care ⁴	You pay \$0, deductible waived		
Inpatient Facility Services	You pay 20% after deductible		
Lab	You pay 20% after deductible		
X-ray and Ultrasound	You pay 20% after deductible		
Emergency Room Services	You pay 20% after deductible		
Urgent Care	You pay \$50, deductible waived		
Mental Health/Substance Use Outpatient Office Visit	You pay \$50, deductible waived		
MDLive Virtual Urgent Acute Care ⁵	You pay \$0, deductible waived		
Speech, Occupational, and Physical Therapy	You pay 20% after deductible		
	o a 30-day supply at any participating retail pharmacy or up to a 90-day supply at any participating 90-day retail pharmacy. retail pharmacy or up to a 30-day supply at any participating 90-day retail pharmacy.		
Tier 1 - Retail Preferred Generic	You pay \$2, deductible waived		
Tier 2 - Retail Non-Preferred Generic	You pay \$15, deductible waived		
Tier 3 - Retail Preferred Brand	You pay \$50, deductible waived		
Tier 4 - Retail Non-Preferred Brand	You pay 49% after deductible		
Tier 5 - Retail Specialty and other high-cost medications	You pay 50% after deductible		
Preferred Insulin (Retail)	You pay no more than \$25		

^{*}Including Heartbeat Health – a new virtual provider for cardiac care.⁶ All disclosures appear at the end of this document.





Cigna Connect CMS Standard Plans - North Carolina

B BRONZE	
	Connect Bronze CMS Standard
MEDICAL	In-Network
Annual Deductible ¹ (individual/family)	\$7,500/\$15,000
Coinsurance ²	You pay 50% after deductible
Annual Out-Of-Pocket Max ³ (individual/family)	\$10,000/\$20,000
Physician Services (primary care/specialist*)	You pay \$50, deductible waived/You pay \$100, deductible waived
Preventive Care⁴	You pay \$0, deductible waived
Inpatient Facility Services	You pay 50% after deductible
Lab	You pay 50% after deductible
X-ray and Ultrasound	You pay 50% after deductible
Emergency Room Services	You pay 50% after deductible
Urgent Care	You pay \$75, deductible waived
Mental Health/Substance Use Outpatient Office Visit	You pay \$50, deductible waived
MDLive® Virtual Urgent Acute Care5	You pay \$0, deductible waived
Speech, Occupational, and Physical Therapy	You pay \$50, deductible waived
Prescription Medications – Tier I, 2 and 3: Up to Tier 4: Up to a 30-day supply at any participat	to a 30-day supply at any participating retail pharmacy or up to a 90-day supply at any participating 90-day retail pharmacy. ting retail pharmacy or up to a 30-day supply at any participating 90-day retail pharmacy.
Tier 1 - Retail Generic	You pay \$25, deductible waived
Tier 2 - Retail Preferred Brand	You pay \$50 after deductible
Tier 3 - Retail Non-Preferred Brand	You pay \$100 after deductible
Tier 4 - Retail Specialty and other high-cost medications	You pay \$500 after deductible
Preferred Insulin (Retail)	You pay no more than \$25

^{*}Including Heartbeat Health – a new virtual provider for cardiac care.⁶ All disclosures appear at the end of this document.





You pay no more than \$25

Cigna Connect CMS Standard Plans - North Carolina

You pay no more than \$25

Anson, Avery, Beaufort, Bertie, Bladen, Brunswick, Buncombe, Cabarrus, Camden, Carteret, Cherokee, Chowan, Clay, Columbus, Craven, Cumberland, Currituck, Dare, Davidson, Davie, Duplin, Edgecombe, Forsyth, Gaston, Gates, Graham, Greene, Guilford, Halifax, Harmett, Haywood, Henderson, Hertford, Hoke, Hyde, Jackson, Jones, Lenoir, Macon, Madison, Martin, McDowell, Mecklenburg, Mitchell, Montgomery, Moore, Nash, New Hanover, Northampton, Onslow, Pamlico, Pasquotank, Pender, Perquimans, Pitt, Polk, Randolph, Richmond, Robeson, Rockingham, Rowan, Rutherford, Sampson, Scotland, Stokes, Swain, Transylvania, Tyrell, Union, Washington, Wayne, Wilson, Yadkin, Yancey

