

# SUMMARY OF BENEFITS PLAN INFORMATION

## Cigna Dental Preventive Plan

### With Cigna there is more to smile about.

You get flexible benefits and premium levels to meet your needs and budget, plus:

- › Access to over 89,000<sup>1</sup> in-network dental providers in our Cigna DPPO Advantage Network
- › Nearly 200,000<sup>1</sup> office locations across the nation
- › No referral needed to see a specialist
- › 15% discount on monthly premiums for any additional family members on the plan
- › Available for all ages, including those 65 and older
- › No application or processing fees
- › No waiting period
- › No need to submit claims when you use a Cigna DPPO Advantage Network provider
- › 24/7 live customer service at **800.Cigna24**
- › Online access with **myCigna.com**. You can view bills and claims online, anytime – and make a payment, too
- › Mobile access on the go. Find a dentist, check coverage and show your ID card with the myCigna Mobile App.

### You have freedom.

You are free to choose a provider from our large national network or one from outside the network. Keep in mind, you'll save the most if you visit a Cigna DPPO Advantage Network provider. Find providers in our network at **Cigna.com/ifp-providers**.

In the chart below, you can see how your savings may be greater when visiting a **Cigna DPPO Advantage Network** provider with a **Cigna Dental Preventive Plan** compared with your other options.

		Chart A1		
PROCEDURE	CLASS CATEGORY	CIGNA DPPO ADVANTAGE NETWORK	OUT-OF-NETWORK	WITHOUT DENTAL INSURANCE <sup>3</sup>
<b>Cleaning</b> (Adult Prophy) – D1110	Class I	\$0 <sup>2</sup>	\$44 <sup>2</sup>	\$89
<b>Filling</b> (2 Surfaces) – D2392	Class II	\$225 <sup>2</sup>	\$225 <sup>2</sup>	\$225
<b>Crown</b> (Porcelain & High Noble Metal) – D2750	Class III	\$1,102 <sup>2</sup>	\$1,102 <sup>2</sup>	\$1,102
<b>Orthodontics</b> (Braces) – D8080	Class IV	\$6,619 <sup>2</sup>	\$6,619 <sup>2</sup>	\$6,619

**Chart is estimated, benefits may vary by provider and location.**

1. Data as of July 2017.

2. Estimate based on the North Carolina average of a standard Cigna Dental Preventive plan; subject to deductible and coinsurance (as applicable). If you visit an out-of-network provider, you are responsible for the difference in the amount that Cigna reimburses (i.e., MAC) for such services and the amount charged by the dentist.

3. Estimate is based on 2016 Cigna Dental internal claims data, projected to 07/01/2017.

## Cigna Dental Plans

### Dental Terms

Below you will find easy-to-understand definitions for commonly used words.

**Cigna DPPO Advantage Network:** Dentists that have contracted with Cigna and agreed to accept a predetermined contracted fee for the services provided to Cigna customers. Visiting a provider in this network means you'll save the most money, because the fee is discounted.

**Out-of-Network:** Providers who have not contracted with Cigna to offer you savings. They charge their own standard fees.

**Balance Billing:** When an out-of-network provider bills you for the difference between the charges for a service, and what Cigna will pay for that service after coinsurance and Maximum Allowable Charge (MAC) have been applied. For example, an out-of-network provider may charge \$100 to fill a cavity. If MAC is \$50 for that service and the coinsurance is 50%, Cigna will pay \$25 and you will pay \$25. Because you are visiting an out-of-network provider, the provider may bill you the remaining \$50; thus your total out-of-pocket cost will be \$75. These charges are separate from any applicable deductible and coinsurance.

**Calendar Year Maximum:** The most your plan will pay during a calendar year (12-month period beginning each January 1). You'll need to pay 100% out of pocket for any services after you reach your calendar year maximum. This typically applies to Class 1, 2 and 3.

**Lifetime Maximum:** The most your plan will pay during your lifetime. You'll need to pay 100% out of pocket for any services after you reach your lifetime maximum. A lifetime maximum typically applies to Class 4 services. (Applicable to Cigna Dental 1500 plan.)

**Coinsurance:** Your share of the cost of a covered dental service (a percentage amount). You pay coinsurance plus any deductible amount not met yet for that calendar year. For example, if you go to the dentist and your visit costs \$200, the dentist sends a claim to Cigna. If you have already met your annual deductible amount, Cigna may pay 80% (\$160) and you will pay a coinsurance of 20% (\$40).

**Calendar Year Deductible:** The dollar amount you must pay each year for eligible dental expenses before the insurance begins paying for basic, and major restorative care services, if covered by your plan.

**Lifetime Orthodontia Deductible:** The dollar amount you must pay once in your lifetime for eligible dental expenses before the insurance plan begins paying for Orthodontia, if covered by your plan.

