About this recall
Your safety, health and well-being are important to us. We want to let you know that on April 19, 2019, Alvogen, Inc. announced a voluntary, nationwide recall of two lots (or batches) of Fentanyl Transdermal System 12 mcg/h transdermal patches because of a label mix-up.

Why this medication was recalled
A small number of cartons labeled “12 mcg/h Fentanyl Transdermal System patches” actually contained 50 mcg/h patches. The medication is made by 3M Drug Delivery Systems in St. Paul, MN. It’s important to know that as of April 19th, Alvogen, Inc. hasn’t received any complaints or information about medical illness or harmful effects caused by the recalled medication.

What these medications are used to treat

Steps you can take to find out if your medication was recalled
Please check the bottom of the package (or label printed by the pharmacy) to see if your medication is affected.
Look for the information below. Then compare it to the information listed in the chart at the end of this letter. If it matches, your medication was recalled. If it doesn’t match, your medication wasn’t recalled. To help you know where to look, we’ve included a sample below. If you still can’t find this information, please call the pharmacy you used to fill your prescription.

- Medication name, dosage and/or count (amount)
- Name of the company who made and/or distributed the medication
- NDC number
- Lot number

As of April 19, 2019, these are the only lot numbers affected by this recall:

<table>
<thead>
<tr>
<th>Medication/Dosage/Amount</th>
<th>Lot number</th>
<th>Expiration date</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fentanyl Transdermal System, 12 mcg/h</td>
<td>180060</td>
<td>05/20</td>
</tr>
<tr>
<td>Fentanyl Transdermal System, 12 mcg/h</td>
<td>180073</td>
<td>06/20</td>
</tr>
</tbody>
</table>

Here’s what you can do if your medication was recalled
- Contact Alvogen for information about how to return and/or replace your medication.
  - By phone: 866.770.3024. They’re available Monday-Friday, 9:00 am-5:00 pm EST.
- Call your doctor’s office to find out how this affects your health and/or treatment, and/or if you’ve had any problems taking this medication. We’ve also let your doctor know that you may have been affected by this recall.

- Go to the U.S. Food and Drug Administration (FDA)’s website to learn more about the recall and next steps. You can type this address into your web browser: https://www.fda.gov/Safety/Recalls/ucm636384.htm.

We’re here if you need us

Please call your doctor’s office if you have questions about how this recall affects your health and/or treatment.

If you’re a Cigna customer and have a question about your coverage or benefits, please call the number on the back of your Cigna ID card. We’re available anytime, 24/7/365.

Para obtener ayuda en español llame al número en su tarjeta de Cigna.

All Cigna products and services are provided exclusively by or through operating subsidiaries of Cigna Corporation, including Cigna Health and Life Insurance Company, Connecticut General Life Insurance Company, Tel-Drug, Inc., Tel-Drug of Pennsylvania, L.L.C., and HMO or service company subsidiaries of Cigna Health Corporation. The Cigna name, logo, and other Cigna marks are owned by Cigna Intellectual Property, Inc.