You pay no more than \$25

S SILVER		Base	Plan Name - Connect Silver CMS Stand	ard
	Connect Silver CMS Standard	Connect Silver-2 CMS Standard	Connect Silver-3 CMS Standard	Connect Silver-4 CMS Standard
MEDICAL	In-Network	In-Network	In-Network	In-Network
Annual Deductible ¹ (individual/family)	\$6,000/\$12,000	\$3,000/\$6,000	\$700/\$1,400	\$0/\$0
Coinsurance ²	You pay 40% after deductible	You pay 40% after deductible	You pay 30% after deductible	You pay 25%
Annual Out-Of-Pocket Max³ (individual/family)	\$8,900/\$17,800	\$7,400/\$14,800	\$3,300/\$6,600	\$2,200/\$4,400
Physician Services (primary care/specialist*)	You pay \$40, deductible waived/You pay \$80, deductible waived	You pay \$40, deductible waived/You pay \$80, deductible waived	You pay \$20, deductible waived/You pay \$40, deductible waived	You pay \$0/You pay \$10
Preventive Care ⁴	You pay \$0, deductible waived	You pay \$0, deductible waived	You pay \$0, deductible waived	You pay \$0
Inpatient Facility Services	You pay 40% after deductible	You pay 40% after deductible	You pay 30% after deductible	You pay 25%
Lab	You pay 40% after deductible	You pay 40% after deductible	You pay 30% after deductible	You pay 25%
X-ray and Ultrasound	You pay 40% after deductible	You pay 40% after deductible	You pay 30% after deductible	You pay 25%
Emergency Room Services	You pay 40% after deductible	You pay 40% after deductible	You pay 30% after deductible	You pay 25%
Urgent Care	You pay \$60, deductible waived	You pay \$60, deductible waived	You pay \$30, deductible waived	You pay \$5
Mental Health/Substance Use Outpatient Office Visit	You pay \$40, deductible waived	You pay \$40, deductible waived	You pay \$20, deductible waived	You pay \$0
MDLive Virtual Urgent Acute Care ⁵	You pay \$0, deductible waived	You pay \$0, deductible waived	You pay \$0, deductible waived	You pay \$0
Speech, Occupational, and Physical Therapy	You pay \$40, deductible waived	You pay \$40, deductible waived	You pay \$20, deductible waived	You pay \$0
		retail pharmacy or up to a 90-day supply at upply at any participating 90-day retail pha		
Tier 1 - Retail Generic	You pay \$20, deductible waived	You pay \$20, deductible waived	You pay \$10, deductible waived	You pay \$0
Tier 2 - Retail Preferred Brand	You pay \$40, deductible waived	You pay \$40, deductible waived	You pay \$20, deductible waived	You pay \$15
Tier 3 - Retail Non-Preferred Brand	You pay \$80 after deductible	You pay \$80 after deductible	You pay \$60 after deductible	You pay \$50
Tier 4 - Retail Specialty and other high-cost medications	You pay \$350 after deductible	You pay \$350 after deductible	You pay \$250 after deductible	You pay \$150

Preferred Insulin (Retail)

^{*}Including Heartbeat Health – a new virtual provider for cardiac care.⁶ All disclosures appear at the end of this document.

