

Cigna  
P.O. Box 55290  
Phoenix, AZ 85078  
1-800-754-3207 Toll Free  
1-888-660-8208 Fax  
E-mail Address:

## **Group Hospital Care Insurance - Proof of Loss**



Connecticut General Life Insurance Company  
Life Insurance Company of North America  
Cigna Life Insurance Company of New York  
Great - West Healthcare Administered by Cigna

**CAUTION:** Any person who, knowingly and with intent to defraud any insurance company or other person: (1) files an application for insurance or statement of claim containing any materially false information; or (2) conceals for the purpose of misleading, information concerning any material fact thereto, commits a fraudulent insurance act. For residents of the following states, please see the last page of this form: **California, Colorado, District of Columbia, Florida, Kansas, Kentucky, Maryland, Minnesota, New Jersey, New York, Oregon, Pennsylvania, Rhode Island, Tennessee, Texas or Virginia.**

**INSTRUCTIONS FOR FILING A CLAIM**

**THIS FORM IS FOR HOSPITAL CARE BENEFITS.**

YOUR CLAIM WILL BE SUBJECT TO DELAY OR RETURN IF THESE INSTRUCTIONS ARE NOT FOLLOWED.

- To The Employee/Member:
1. For all benefits, complete pages 2, 3, and 7 and review page 8.
  2. If claiming Critical Illness, complete Section A on page 4.
  3. If claiming Term Life Benefits, please complete Section B, C, and/or D on page 4.
  4. If claiming Disability Benefits, complete page 5 and have your physician complete page 6 where indicated.

**SECTION TO BE COMPLETED BY THE EMPLOYEE/MEMBER FOR EMPLOYEE/MEMBER OR DEPENDENT BENEFITS**

Name of Employee/Member (Last Name) (First Name)	(Middle Initial)	Date of Birth	Social Security No.	Sex <input type="checkbox"/> M <input type="checkbox"/> F
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Address (Street)	(City)	(State)	(Zip Code)
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Employee's/Member's Marital Status  
 Single  Married  Widow/Widower  Separated  Divorced  Domestic Partner Relationship  Civil Union

Telephone Numbers Day	Evening	Email Address
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Policy Number(s)	Occupation
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Please check all of the boxes that apply to the employee's/member's employment status and job classification. Hrs./Wk. \_\_\_\_\_

Active  Exempt  Management  Supervisory  Union Local # \_\_\_\_\_  Salaried  Full-time  
 Retired  Non-Exempt  Non-Management  Non-Supervisory  Non-Union  Hourly  Part-time

Date Hired/Member of Assoc.	Date Last Worked	Date of Injury or Illness
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Were you an Active Employee until the date of Covered Injury or Covered Illness?  Yes  No If No, Please Explain

If you were not actively at work immediately prior to your injury/illness or your Dependent's injury/illness, what was the reason?

Disability (STD/LTD)  Unpaid Leave of Absence  Temporary Layoff  Discharged  
 Paid Leave of Absence  FMLA  Vacation  Resigned  Other: \_\_\_\_\_

Do you have health care coverage with a Cigna HealthCare plan?  Yes  No

**TO BE COMPLETED IF CLAIM IS FOR DEPENDENT BENEFITS**

Name of Dependent (Last Name) (First Name)	(Middle Initial)	Date of Birth	Social Security No.	Sex <input type="checkbox"/> M <input type="checkbox"/> F
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Relationship to Employee/Member	Dependent's Occupation	Was the Dependent Disabled prior to the date of the injury or illness? <input type="checkbox"/> Yes <input type="checkbox"/> No	If Yes, Date Disability began
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Telephone Numbers Day	Evening	Dependent's Employer	Dependent's Employer's Telephone Number
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**EMPLOYER'S/ASSOCIATION'S CONTACT INFORMATION**

Name of Employee's/Member's Employer/Association	E-Mail Address
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Address (Street)	(City)	(State)	(Zip Code)	Telephone # ( )
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**EMPLOYEE'S/MEMBER'S CERTIFICATION**

I CERTIFY THAT THE FOREGOING INFORMATION IS TRUE AND CORRECT. SIGNATURE OF EMPLOYEE/MEMBER OR AUTHORIZED REPRESENTATIVE:	Date Signed
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The issuance of this form is not an admission of the existence of any insurance nor does it recognize the validity of any claim and is without prejudice to the Company's legal rights.