**Maximum Allowable Charge (MAC):** The most Cigna will pay a dentist for a covered service or procedure based on average a Cigna DPPO Advantage Network amount within a specified area. See example provided under Balance Billing.

**Standard Fee:** The fee that a provider charges to a patient for a service who does not have dental insurance. If a patient has dental insurance and visits a Cigna DPPO Advantage Network provider, the provider charges the negotiated rate/contracted fee.

**Contracted Fee:** The fee to be charged for a service that Cigna has negotiated with a contracted provider on your behalf.

## Cigna Dental Plans

DENTAL BENEFIT	Cigna Dental Preventive Plan	
	CIGNA DPPO ADVANTAGE NETWORK Offers the most savings, 37% <sup>1</sup> national average.	OUT-OF-NETWORK Your out-of-pocket expenses will be higher; these providers have not agreed to offer Cigna customers our contracted or discounted fees. Example provided in chart A1.
<b>Individual Calendar Year Deductible</b>	Not applicable	
<b>Family Calendar Year Deductible</b>	Not applicable	
<b>Calendar Year Maximum</b> (For Class I, II, and III services)	Not applicable	
<b>Lifetime Deductible</b> (Separate per person for Orthodontia)	Not applicable	
<b>Lifetime Maximum</b> (Separate per person for Orthodontia)	Not applicable	
<b>Payment levels</b>	Based on provider's <b>contracted fees</b> for covered services	Based on provider's <b>standard fees</b> and the <b>MAC</b>
<b>CLASS I: PREVENTIVE/DIAGNOSTIC SERVICES</b>		
<b>Preventive/Diagnostic Services Waiting Period</b>	Not applicable	
<b>Preventive/Diagnostic Services</b> Oral Exams, Routine Cleanings, Routine X-Rays, Sealants, Fluoride Treatment, Space Maintainers (non-orthodontic)	You pay \$0	You pay the difference between the provider's <b>standard fee</b> and <b>95% of the MAC</b>
<b>CLASS II: BASIC RESTORATIVE SERVICES</b>		
<b>Basic Restorative Services Waiting Period</b>	Not applicable	
<b>Basic Restorative Services</b> Nonroutine X-Rays, Fillings, Routine Tooth Extraction, Emergency Treatment	You pay 100% of the provider's <b>standard fee</b>	You pay 100% of the provider's <b>standard fee</b>
<b>CLASS III: MAJOR RESTORATIVE SERVICES</b>		
<b>Major Restorative Services Waiting Period</b>	Not applicable	
<b>Major Restorative Services</b> Periodontal (Deep Cleaning), Periodontal Maintenance, Crowns, Root Canal Therapy, Wisdom Tooth Extraction, Dentures/Partials, Bridges	You pay 100% of the provider's <b>standard fee</b>	You pay 100% of the provider's <b>standard fee</b>
<b>CLASS IV: ORTHODONTIA</b>		
<b>Orthodontia Waiting Period</b>	Not applicable	
<b>Orthodontia</b>	You pay 100% of the provider's <b>standard fee</b>	You pay 100% of the provider's <b>standard fee</b>

If you choose to visit a dentist out-of-network, you will pay the out-of-network benefit and the difference in the amount that Cigna reimburses for such services and the amount charged by the dentist, except for emergency services as defined in the policy. This is known as balance billing.

1. Based upon 1/1/2016–12/31/2016 National Average Charges projected by Cigna Dental to 7/1/2017. Fees vary by region.

2. Refer to the policy for more details.

## Cigna Dental Plans

Cigna Dental Preventive Plan	
PROCEDURE	FREQUENCY/LIMITATION
<b>CLASS I: PREVENTIVE/DIAGNOSTIC SERVICES</b>	
Oral Exams	1 per consecutive 6-month period
Routine Cleanings	1 routine prophylaxis or periodontal maintenance procedure per consecutive 6-month period (routine prophylaxis falls under Class 1; periodontal maintenance procedure falls under Class III)
Routine X-Rays	Bitewings: 1 set in any consecutive 12-month period. Limited to a maximum of 4 films per set
Sealants	1 treatment per tooth per lifetime. Payable on unrestored permanent bicuspid or molar teeth for participants less than age 14
Fluoride Treatment	1 per consecutive 12-month period for participants less than age 14
Space Maintainers (non-orthodontic)	Limited to non-orthodontic treatment for prematurely removed or missing teeth for participants less than age 14
<b>CLASS II: BASIC RESTORATIVE SERVICES</b>	
Nonroutine X-Rays	Not covered under this plan.
Fillings	Not covered under this plan.
Routine Tooth Extraction	Not covered under this plan.
Emergency Treatment	Paid as a separate benefit only if no other service, except x-rays, is rendered during the visit
<b>CLASS III: MAJOR RESTORATIVE SERVICES</b>	
Periodontal (Deep Cleaning)	Not covered under this plan.
Periodontal Maintenance	Not covered under this plan.
Crowns	Not covered under this plan.
Root Canal Therapy	Not covered under this plan.
Wisdom Tooth Extraction	Not covered under this plan.
Dentures and Partial	Not covered under this plan.
Bridges	Not covered under this plan.
<b>CLASS IV: ORTHODONTIA</b>	
Orthodontia	Not covered under this plan.

