

# SUMMARY OF BENEFITS PLAN INFORMATION

## Cigna Dental 1000 Plan

### With Cigna there is more to smile about.

You get flexible benefits and premium levels to meet your needs and budget, plus:

- › Access to over 93,000<sup>1</sup> in-network dental providers in our Cigna DPPO Advantage Network
- › 297,000+ convenient locations across Cigna's large nationwide network<sup>1</sup>
- › No referral needed to see a specialist
- › 15% discount on monthly premiums for any additional family members on the plan
- › Available for all ages, including those 65 and older
- › No application or processing fees
- › If you have had dental insurance for 12 or more consecutive months prior to your new plan effective date, you may be eligible to waive the waiting period so you won't have to wait for benefits to begin<sup>2</sup>
- › No need to submit claims when you use a Cigna DPPO Advantage Network provider
- › 24/7 live customer service at **800.Cigna24**
- › Online access with **myCigna.com**. You can view bills and claims online, anytime – and make a payment, too
- › Mobile access on the go. Find a dentist, check coverage and show your ID card with the myCigna Mobile App.

### You have freedom.

You are free to choose a provider from our large national network or one from outside the network. Keep in mind, you'll save the most if you visit a Cigna DPPO Advantage Network provider. Find providers in our network at **Cigna.com/ifp-providers**.

In the chart below, you can see how your savings may be greater when visiting a **Cigna DPPO Advantage Network** provider with a **Cigna Dental 1000 Plan** compared with your other options.

PROCEDURE	CLASS CATEGORY	SAMPLE OUT-OF-POCKET COSTS		
		CIGNA DPPO ADVANTAGE NETWORK <sup>3</sup>	OUT-OF-NETWORK <sup>3</sup>	WITHOUT DENTAL INSURANCE <sup>4</sup>
<b>Cleaning</b> (Adult Prophy) – D1110	Class I (preventive)	\$0	\$54	\$100
<b>Filling</b> (2 Surfaces) – D2392	Class II (basic)	\$28	\$157	\$237
<b>Crown</b> (Porcelain & High Noble Metal) – D2750	Class III (major)	\$357	\$903	\$1,202
<b>Orthodontics</b> (Braces) – D8080	Class IV (orthodontia)	Not Covered	Not Covered	\$6,435

**If you have a different plan, services may not be covered and discounts may vary. Chart is estimated, benefits may vary by provider and location.**

1. Cigna internal data as of March 2020. Subject to change.

2. View Dental Benefit details on Page 3 for applicable Waiting Periods. Eligibility for waiting period waiver is on a per person basis.

3. Estimate based on the Maryland average of a standard Cigna Dental 1000 plan; subject to deductible and coinsurance (as applicable). If you visit an out-of-network provider, you are responsible for the difference in the amount that Cigna reimburses (i.e. CF) for such services and the amount charged by the dentist.

4. Estimate based on 2018 Cigna Dental internal claims data, projected to 7/1/2019.

## Cigna Dental Plans

### Dental Terms

Below you will find easy-to-understand definitions for commonly used words.

**Actual Billed Charges:** The fee that a provider charges to a patient for a service who does not have dental insurance. If a patient has dental insurance and visits a Cigna DPPO Advantage Network provider, the provider charges the negotiated rate/contracted fee.

**Balance Billing:** When an out-of-network provider bills you for the difference between the charges for a service, and what Cigna will pay for that service after coinsurance and Contracted Fee (CF), have been applied. For example, an out-of-network provider may charge \$100 to fill a cavity. If CF is \$50 for that service and the coinsurance is 50%, Cigna will pay \$25 and you will pay \$25. Because you are visiting an out-of-network provider, the provider may bill you the remaining \$50; thus your total out-of-pocket cost will be \$75. These charges are separate from any applicable deductible and coinsurance.

**Calendar Year Deductible:** The dollar amount you must pay each year for eligible dental expenses before the insurance begins paying for basic, and major restorative care services, if covered by your plan.

**Calendar Year Maximum:** The most your plan will pay during a calendar year (12-month period beginning each January 1). You'll need to pay 100% out of pocket for any services after you reach your calendar year maximum. This typically applies to Class I, II, and III.

**Cigna DPPO Advantage Network:** Dentists that have contracted with Cigna and agreed to accept a predetermined contracted fee for the services provided to Cigna customers. Visiting a provider in this network means you'll save the most money, because the fee is discounted.