**TO BE COMPLETED BY THE EMPLOYEE / MEMBER / DEPENDENT**

Name of Employee/Member <i>(Last Name)</i>	<i>(First Name)</i>	<i>(Middle Initial)</i>	Social Security No.
Name of Dependent <i>(Last Name)</i> <span style="margin-left: 150px;"><i>(First Name)</i></span> <span style="margin-left: 150px;"><i>(Middle Initial)</i></span>			
PLEASE DESCRIBE THE DETAILS REGARDING YOUR HOSPITALIZATION AND TREATMENT FOR YOUR INJURY OR ILLNESS.			
DATE AND TIME OF INJURY OR ILLNESS	WHAT DISEASES, ILLNESS OR INJURIES DID THE INJURED PERSON HAVE DURING THE PAST 1 YEAR?		
PLEASE LIST ANY HOSPITALS, CLINICS OR PHYSICIANS THAT TREATED THE ILL OR INJURED PERSON DURING THE PAST 1 YEAR			
<b>NAME</b>	<b>COMPLETE ADDRESS</b>	<b>PHONE NUMBER</b>	<b>TREATMENT PERIOD</b>
<b>I CERTIFY THAT THE FOREGOING INFORMATION IS TRUE AND CORRECT.</b>			
SIGNATURE OF EMPLOYEE/MEMBER:		DATE SIGNED	

The issuance of this form is not the admission of the existence of any insurance nor does it recognize the validity of any claim and is without prejudice to the company's legal rights.

Name of Employee/Member (Last Name)	(First Name)	(Middle Initial)	Social Security No.
Claimant Name (If other than Employee/Member):			Relationship to Employee/Member:

### SECTION A: REQUIRED FOR CRITICAL ILLNESS BENEFIT

WHAT WAS THE SPECIFIC CRITICAL ILLNESS FOR WHICH THE CLAIM IS BEING MADE?  <b>IF CRITICAL ILLNESS IS OCCUPATIONAL HIV PLEASE SUBMIT A COPY OF EMPLOYER'S INCIDENT REPORT</b>	WHEN WAS THE CRITICAL ILLNESS FIRST DIAGNOSED?	HAS THE CLAIMANT EVER HAD THIS SAME OR A SIMILAR CONDITION?  <input type="checkbox"/> Yes <input type="checkbox"/> No
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Initial Critical Illness       Additional Critical Illness       Recurrence Critical Illness

### SECTION B: EMPLOYEE/MEMBER INFORMATION FOR TERM LIFE AND AD&D BENEFITS ONLY

Policy Number(s): List all policies under which benefits are due.

Amount of Insurance:

<b>Life</b>	Basic: _____	<b>AD&amp;D (Please complete only if claiming AD&amp;D benefits):</b>	Basic: _____
	Voluntary: _____		Voluntary: _____
	SIB: _____		BTA: _____

If Claiming Accidental Death Benefits: When did the Accident occur? Where and how did the Accident happen?

### SECTION C: DEPENDENT SPOUSE OR DEPENDENT CHILD INFORMATION FOR TERM LIFE AND AD&D BENEFITS ONLY

Amount of Dependent Insurance:	<b>Life</b>	Basic: _____	Voluntary: _____
	<b>AD&amp;D</b>	Basic: _____	Voluntary: _____

If claiming Accidental Death Benefits: When did the Accident occur? Where and how did the Accident happen? *Please describe in detail.*

### SECTION D: BENEFICIARY INFORMATION FOR TERM LIFE AND AD&D BENEFITS ONLY

Name of Dependent/Beneficiary (Last Name)	(First Name)	(Middle Initial)	Date of Birth	Social Security No.	Sex <input type="checkbox"/> M <input type="checkbox"/> F
Mailing Address (Street)	(City)	(State)	(Zip Code)	Relationship to Deceased	Daytime Telephone No.