Individual and Family Plans



2026 Cigna Healthcare

Cigna Connect CMS Standard Plans - North Carolina

GOLD	Connect Gold CMS Standard
MEDICAL	In-Network
Annual Deductible¹ (individual/family)	\$2,000/\$4,000
Coinsurance ²	You pay 25% after deductible
Annual Out-Of-Pocket Max³ (individual/family)	\$8,200/\$16,400
Physician Services (primary care/specialist*)	You pay \$30, deductible waived/You pay \$60, deductible waived
Preventive Care ⁴	You pay \$0, deductible waived
Inpatient Facility Services	You pay 25% after deductible
Lab	You pay 25% after deductible
X-ray and Ultrasound	You pay 25% after deductible
Emergency Room Services	You pay 25% after deductible
Urgent Care	You pay \$45, deductible waived
Mental Health/Substance Use Outpatient Office Visit	You pay \$30, deductible waived
MDLive Virtual Urgent Acute Care ⁵	You pay \$0, deductible waived
Speech, Occupational, and Physical Therapy	You pay \$30, deductible waived
Prescription Medications – Tier I, 2 and 3: Up to Tier 4: Up to a 30-day supply at any participat	to a 30-day supply at any participating retail pharmacy or up to a 90-day supply at any participating 90-day retail pharmacy. ting retail pharmacy or up to a 30-day supply at any participating 90-day retail pharmacy.
Tier 1 - Retail Generic	You pay \$15, deductible waived
Tier 2 - Retail Preferred Brand	You pay \$30, deductible waived
Tier 3 - Retail Non-Preferred Brand	You pay \$60, deductible waived
Tier 4 - Retail Specialty and other high-cost medications	You pay \$250, deductible waived
Preferred Insulin (Retail)	You pay no more than \$25

^{*}Including Heartbeat Health – a new virtual provider for cardiac care.⁶ All disclosures appear at the end of this document.

Individual and Family Plans 🚺



2026 Cigna Healthcare

B BRONZE		
BRONZE	Connect Bronze RD 6000 Indiv Med Deductible	Connect Bronze RD 5000 Indiv Med Deductible
MEDICAL	In-Network	In-Network
Annual Deductible ¹ (individual/family)	\$6,000/\$12,000	\$5,000/\$10,000
Coinsurance ²	You pay 50% after deductible	You pay 50% after deductible
Annual Out-Of-Pocket Max ³ (individual/family)	\$10,300/\$20,600	\$9,700/\$19,400
Physician Services (primary care/specialist*)	You pay \$10, deductible waived/You pay \$100, deductible waived	You pay \$15, deductible waived/You pay \$90, deductible waived
Preventive Care ⁴	You pay \$0, deductible waived	You pay \$0, deductible waived
Inpatient Facility Services	You pay 50% after deductible	You pay 50% after deductible
Lab	You pay 50% after deductible	You pay \$75, deductible waived
X-ray and Ultrasound	You pay 50% after deductible	You pay 50% after deductible
Emergency Room Services	You pay 50% after deductible	You pay 50% after deductible
Urgent Care	You pay \$80, deductible waived	You pay \$80, deductible waived
Mental Health/Substance Use Outpatient Office Visit	You pay \$100, deductible waived	You pay \$90, deductible waived
MDLive Virtual Urgent Acute Care ⁵	You pay \$0, deductible waived	You pay \$0, deductible waived
Speech, Occupational, and Physical Therapy	You pay 50% after deductible	You pay 50% after deductible
	lp to a 30-day supply at any participating retail pharmacy or up to a 90-day supply at ting retail pharmacy or up to a 30-day supply at any participating 90-day retail pharm	
Tier 1 - Retail Preferred Generic	You pay \$3, deductible waived You pay \$3, deductible waived	

Tier 1 - Retail Preferred Generic	You pay \$3, deductible waived	You pay \$3, deductible waived	
Tier 2 - Retail Non-Preferred Generic	You pay \$35, deductible waived	You pay \$40, deductible waived	
Tier 3 - Retail Preferred Brand	You pay 49% after deductible	You pay 49% after deductible	
Tier 4 - Retail Non-Preferred Brand	You pay 49% after deductible	You pay 49% after deductible	
Tier 5 - Retail Specialty and other high-cost medications	You pay 50% after deductible	You pay 50% after deductible	
Preferred Insulin (Retail)	You pay no more than \$25	You pay no more than \$25	

^{*}Including Heartbeat Health – a new virtual provider for cardiac care.⁶ All disclosures appear at the end of this document.