**Coinsurance:** Your share of the cost of a covered dental service (a percentage amount). You pay coinsurance plus any deductible amount not met yet for that calendar year. For example, if you go to the dentist and your visit costs \$200, the dentist sends a claim to Cigna. If you have already met your annual deductible amount, Cigna may pay 80% (\$160) and you will pay a coinsurance of 20% (\$40).

**Contracted Fee (CF):** The most Cigna will pay a dentist for a covered service or procedure for out-of-network dental care that is based on a basic Cigna DPPO Advantage fee schedule within a specified area. See example provided under Balance Billing.

**Non-Participating Providers (Out-of-Network):** Providers who have not contracted with Cigna to offer you savings. They charge their own fees. Covered expenses for Non-Participating Providers are based on the Contracted Fee which may be less than Actual Billed Charges. Non-Participating Providers can bill you for amounts exceeding covered expenses.

**Waiting Period:** The amount of time that you must be enrolled in the plan before certain benefits are payable. Waiting periods may vary by state. You may be eligible to waive the waiting period for Classes II & III if you have continuous 12 months of prior coverage from a valid dental insurance plan.

## Cigna Dental Plans

DENTAL BENEFIT	Cigna Dental 1000 Plan	
	CIGNA DPPO ADVANTAGE NETWORK Offers the most savings, 39% <sup>1</sup> national average.	OUT-OF-NETWORK Your out-of-pocket expenses will be higher; these providers have not agreed to offer Cigna customers our contracted or discounted fees. Example provided on page 1.
<b>Individual Calendar Year Deductible</b>	\$50 per person	
<b>Family Calendar Year Deductible</b>	\$150 per family	
<b>Calendar Year Maximum</b> (For Class I, II, and III services)	\$1,000 per person	
<b>Payment levels</b>	Based on provider's <b>contracted fees</b> for covered services	Based on provider's <b>actual billed charges</b> and the <b>CF<sup>2</sup></b>
<b>CLASS I: PREVENTIVE/DIAGNOSTIC SERVICES</b>		
<b>Preventive/Diagnostic Services Waiting Period</b>	None	
<b>Preventive/Diagnostic Services</b> Oral Exams, Routine Cleanings, Routine X-Rays, Sealants, Fluoride Treatment, Nonroutine X-Rays, Periodontal Maintenance, Emergency Treatment, Space Maintainers (non-orthodontic)	You pay \$0	You pay the difference between the provider's <b>actual billed charges</b> and <b>100% of the CF</b>
<b>CLASS II: BASIC RESTORATIVE SERVICES</b>		
<b>Basic Restorative Services Waiting Period</b>	6-month waiting period <sup>3</sup>	
<b>Basic Restorative Services</b> Fillings, Periodontal (Deep Cleaning), Routine Tooth Extraction, Root Canal Therapy, Wisdom Tooth Extraction	You pay 20% of the provider's <b>contracted fee</b> (after deductible)	You pay the difference between the provider's <b>actual billed charges</b> and <b>80% of the CF</b> (after deductible)
<b>CLASS III: MAJOR RESTORATIVE SERVICES</b>		
<b>Major Restorative Services Waiting Period</b>	12-month waiting period <sup>3</sup>	
<b>Major Restorative Services</b> Crowns, Bridges, Dentures and Partial	You pay 50% of the provider's <b>contracted fee</b> (after deductible)	You pay the difference between the provider's <b>actual billed charges</b> and <b>50% of the CF</b> (after deductible)
<b>CLASS IV: ORTHODONTIA</b>		
<b>Orthodontia</b>	Not covered	

1. Based upon 1/1/2018–12/31/2018 National Average. Charges projected by Cigna Dental to 7/1/2019. Fees vary by region.

2. If you choose to visit a dentist out-of-network, you will pay the out-of-network benefit and the difference between the amount that Cigna reimburses for such services (CF) and the amount charged by the dentist, except for emergency services as defined in the policy. This is known as balance billing. See the definitions for Contracted Fee (CF) and Balance Billing on the previous page. Refer to the policy for more details.

3. Refer to the Plan Important Disclosures section on page 7 for details. You may be eligible to waive the waiting period for Classes II & III if you had 12 continuous months of prior coverage from a valid dental insurance plan. The previous plan's termination date must be within 60 days of the effective date of this Cigna plan.