Email Address

Name and Address of Legal Guardian if Beneficiary is a Minor *If guardianship of the minor's estate has been established, please attach court order.*

**SECTION REQUIRED FOR DISABILITY BENEFIT  
DESCRIBE THE TYPE OF PAIN OR ILLNESS YOU OR YOUR DEPENDENT ARE EXPERIENCING:**

**PLEASE TYPE OR PRINT BE SURE TO ANSWER ALL QUESTIONS - FAILURE TO DO SO MAY DELAY YOUR CLAIM.  
USE SEPARATE PIECE OF PAPER TO COMPLETE ANSWERS IF NECESSARY**

EMPLOYEE'S/MEMBER'S NAME	SOCIAL SECURITY NUMBER	DATE OF BIRTH
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DATE OF INJURY OR ILLNESS	DATE FIRST UNABLE TO WORK	DATE YOU PLAN TO RETURN TO WORK
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LIST STATES IN WHICH YOU MAY BE LIABLE FOR FILING TAX RETURNS

PLEASE DESCRIBE THE TYPE OF PAIN OR ILLNESS YOU OR YOUR DEPENDENT ARE EXPERIENCING.

HAVE YOU HAD THE SAME OR SIMILAR CONDITION IN THE PAST? IF SO, PLEASE DESCRIBE IN DETAIL.

PLEASE DESCRIBE YOUR JOB DUTIES IN DETAIL. WHAT PERCENT OF YOUR JOB REQUIRES PHYSICAL LABOR?

HAVE YOU ELECTED CIGNA HEALTHCARE MEDICAL INSURANCE THROUGH YOUR EMPLOYER?  YES  NO  
IF NOT, PLEASE PROVIDE THE NAME OF YOUR MEDICAL INSURANCE CARRIER \_\_\_\_\_

**THIS IS TO CERTIFY THAT THE FACTS AS INDICATED ABOVE ARE TRUE TO THE BEST OF MY KNOWLEDGE AND BELIEF.**

SIGNATURE OF EMPLOYEE/MEMBER OR AUTHORIZED REPRESENTATIVE	DATE SIGNED
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The issuance of this form is not an admission of the existence of any insurance nor does it recognize the validity of any claim and is without prejudice to the Company's legal rights.

**SECTION COMPLETION REQUIRED BY ATTENDING PHYSICIAN IF CLAIMING DISABILITY BENEFITS**

PATIENT'S NAME		DATE OF BIRTH	
DIAGNOSIS AND CONCURRENT CONDITIONS, INCLUDING ICD OR DSM CODE.			
IS CONDITION DUE TO PREGNANCY? <input type="checkbox"/> YES <input type="checkbox"/> NO IF "YES", PLEASE PROVIDE THE FOLLOWING INFORMATION IF APPLICABLE.			
APPROXIMATE DATE PREGNANCY COMMENCED	ESTIMATED DATE OF CONFINEMENT	DATE OF DELIVERY	TYPE OF DELIVERY
COMPLICATIONS			
IS CONDITION DUE TO INJURY OR SICKNESS ARISING OUT OF PATIENT'S EMPLOYMENT? <input type="checkbox"/> YES <input type="checkbox"/> NO		DATE SYMPTOMS FIRST APPEARED OR ACCIDENT HAPPENED.	DATE PATIENT FIRST CONSULTED YOU FOR THIS CONDITION.
DATES OF SERVICE - INCLUDE DATE OF NEXT APPOINTMENT (IF PREVIOUS FORM SUBMITTED TO THIS CARRIER, YOU NEED SHOW ONLY DATES SINCE LAST REPORT).			
HAS PATIENT EVER HAD SAME OR SIMILAR CONDITION? <input type="checkbox"/> YES <input type="checkbox"/> NO IF "YES", WHEN AND DESCRIBE			PATIENT STILL UNDER YOUR CARE FOR THIS CONDITION? <input type="checkbox"/> YES <input type="checkbox"/> NO
HAS PATIENT BEEN HOSPITAL CONFINED? <input type="checkbox"/> YES <input type="checkbox"/> NO			
IF "YES", CONFINED FROM _____ THRU _____			
NAME AND ADDRESS OF HOSPITAL _____			
NATURE OF SURGICAL PROCEDURE, IF ANY _____			
<input type="checkbox"/> INPATIENT <input type="checkbox"/> OUTPATIENT		DATE PERFORMED _____	
PATIENT WAS CONTINUOUSLY TOTALLY DISABLED - (UNABLE TO WORK)		IF STILL DISABLED, DATE PATIENT SHOULD BE ABLE TO RETURN TO WORK.	
From:	Thru:		
<b>REMARKS:</b> WE ARE INTERESTED IN ANY INFORMATION THAT WOULD BE HELPFUL TO YOUR PATIENT FOR EVALUATION OF THIS CLAIM.			
PHYSICIAN'S NAME (Please Print)		SIGNATURE	DATE
DEGREE / SPECIALTY	TAX ID #	FAX NUMBER	TELEPHONE NUMBER
STREET ADDRESS	CITY / TOWN	STATE / PROVINCE	ZIP CODE