You pay no more than \$25

You pay no more than \$25

Individual and Family Plans



2026 Cigna Healthcare

You pay no more than \$25

		Base Plan Nar	me - Connect Silver RD 5000 Indiv Mo	ed Deductible
SILVER	Connect Silver RD 5000 Indiv Med Deductible	Connect Silver-2 RD 3800 Indiv Med Deductible	Connect Silver-3 RD 800 Indiv Med Deductible	Connect Silver-4 RD 100 Indiv Med Deductible
MEDICAL	In-Network	In-Network	In-Network	In-Network
Annual Deductible¹ (individual/family)	\$5,000/\$10,000	\$3,800/\$7,600	\$800/\$1,600	\$100/\$200
Coinsurance ²	You pay 50% after deductible	You pay 50% after deductible	You pay 40% after deductible	You pay 10% after deductible
Annual Out-Of-Pocket Max ³ (individual/family)	\$9,250/\$18,500	\$7,450/\$14,900	\$3,150/\$6,300	\$2,050/\$4,100
Physician Services (primary care/specialist*)	You pay \$25, deductible waived/You pay \$50, deductible waived	You pay \$25, deductible waived/You pay \$50, deductible waived	You pay \$10, deductible waived/You pay \$25, deductible waived	You pay \$5, deductible waived/You pay \$15, deductible waived
Preventive Care ⁴	You pay \$0, deductible waived	You pay \$0, deductible waived	You pay \$0, deductible waived	You pay \$0, deductible waived
Inpatient Facility Services	You pay 50% after deductible	You pay 50% after deductible	You pay 40% after deductible	You pay 10% after deductible
Lab	You pay 50% after deductible	You pay 50% after deductible	You pay 40% after deductible	You pay 10% after deductible
X-ray and Ultrasound	You pay 50% after deductible	You pay 50% after deductible	You pay 40% after deductible	You pay 10% after deductible
Emergency Room Services	You pay 50% after deductible	You pay 50% after deductible	You pay 40% after deductible	You pay 10% after deductible
Urgent Care	You pay \$50, deductible waived	You pay \$50, deductible waived	You pay \$25, deductible waived	You pay \$15, deductible waived
Mental Health/Substance Use Outpatient Office Visit	You pay \$50, deductible waived	You pay \$50, deductible waived	You pay \$25, deductible waived	You pay \$15, deductible waived
MDLive Virtual Urgent Acute Care ⁵	You pay \$0, deductible waived	You pay \$0, deductible waived	You pay \$0, deductible waived	You pay \$0, deductible waived
Speech, Occupational, and Physical Therapy	You pay 50% after deductible	You pay 50% after deductible	You pay 40% after deductible	You pay 10% after deductible
		ng retail pharmacy or up to a 90-day supply upply at any participating 90-day retail pha		cy.
Tier 1 - Retail Preferred Generic	You pay \$3, deductible waived	You pay \$3, deductible waived	You pay \$0, deductible waived	You pay \$0, deductible waived
Tier 2 - Retail Non-Preferred Generic	You pay \$15, deductible waived	You pay \$15, deductible waived	You pay \$8, deductible waived	You pay \$2, deductible waived
Tier 3 - Retail Preferred Brand	You pay 49% after deductible	You pay 49% after deductible	You pay 35% after deductible	You pay 15% after deductible
Tier 4 - Retail Non-Preferred Brand	You pay 49% after deductible	You pay 49% after deductible	You pay 45% after deductible	You pay 30% after deductible
Tier 5 - Retail Specialty and other high-cost medications	You pay 50% after deductible	You pay 50% after deductible	You pay 50% after deductible	You pay 50% after deductible

Preferred Insulin (Retail)

^{*}Including Heartbeat Health – a new virtual provider for cardiac care.⁶ All disclosures appear at the end of this document.

