

Make fills easier.

Use auto refill with Express Scripts® Home Delivery Pharmacy in Arizona and Mississippi.



Express Scripts® Pharmacy is a convenient option when you're taking a medication on a regular basis.¹

Make your life easier. Have your eligible medication sent to your home with automatic refills.

With just a few simple clicks of your mobile phone, tablet or computer, your important medications will be on their way to your door (or location of your choice).

- **Easily order, manage, track and pay for your medications** on your phone or online
- Standard shipping at **no extra cost**²
- Fill up to a **90-day supply** at one time³
- Helpful pharmacists **available 24/7**

Three easy ways to get started using Express Scripts® Pharmacy

1. **Log in to the myCigna® App⁴ or myCigna.com® to move your prescription electronically.** Click on the Prescriptions tab and select My Medications from the dropdown menu. Then simply click the button next to your medication name to move your prescription(s). Or,
2. **Call your doctor's office.** Ask them to send a 90-day prescription (with refills) electronically to Express Scripts Home Delivery. Or,
3. **Call Express Scripts® Pharmacy at 800.835.3784.** They'll contact your doctor's office to get your prescription. Have your Cigna Healthcare® ID card, doctor's contact information and medication name(s) ready when you call.



Got a new prescription?

Ask your doctor to send it to Express Scripts® Pharmacy for you.

1. **Electronically:** For fastest service, have them send it electronically to Express Scripts® Home Delivery, NCPDP 2623735. Or,
2. **By fax:** Have them call **888.327.9791** to get a Fax Order Form.

Manage auto refills

1. Once your medication has been filled at Express Scripts you have the option to turn on auto refill.
2. Once auto refill is turned on for eligible medication, it will automatically be filled, billed to your credit card and shipped to your location of choice.
3. **Any changes to your medications?** You will receive a text/email notification prior to each fill to give you the opportunity to turn off auto refill.

Note: Only select medications are eligible for automatic refill. Once a member has their medication filled at home delivery and the medication is ready for refill (the portal will have an indicator that identifies that the medication is eligible for auto refill), they will have to check the box to turn on the auto refill for that medication.



This information is for educational purposes only and is not an insurance solicitation.

1. Cigna Healthcare maintains an ownership interest in Express Scripts® Pharmacy's home delivery services. However, you have the right to fill prescriptions at any pharmacy in your plan's network. You won't be penalized regardless of where you fill your prescriptions.
2. Standard shipping costs are included as part of your prescription plan.
3. Certain medications may only be packaged in less than a 90-day supply. For example, three packages of oral contraceptives equal an 84-day supply. Even though it's not a "90-day supply," it's still considered a 90-day prescription. Tier 5 medications are limited to a 30-day supply.
4. App/online store terms and mobile phone carrier/data charges apply. Customers under age 13 (and/or their parent/guardian) will not be able to register at **myCigna.com**.

Para obtener ayuda en español llame al número en su tarjeta de Cigna Healthcare.

Product availability may vary by location and plan type and is subject to change. All individual health insurance policies and health benefit plans contain exclusions and limitations. For costs and details of coverage, review your plan documents or contact a Cigna Healthcare representative.

Cigna Healthcare products and services are provided exclusively by or through operating subsidiaries of The Cigna Group, including Cigna Health and Life Insurance Company, Cigna HealthCare of Arizona, Inc., and Express Scripts, Inc.

971334 09/25 © 2025 Cigna Healthcare. Some content provided under license.