# Disclosure Authorization



**Claimant's Name:** \_\_\_\_\_

**NOTE:** This authorization is designed to comply with HIPAA and relates to information necessary to administer coverage and services under your employer's employee health and welfare plan(s) ("the Plan") and similar or coordinating governmental benefits. You are not required to sign the authorization, but if you do not, the Plan, insurers or other providers of services or coverage under the Plan may not be able to process your request for Plan benefits, coverage or services.

## AUTHORIZATION

I authorize any physician, medical professional or other health care provider, hospital or other medical facility; pharmacy; health plan; other medically related entity; rehabilitation professional; vocational evaluator; employee assistance plan; insurance company, reinsurer, health maintenance organization, third party administrator, broker or other insurance service provider, or similar entity; the Medical Information Bureau; the Association of Life Insurance Companies, which operates the Health Claims Index and the Disability Income Record System; government organization or agency, including the Social Security Administration; financial institution, accountant or tax preparer; consumer reporting agency; and employer or group policyholder that has information about my health, prescriptions, financial, earnings or employment history, or other insurance claims and benefits to provide access to or copies of this information to the Plan and to any individual or entity who provides services to or insurance benefits on behalf of the Plan, including but not limited to the requesting company(ies) named below ("Company"). To the extent I may be eligible for governmental benefits similar to or that coordinate with those available to me under the Plan, I also authorize disclosure of information necessary to apply for or determine my eligibility for such benefits to the relevant government agency and/or vendor providing application assistance.

Information about my health may relate to any disorder of the immune system including but not limited to HIV and AIDS; use of drugs or alcohol; and mental and physical history, condition, advice or treatment, but does not include psychotherapy notes.

I understand that any information obtained with this authorization will be used for evaluating and administering my coverage, including any claim for benefits, or otherwise providing services related to or on behalf of the Plan, which may include, but is not limited to assisting me in returning to work and Plan administration. With respect to governmental benefits similar to or that coordinate with benefits available to me under the Plan, I understand that the information will be used to help determine my eligibility for any such benefits and may include assisting me in applying for the benefits. I understand that the information disclosed under this authorization is subject to redisclosure and may no longer be protected by certain federal regulations governing the privacy of health information, although it will continue to be protected by other applicable privacy laws and regulations.

For any claim for insurance benefits, this authorization is valid for the shorter of 24 months or the duration of my claim. For all other permitted disclosures, this authorization is valid for one (1) year from the date below. I am entitled to a copy of this authorization and a photographic or electronic copy of it is as valid as the original.

I understand that I do not have to give this authorization. If I choose not to give the authorization - or if I later revoke - I understand that the Plan, insurers, or other providers of services or benefits related to the Plan who rely on this authorization may not be able to evaluate or administer my request for Plan benefits, coverage or services and that my request for Plan benefits, coverage or services may be denied as a result. I may revoke this authorization by sending written notice to the Claim Manager handling my claim.