Individual and Family Plans 1



2026 Cigna Healthcare

		Base Plan Na	me - Connect Silver RD 3500 Indiv Me	ed Deductible
SILVER	Connect Silver RD 3500 Indiv Med Deductible	Connect Silver-2 RD 3000 Indiv Med Deductible	Connect Silver-3 RD 700 Indiv Med Deductible	Connect Silver-4 RD 150 Indiv Med Deductible
MEDICAL	In-Network	In-Network	In-Network	In-Network
Annual Deductible¹ (individual/family)	\$3,500/\$7,000	\$3,000/\$6,000	\$700/\$1,400	\$150/\$300
Coinsurance ²	You pay 50% after deductible	You pay 50% after deductible	You pay 50% after deductible	You pay 10% after deductible
Annual Out-Of-Pocket Max ³ (individual/family)	\$9,000/\$18,000	\$7,450/\$14,900	\$3,075/\$6,150	\$1,750/\$3,500
Physician Services (primary care/specialist*)	You pay \$25, deductible waived/You pay \$55, deductible waived	You pay \$20, deductible waived/You pay \$50, deductible waived	You pay \$10, deductible waived/You pay \$30, deductible waived	You pay \$5, deductible waived/You pay \$20, deductible waived
Preventive Care ⁴	You pay \$0, deductible waived	You pay \$0, deductible waived	You pay \$0, deductible waived	You pay \$0, deductible waived
Inpatient Facility Services	You pay 50% after deductible	You pay 50% after deductible	You pay 50% after deductible	You pay 10% after deductible
Lab	You pay 50% after deductible	You pay 50% after deductible	You pay 50% after deductible	You pay 10% after deductible
X-ray and Ultrasound	You pay 50% after deductible	You pay 50% after deductible	You pay 50% after deductible	You pay 10% after deductible
Emergency Room Services	You pay 50% after deductible	You pay 50% after deductible	You pay 50% after deductible	You pay 10% after deductible
Urgent Care	You pay \$55, deductible waived	You pay \$50, deductible waived	You pay \$30, deductible waived	You pay \$20, deductible waived
Mental Health/Substance Use Outpatient Office Visit	You pay \$55, deductible waived	You pay \$50, deductible waived	You pay \$30, deductible waived	You pay \$20, deductible waived
MDLive Virtual Urgent Acute Care ⁵	You pay \$0, deductible waived	You pay \$0, deductible waived	You pay \$0, deductible waived	You pay \$0, deductible waived
Speech, Occupational, and Physical Therapy	You pay 50% after deductible	You pay 50% after deductible	You pay 50% after deductible	You pay 10% after deductible
Prescription Medications – Tier I, 2, 3 and 4: Up to a 30-day supply at any participating retail pharmacy or up to a 90-day supply at any participating 90-day retail pharmacy. Tier 5: Up to a 30-day supply at any participating retail pharmacy or up to a 30-day supply at any participating 90-day retail pharmacy.				
Tier 1 - Retail Preferred Generic	You pay \$3, deductible waived	You pay \$3, deductible waived	You pay \$2, deductible waived	You pay \$0, deductible waived
Tier 2 - Retail Non-Preferred Generic	You pay \$35, deductible waived	You pay \$30, deductible waived	You pay \$8, deductible waived	You pay \$2, deductible waived

Tier 1 - Netall Freieneu Genenic	Tou pay \$5, accuactible walved	Tou pay 45, academote warved	Tou pay 72, academote warved	iou pay 30, acaactible walvea
Tier 2 - Retail Non-Preferred Generic	You pay \$35, deductible waived	You pay \$30, deductible waived	You pay \$8, deductible waived	You pay \$2, deductible waived
Tier 3 - Retail Preferred Brand	You pay \$75, deductible waived	You pay \$75, deductible waived	You pay \$35, deductible waived	You pay \$15, deductible waived
Tier 4 - Retail Non-Preferred Brand	You pay 49% after deductible	You pay 49% after deductible	You pay 45% after deductible	You pay 35% after deductible
Tier 5 - Retail Specialty and other high-cost medications	You pay 50% after deductible			
Preferred Insulin (Retail)	You pay no more than \$25			

^{*}Including Heartbeat Health – a new virtual provider for cardiac care.⁶ All disclosures appear at the end of this document.