This summary contains highlights only.

## Cigna Dental Plans

### PLAN EXCLUSIONS AND LIMITATIONS

#### What is not covered by this plan

##### Excluded services

Covered expenses do not include expenses incurred for:

- Procedures which are not included in the policy.
- Procedures which are not necessary and which do not have uniform professional endorsement.
- Procedures for which a charge would not have been made in the absence of coverage or for which the covered person is not legally required to pay.
- Any procedure, service, supply or appliance, the sole or primary purpose of which relates to the change or maintenance of vertical dimension.
- Procedures, appliances or restorations whose main purpose is to diagnose or treat dysfunction of the temporomandibular joint.
- The alteration or restoration of occlusion.
- The restoration of teeth which have been damaged by erosion, attrition or abrasion.
- Bite registration or bite analysis.
- Any procedure, service or supply provided primarily for cosmetic purposes. Facings, repairs to facings or replacement of facings on crowns or bridge units on molar teeth shall always be considered cosmetic.
- The initial placement of a full denture or partial denture unless it includes the replacement of a functioning natural tooth extracted while the person is covered under this plan (the removal of only a permanent third molar will not qualify a full or partial denture for benefit under this provision).
- The initial placement of a fixed bridge, unless it includes the replacement of a functioning natural tooth extracted while the person is covered under this plan. If a bridge replaces teeth that were missing prior to the date the person's coverage became effective and also teeth that are extracted after the person's effective date, benefits are payable only for the pontics replacing those teeth which are extracted while the person was insured under this plan. The removal of only a permanent third molar will not qualify a fixed bridge for benefit under this provision.
- The surgical placement of an implant body or framework of any type; surgical procedures in anticipation of implant placement; any device, index or surgical template guide used for implant surgery; treatment or repair of an existing implant; prefabricated or custom implant abutments; removal of an existing implant.
- Crowns, inlays, cast restorations, or other laboratory prepared restorations on teeth unless the tooth cannot be restored with an amalgam or composite resin filling due to major decay or fracture.
- Core build-ups.
- Replacement of a partial denture, full denture, or fixed bridge or the addition of teeth to a partial denture unless:
  - Replacement occurs at least 84 consecutive months after the initial date of insertion of the current full or partial denture; or
  - The partial denture is less than 84 consecutive months old, and the replacement is needed due to a necessary extraction of an additional functioning natural tooth while the person is covered under this plan (alternate benefits of adding a tooth to an existing appliance may be applied); or
  - Replacement occurs at least 84 consecutive months after the initial date of insertion of an existing fixed bridge (if the prior bridge is less than 84 consecutive months old, and replacement is needed due to an additional necessary extraction of a functioning natural tooth while the person is covered under this plan. Benefits will be considered only for the pontic replacing the additionally extracted tooth).
- The removal of only a permanent third molar will not qualify an initial or replacement partial denture, full denture or fixed bridge for benefits.
- The replacement of crowns, cast restoration, inlay, onlay or other laboratory prepared restorations within 84 consecutive months of the date of insertion.
- The replacement of a bridge, crown, cast restoration, inlay, onlay or other laboratory prepared restoration regardless of age unless necessitated by major decay or fracture of the underlying natural tooth.
- Any replacement of a bridge, crown or denture which is or can be made useable according to common dental standards.
- Replacement of a partial denture or full denture which can be made serviceable or is replaceable.
- Replacement of lost or stolen appliances.
- Replacement of teeth beyond the normal complement of 32.
- Prescription drugs.
- Any procedure, service, supply or appliance used primarily for the purpose of splinting.
- Athletic mouth guards.
- Myofunctional therapy.
- Precision or semi-precision attachments.
- Denture duplication.
- Separate charges for acid etch.
- Labial veneers (laminare).
- Porcelain or acrylic veneers of crowns or pontics on, or replacing the upper and lower first, second and third molars.
- Precious or semi-precious metals for crowns, bridges, pontics and abutments; crowns and bridges other than stainless steel or resin for participants under 16 years old.
- Treatment of jaw fractures and orthognathic surgery.
- Orthodontic treatment, except for the treatment of cleft lip and cleft palate. Exclusion does not apply if the plan otherwise covers services for orthodontic treatment.
- Charges for sterilization of equipment, disposal of medical waste or other requirements mandated by OSHA or other regulatory agencies and infection control.
- Charges for travel time; transportation costs; or professional advice given on the phone.
- Temporary, transitional or interim dental services.
- Any procedure, service or supply not reasonably expected to correct the patient's dental condition for a period of at least three years, as determined by Cigna.
- Diagnostic casts, diagnostic models or study models.