\_\_\_\_\_  
(Claimant's Signature)

\_\_\_\_\_  
(Date Signed)

\_\_\_\_\_  
(Print Name)

\_\_\_\_\_  
(Date of Birth)

I signed on behalf of the claimant as \_\_\_\_\_ (indicate relationship). If Power of Attorney Designee, Guardian, or Conservator, please attach a copy of the document granting authority.

Company Names: Life Insurance Company of North America, Cigna Life Insurance Company of New York, Cigna Worldwide Insurance Company, Great-West Life & Annuity Insurance Company, First Great-West Life & Annuity Insurance Company, New England Life Insurance Company, Alta Health & Life Insurance Company and Connecticut General Life Insurance Company.



## IMPORTANT CLAIM NOTICE

**California Residents:** Any person who knowingly presents a false or fraudulent claim for the payment of a loss is guilty of a crime and may be subject to fines and confinement in state prison.

**Colorado Residents:** It is unlawful to knowingly provide false, incomplete or misleading facts or information to an insurance company for the purpose of defrauding or attempting to defraud the company. Penalties may include imprisonment, fines, denial of insurance, and civil damages. Any insurance company or agent of an insurance company who knowingly provides false, incomplete or misleading facts or information to a policyholder or claimant for the purpose of defrauding or attempting to defraud the policyholder or claimant with regard to settlement or award payable from insurance proceeds shall be reported to the Colorado division of insurance within the department of regulatory agencies.

**District of Columbia Residents:** WARNING: It is a crime to provide false or misleading information to an insurer for the purpose of defrauding the insurer or any other person. Penalties include imprisonment and/or fines. In addition, an insurer may deny insurance benefits if false information materially related to a claim was provided by the applicant.

**Florida Residents:** Any person who knowingly and with intent to injure, defraud or deceive any insurer files a statement of claim or an application containing any false, incomplete or misleading information is guilty of a felony of the third degree.

**Kansas Residents:** Any person who knowingly and with intent to defraud any insurance company or other person: (1) files an application for insurance or statement of claim containing any materially false information; or (2) conceals for the purpose of misleading, information concerning any material fact thereto, may be guilty of insurance fraud determined by a court of law.

**Kentucky Residents:** Any person who knowingly and with intent to defraud any insurance company or other person files a statement of claim containing any materially false information or conceals, for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime.

**Maryland Residents:** Any person who knowingly or willfully presents a false or fraudulent claim for payment of a loss or benefit or who knowingly or willfully presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

**Minnesota Residents:** A person who files a claim with intent to defraud or helps commit a fraud against an insurer is guilty of a crime.

**New Jersey:** Any person who knowingly files a statement of claim containing any false or misleading information is subject to criminal and civil penalties.

**New York Residents:** Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information, or conceals for the purpose of misleading, information concerning any fact material thereto, commits a fraudulent insurance act, which is a crime and shall also be subject to a civil penalty not to exceed \$5000 and the stated value of the claim for each such violation.

**Oregon Residents:** Any person who knowingly and with intent to defraud any insurance company or other person: (1) files an application for insurance or statement of claim containing any materially false information; or, (2) conceals for the purpose of misleading, information concerning any material fact, may have committed a fraudulent insurance act.

**Pennsylvania Residents:** Any person who, knowingly and with intent to defraud any insurance company or other person, files an application for insurance or statement of claim containing any materially false information, or conceals for the purpose of misleading, information concerning any fact material thereto, commits a fraudulent insurance act, which is a crime and subjects such person to criminal and civil penalties.

**Rhode Island Residents:** Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

**Tennessee Residents:** It is a crime to knowingly provide false, incomplete or misleading information to an insurance company for the purpose of defrauding the company. Penalties include imprisonment, fines and denial of insurance benefits.

**Texas Residents:** Any person who knowingly presents a false or fraudulent claim for the payment of a loss is guilty of a crime and may be subject to fines and confinement in state prison.

**Virginia Residents:** Any person who, with the intent to defraud or knowing that he is facilitating a fraud against an insurer, submits application or files a claim containing a false or deceptive statement may have violated state law.