Alamance, Caswell, Chatham, Durham, Franklin, Granville, Johnston, Lee, Orange, Person, Vance, Wake, Warren

Individual and Family Plans	

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V	

	Off Exchange	
SILVER	Connect Silver RD 2200 Indiv Med Deductible	
MEDICAL	In-Network	
Annual Deductible ¹ (individual/family)	\$2,200/\$4,400	
Coinsurance ²	You pay 50% after deductible	
Annual Out-Of-Pocket Max ³ (individual/family)	\$8,900/\$17,800	
Physician Services (primary care/specialist*)	You pay \$35, deductible waived/You pay \$75, deductible waived	
Preventive Care ⁴	You pay \$0, deductible waived	
Inpatient Facility Services	You pay 50% after deductible	
Lab	You pay 50% after deductible	
X-ray and Ultrasound	You pay 50% after deductible	
Emergency Room Services	You pay 50% after deductible	
Urgent Care	You pay \$50, deductible waived	
Mental Health/Substance Use Outpatient Office Visit	You pay \$75, deductible waived	
MDLive Virtual Urgent Acute Care ⁵	You pay \$0, deductible waived	
Speech, Occupational, and Physical Therapy	You pay \$25, deductible waived	
Prescription Medications – Tier I, 2, 3 and 4: Up to a 30-day supply at any participating retail pharmacy or up to a 90-day supply at any participating 90-day retail pharmacy. Tier 5: Up to a 30-day supply at any participating retail pharmacy or up to a 30-day supply at any participating 90-day retail pharmacy.		
Tier 1 - Retail Preferred Generic	You pay \$3, deductible waived	
Tier 2 - Retail Non-Preferred Generic	You pay \$35, deductible waived	
Tier 3 - Retail Preferred Brand	You pay \$85, deductible waived	
Tier 4 - Retail Non-Preferred Brand	You pay 49% after deductible	
Tier 5 - Retail Specialty and other high-cost medications	You pay 50% after deductible	
Preferred Insulin (Retail)	You pay no more than \$25	

^{*}Including Heartbeat Health – a new virtual provider for cardiac care.⁶ All disclosures appear at the end of this document.

Alamance, Caswell, Chatham, Durham, Franklin, Granville, Johnston, Lee, Orange, Person, Vance, Wake, Warren

BRONZE	Connect Bronze CMS Standard	
MEDICAL	In-Network	
Annual Deductible ¹ (individual/family)	\$7,500/\$15,000	
Coinsurance ²	You pay 50% after deductible	
Annual Out-Of-Pocket Max³ (individual/family)	\$10,000/\$20,000	
Physician Services (primary care/specialist*)	You pay \$50, deductible waived/You pay \$100, deductible waived	
Preventive Care⁴	You pay \$0, deductible waived	
Inpatient Facility Services	You pay 50% after deductible	
Lab	You pay 50% after deductible	
X-ray and Ultrasound	You pay 50% after deductible	
Emergency Room Services	You pay 50% after deductible	
Urgent Care	You pay \$75, deductible waived	
Mental Health/Substance Use Outpatient Office Visit	You pay \$50, deductible waived	
MDLive® Virtual Urgent Acute Care ⁵	You pay \$0, deductible waived	
Speech, Occupational, and Physical Therapy	You pay \$50, deductible waived	
Prescription Medications – Tier I, 2 and 3: Up to a 30-day supply at any participating retail pharmacy or up to a 90-day supply at any participating 90-day retail pharmacy. Tier 4: Up to a 30-day supply at any participating retail pharmacy or up to a 30-day supply at any participating 90-day retail pharmacy.		
Tier 1 - Retail Generic	You pay \$25, deductible waived	
Tier 2 - Retail Preferred Brand	You pay \$50 after deductible	
Tier 3 - Retail Non-Preferred Brand	You pay \$100 after deductible	
Tier 4 - Retail Specialty and other high-cost medications	You pay \$500 after deductible	
Preferred Insulin (Retail)	You pay no more than \$25	

^{*}Including Heartbeat Health – a new virtual provider for cardiac care.⁶ All disclosures appear at the end of this document.