## Cigna Dental Plans

### PLAN EXCLUSIONS AND LIMITATIONS

- Any charge for any treatment performed outside of the United States other than for emergency treatment (any benefits for emergency treatment which is performed outside of the United States will be limited to a maximum of \$100 per consecutive 12-month period).
  - Oral hygiene and diet instruction; broken appointments; completion of claim forms; personal supplies (water pick, toothbrush, floss holder); duplication of x-rays and exams required by a third party.
  - Any charges, including ancillary charges, made by a hospital, ambulatory surgical center or similar facility.
  - Services that are deemed to be medical services.
  - Services for which benefits are not payable according to the "General Limitations" section.
- General Limitations**
- No payment will be made for expenses incurred for you or any one of your dependents:
- For services not specifically listed as covered services in the policy.
  - For services or supplies that are not dentally necessary.
  - For services received before the effective date of coverage.
  - For services received after coverage under this policy ends.
  - For services for which you have no legal obligation to pay or for which no charge would be made if you did not have dental insurance coverage.
  - For professional services or supplies received or purchased directly or on your behalf by anyone, including a dentist from any of the following:
    - Yourself or your employer.
    - A person who lives in the insured person's home, or that person's employer.
    - A person who is related to the insured person by blood, marriage or adoption, or that person's employer.
  - For or in connection with an Injury arising out of, or in the course of, any employment for wage or profit.
  - For or in connection with a sickness which is covered under any workers' compensation or similar law.
  - For charges made by a hospital owned or operated by or which provides care or performs services for the United States Government, if such charges are directly related to a military-service-connected condition.
  - Services or supplies received as a result of dental disease, defect or injury due to an act of war, declared or undeclared.
  - To the extent that payment is unlawful where the person resides when the expenses are incurred.
  - For charges which the person is not legally required to pay.
  - For charges which would not have been made if the person had no insurance.
  - To the extent that billed charges exceed the rate of reimbursement as described in the schedule.
  - For charges for unnecessary care, treatment or surgery.
  - To the extent that you or any of your dependents are in any way paid or entitled to payment for those expenses by or through a public program, other than Medicaid.
  - For or in connection with experimental procedures or treatment methods not approved by the American Dental Association or the appropriate dental specialty society.
  - Procedures that are a covered expense under any other dental plan which provides dental benefits.
  - To the extent that benefits are paid or payable for those expenses under the mandatory part of any auto insurance policy written to comply with a "no-fault" insurance law or an uninsured motorist insurance law. Cigna will take into account any adjustment option chosen under such part by you or any one of your dependents.

## Cigna Dental Plans

### PLAN IMPORTANT DISCLOSURES

Cigna Dental insurance coverage shall be only for the classes of service referred to in The Schedule of a purchased plan.

Dental Plans are insured by Cigna Health and Life Insurance Company with network management services provided by Cigna Dental Health, Inc. Rates may vary based on age, family size, geographic location (residential zip code) and plan design.

In NC, dental rates are guaranteed for a 12-month period. **Dental plans apply waiting periods to covered basic (6-months), major (12-months) and orthodontic (12-months) dental care services.** Some covered services are determined by age: topical application of fluoride or sealant, space maintainers, and materials for crowns and bridges. If the plan covers replacement of teeth, there is no payment for replacement of teeth that are missing prior to coverage.

**Notice to Buyer: This policy provides dental coverage only. Review your policy carefully.**

Dental preferred provider insurance policies (NC: HC-NOT18, et al.) have exclusions, limitations, reduction of benefits and terms under which a policy may be continued in force or discontinued.

The policy may be cancelled by Cigna due to failure to pay premium, fraud, ineligibility, when the insured no longer lives in the service area, or if we cease to offer policies of this type or any individual dental plans in this state, in accordance with applicable law. You may cancel the policy, on the first of the month following our receipt of your written notice. We reserve the right to modify this policy, including policy provisions, benefits and coverages, consistent with state or federal law. This individual plan is renewable monthly or quarterly.

For costs, and additional details about coverage, contact Cigna Health and Life Insurance Company at 900 Cottage Grove Rd, Hartford, CT 06152 or call **866.GET.Cigna (866.438.2446)**.

Please contact your insurance carrier, agent/producer, or the Health Insurance Marketplace if you wish to purchase PPACA compliant pediatric dental coverage.