Cigna Connect CMS Standard Plans – North Carolina RD

Alamance, Caswell, Chatham, Durham, Franklin, Granville, Johnston, Lee, Orange, Person, Vance, Wake, Warren

S SILVER		Base Plan Name - Connect Silver CMS Standard		
	Connect Silver CMS Standard	Connect Silver-2 CMS Standard	Connect Silver-3 CMS Standard	Connect Silver-4 CMS Standard
MEDICAL	In-Network	In-Network	In-Network	In-Network
Annual Deductible¹ (individual/family)	\$6,000/\$12,000	\$3,000/\$6,000	\$700/\$1,400	\$0/\$0
Coinsurance ²	You pay 40% after deductible	You pay 40% after deductible	You pay 30% after deductible	You pay 25%
nnual Out-Of-Pocket Max³ (individual/family)	\$8,900/\$17,800	\$7,400/\$14,800	\$3,300/\$6,600	\$2,200/\$4,400
Physician Services (primary care/specialist*)	You pay \$40, deductible waived/You pay \$80, deductible waived	You pay \$40, deductible waived/You pay \$80, deductible waived	You pay \$20, deductible waived/You pay \$40, deductible waived	You pay \$0/You pay \$10
reventive Care ⁴	You pay \$0, deductible waived	You pay \$0, deductible waived	You pay \$0, deductible waived	You pay \$0
npatient Facility Services	You pay 40% after deductible	You pay 40% after deductible	You pay 30% after deductible	You pay 25%
ab	You pay 40% after deductible	You pay 40% after deductible	You pay 30% after deductible	You pay 25%
-ray and Ultrasound	You pay 40% after deductible	You pay 40% after deductible	You pay 30% after deductible	You pay 25%
mergency Room Services	You pay 40% after deductible	You pay 40% after deductible	You pay 30% after deductible	You pay 25%
rgent Care	You pay \$60, deductible waived	You pay \$60, deductible waived	You pay \$30, deductible waived	You pay \$5
Mental Health/Substance Use Outpatient Office Visit	You pay \$40, deductible waived	You pay \$40, deductible waived	You pay \$20, deductible waived	You pay \$0
NDLive Virtual Urgent Acute Care ⁵	You pay \$0, deductible waived	You pay \$0, deductible waived	You pay \$0, deductible waived	You pay \$0
Speech, Occupational, and Physical Therapy	You pay \$40, deductible waived	You pay \$40, deductible waived	You pay \$20, deductible waived	You pay \$0

Prescription Medications – Tier I, 2 and 3: Up to a 30-day supply at any participating retail pharmacy or up to a 90-day supply at any participating 90-day retail pharmacy. Tier 4: Up to a 30-day supply at any participating retail pharmacy or up to a 30-day supply at any participating 90-day retail pharmacy.

Tier 1 - Retail Generic	You pay \$20, deductible waived	You pay \$20, deductible waived	You pay \$10, deductible waived	You pay \$0
Tier 2 - Retail Preferred Brand	You pay \$40, deductible waived	You pay \$40, deductible waived	You pay \$20, deductible waived	You pay \$15
Tier 3 - Retail Non-Preferred Brand	You pay \$80 after deductible	You pay \$80 after deductible	You pay \$60 after deductible	You pay \$50
Tier 4 - Retail Specialty and other high-cost medications	You pay \$350 after deductible	You pay \$350 after deductible	You pay \$250 after deductible	You pay \$150
Preferred Insulin (Retail)	You pay no more than \$25	You pay no more than \$25	You pay no more than \$25	You pay no more than \$25

^{*}Including Heartbeat Health – a new virtual provider for cardiac care.⁶ All disclosures appear at the end of this document.

Cigna Connect CMS Standard Plans – North Carolina RD

Alamance, Caswell, Chatham, Durham, Franklin, Granville, Johnston, Lee, Orange, Person, Vance, Wake, Warren

GOLD	Connect Gold CMS Standard		
MEDICAL	In-Network		
Annual Deductible ¹ (individual/family)	\$2,000/\$4,000		
Coinsurance ²	You pay 25% after deductible		
Annual Out-Of-Pocket Max³ (individual/family)	\$8,200/\$16,400		
Physician Services (primary care/specialist*)	You pay \$30, deductible waived/You pay \$60, deductible waived		
Preventive Care ⁴	You pay \$0, deductible waived		
Inpatient Facility Services	You pay 25% after deductible		
Lab	You pay 25% after deductible		
X-ray and Ultrasound	You pay 25% after deductible		
Emergency Room Services	You pay 25% after deductible		
Urgent Care	You pay \$45, deductible waived		
Mental Health/Substance Use Outpatient Office Visit	You pay \$30, deductible waived		
MDLive Virtual Urgent Acute Care ⁵	You pay \$0, deductible waived		
Speech, Occupational, and Physical Therapy	You pay \$30, deductible waived		
Prescription Medications – Tier I, 2 and 3: Up to a 30-day supply at any participating retail pharmacy or up to a 90-day supply at any participating 90-day retail pharmacy. Tier 4: Up to a 30-day supply at any participating retail pharmacy or up to a 30-day supply at any participating 90-day retail pharmacy.			
Tier 1 - Retail Generic	You pay \$15, deductible waived		
Tier 2 - Retail Preferred Brand	You pay \$30, deductible waived		
Tier 3 - Retail Non-Preferred Brand	You pay \$60, deductible waived		
Tier 4 - Retail Specialty and other high-cost medications	You pay \$250, deductible waived		
Preferred Insulin (Retail)	You pay no more than \$25		

^{*}Including Heartbeat Health – a new virtual provider for cardiac care.⁶ All disclosures appear at the end of this document.

This summary section contains highlights only. Out-of-network services are not covered under these plans. Eligible out-of-network emergency services are covered at the in-network benefit level as defined in plan documents. Full benefit information, including plan benefit exclusions and limitations, are available here: https://www.cigna.com/individuals-families/policy. Native Americans and Alaska Natives may qualify for tax credits and special cost-sharing reductions if specific requirements are met. If qualified Native American/Alaska Natives will pay \$0/0% deductible for all eligible plans.

- 1. Annual Deductible (Individual/family deductible is satisfied when each member has reached their annual individual deductible or when the total annual family deductible amount has been reached by any combination of family members, includes medical and pharmacy).
- 2. Coinsurance (Amount you pay for covered medical services).
- 3. Annual Out-of-Pocket Maximum (Individual/family copays, deductibles, coinsurance and pharmacy charges apply to the out-of-pocket maximum).
- 4. Plans may vary. Includes eligible in–network preventive care services. Some preventive care services may not be covered, including most immunizations for travel. Reference plan documents for a list of covered and non-covered preventive care services.
- 5. Cigna Healthcare provides access to dedicated virtual care through a national telehealth provider, MDLive located on myCigna, as part of your health plan. Providers are solely responsible for any treatment provided to their patients. Video chat may not be available in all areas or with all providers. This service is separate from your health plan's network and may not be available in all areas. **\$0 virtual care benefit for minor acute medical care not available for all plans. HSA plans and non-minor acute medical care may apply a copay, coinsurance or deductible. Virtual care does not guarantee that a prescription will be written.** Refer to plan documents for complete description of virtual care services and costs, including other telehealth/telemedicine benefits. For IL customers a primary care provider referral may be required for specialist virtual visits.
- 6. Heartbeat Health is an independent third-party service provider. Cigna Healthcare does not endorse or guarantee the products or services of any third parties and is not liable for any such products or services. Heartbeat Health and its providers are solely responsible for any treatment provided to their patients. Benefits are subject to plan terms and conditions, including exclusions and limitations.

\$0 virtual care (no cost share) for eligible preventive care and Dedicated Virtual Urgent Care for minor acute medical conditions. Not available for all plans. HSA plans and non-minor acute medical care may apply a copay, coinsurance or deductible. Cigna Healthcare provides access to Dedicated Virtual Care through a national telehealth provider, MDLIVE located on myCigna, as part of your health plan. Providers are solely responsible for any treatment provided to their patients.

Virtual dermatological visits through MDLIVE are completed via asynchronous messaging. Diagnoses requiring testing cannot be confirmed. Customers will be referred to seek in-person care.

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