## Cigna Dental Plans

	Cigna Dental 1000 Plan	
PROCEDURE	FREQUENCY/LIMITATION	
<b>CLASS I: PREVENTIVE/DIAGNOSTIC SERVICES</b>		
Oral Exams	1 per person per calendar year	
Routine Cleanings	1 routine prophylaxis or periodontal maintenance procedure per calendar year (routine prophylaxis and periodontal maintenance are Class I procedures)	
Routine X-Rays	Bitewings: 2 sets per calendar year	
Sealants	1 treatment per tooth per lifetime. Payable on unrestored permanent bicuspid or molar teeth for participants less than age 14	
Fluoride Treatment	1 per calendar year for participants less than age 14	
Nonroutine X-Rays	Full mouth or Panorex: 1 in any 5 year period	
Periodontal Maintenance	1 periodontal maintenance or routine prophylaxis procedure per calendar year (periodontal maintenance and routine prophylaxis are Class I procedures)	
Emergency Treatment	Paid as a separate benefit only if no other service, except x-rays, is rendered during the visit	
Space Maintainers (non-orthodontic)	Limited to non-orthodontic treatment for prematurely removed or missing teeth for participants less than age 14	
<b>CLASS II: BASIC RESTORATIVE SERVICES</b>		
Fillings	No limitation	
Periodontal (Deep Cleaning)	1 per person per lifetime	
Routine Tooth Extraction	Includes an allowance for local anesthesia and routine postoperative care	
Root Canal Therapy	1 per tooth per lifetime; re-treatment of a previous root canal is covered if 24 consecutive months have passed since the original root canal and dental necessity is confirmed by professional review.	
Wisdom Tooth Extraction	Includes an allowance for local anesthesia and routine postoperative care	
<b>CLASS III: MAJOR RESTORATIVE SERVICES</b>		
Crowns	1 per tooth in any 5 year period. Benefits are based on the amount payable for non-precious metals. No porcelain or white/tooth-colored material on molar crowns or bridges. Replacement must be indicated by major decay. For participants less than age 16, benefits limited to resin or stainless steel	
Bridges	1 in any 5 year period. Benefits will be considered for the initial replacement of a necessary functioning natural tooth extracted while the person was covered under this plan	
Dentures and Partial	1 per arch in any 5 year period	
<b>CLASS IV: ORTHODONTIA</b>		
Orthodontia	Not covered under this plan	

This summary contains highlights only. Please refer to the Covered Expenses section of the Policy for details.

## Cigna Dental Plans

### PLAN EXCLUSIONS AND LIMITATIONS

#### What is not covered by this plan

##### Excluded services

Covered expenses do not include expenses incurred for:

- Procedures which are not included in the policy.
- Procedures which are not necessary and which do not have uniform professional endorsement.
- Procedures for which a charge would not have been made in the absence of coverage or for which the covered person is not legally required to pay.
- Any procedure, service, supply or appliance, the sole or primary purpose of which relates to the change or maintenance of vertical dimension.
- Procedures, appliances or restorations whose main purpose is to diagnose or treat dysfunction of the temporomandibular joint.
- The alteration or restoration of occlusion.
- The restoration of teeth which have been damaged by erosion, attrition or abrasion.
- Bite registration or bite analysis.
- Any procedure, service or supply provided primarily for cosmetic purposes. Facings, repairs to facings or replacement of facings on crowns or bridge units on molar teeth shall always be considered cosmetic.
- The initial placement of a full denture or partial denture unless it includes the replacement of a functioning natural tooth extracted while the person is covered under this plan (the removal of only a permanent third molar will not qualify a full or partial denture for benefit under this provision).
- The initial placement of a fixed bridge, unless it includes the replacement of a functioning natural tooth extracted while the person is covered under this plan. If a bridge replaces teeth that were missing prior to the date the person's coverage became effective and also teeth that are extracted after the person's effective date, benefits are payable only for the pontics replacing those teeth which are extracted while the person was insured under this plan. The removal of only a permanent third molar will not qualify a fixed bridge for benefit under this provision.
- Replacement of teeth that are missing prior to coverage. In MD, payment limitation no longer applies after 12 months of continuous coverage.
- The surgical placement of an implant body or framework of any type; surgical procedures in anticipation of implant placement; any device, index or surgical template guide used for implant surgery; treatment or repair of an existing implant; prefabricated or custom implant abutments; removal of an existing implant.
- Crowns, inlays, cast restorations, or other laboratory prepared restorations on teeth unless the tooth cannot be restored with an amalgam or composite resin filling due to major decay or fracture.
- Core build-ups.
- Replacement of a partial denture, full denture, or fixed bridge or the addition of teeth to a partial denture unless:
  - Replacement occurs at least 84 consecutive months after the initial date of insertion of the current full or partial denture; or
  - The partial denture is less than 84 consecutive months old, and the replacement is needed due to a necessary extraction of an additional functioning natural tooth while the person is covered under this plan (alternate benefits of adding a tooth to an existing appliance may be applied); or
  - Replacement occurs at least 84 consecutive months after the initial date of insertion of an existing fixed bridge (if the prior bridge is less than 84 consecutive months old, and replacement is needed due to an additional necessary extraction of a functioning natural tooth while the person is covered under this plan. Benefits will be considered only for the pontic replacing the additionally extracted tooth).
- The removal of only a permanent third molar will not qualify an initial or replacement partial denture, full denture or fixed bridge for benefits.
- The replacement of crowns, cast restoration, inlay, onlay or other laboratory prepared restorations within 84 consecutive months of the date of insertion.
- The replacement of a bridge, crown, cast restoration, inlay, onlay or other laboratory prepared restoration regardless of age unless necessitated by major decay or fracture of the underlying natural tooth.
- Any replacement of a bridge, crown or denture which is or can be made useable according to common dental standards.
- Replacement of a partial denture or full denture which can be made serviceable or is replaceable.
- Replacement of lost or stolen appliances.
- Replacement of teeth beyond the normal complement of 32.
- Prescription drugs.
- Any procedure, service, supply or appliance used primarily for the purpose of splinting.
- Athletic mouth guards.
- Myofunctional therapy.
- Precision or semi-precision attachments.
- Denture duplication.
- Separate charges for acid etch.
- Labial veneers (lamine).
- Porcelain or acrylic veneers of crowns or pontics on, or replacing the upper and lower first, second and third molars.
- Precious or semi-precious metals for crowns, bridges, pontics and abutments; crowns and bridges other than stainless steel or resin for participants under 16 years old.
- Treatment of jaw fractures and orthognathic surgery.
- Orthodontic treatment, except for the treatment of cleft lip and cleft palate. Exclusion does not apply if the plan otherwise covers services for orthodontic treatment.
- Charges for sterilization of equipment, disposal of medical waste or other requirements mandated by OSHA or other regulatory agencies and infection control.
- Charges for travel time; transportation costs; or professional advice given on the phone.
- Temporary, transitional or interim dental services.

## Cigna Dental Plans

### PLAN EXCLUSIONS AND LIMITATIONS

- Any procedure, service or supply not reasonably expected to correct the patient's dental condition for a period of at least three years, as determined by Cigna.
  - Diagnostic casts, diagnostic models or study models.
  - Any charge for any treatment performed outside of the United States other than for emergency treatment (any benefits for emergency treatment which is performed outside of the United States will be limited to a maximum of \$100 per consecutive 12-month period).
  - Oral hygiene and diet instruction; broken appointments; completion of claim forms; personal supplies (water pick, toothbrush, floss holder); duplication of x-rays and exams required by a third party.
  - Any charges, including ancillary charges, made by a hospital, ambulatory surgical center or similar facility.
  - Services that are deemed to be medical services.
  - Services for which benefits are not payable according to the "General Limitations" section.
- General Limitations**
- No payment will be made for expenses incurred for you or any one of your dependents:
- For services not specifically listed as covered services in the policy.
  - For services or supplies that are not dentally necessary.
  - For services received before the effective date of coverage.
  - For services received after coverage under this policy ends.
  - For services for which you have no legal obligation to pay or for which no charge would be made if you did not have dental insurance coverage.
  - For professional services or supplies received or purchased directly or on your behalf by anyone, including a dentist from any of the following:
    - Yourself or your employer.
    - A person who lives in the insured person's home, or that person's employer.
    - A person who is related to the insured person by blood, marriage or adoption, or that person's employer.
  - For or in connection with an Injury arising out of, or in the course of, any employment for wage or profit.
  - For or in connection with a sickness which is covered under any workers' compensation or similar law.
  - For charges made by a hospital owned or operated by or which provides care or performs services for the United States Government, if such charges are directly related to a military-service-connected condition.
  - Services or supplies received as a result of dental disease, defect or injury due to an act of war, declared or undeclared.
  - To the extent that payment is unlawful where the person resides when the expenses are incurred.
  - For charges which the person is not legally required to pay.
  - For charges which would not have been made if the person had no insurance.
  - To the extent that billed charges exceed the rate of reimbursement as described in the schedule.
  - For charges for unnecessary care, treatment or surgery.
  - To the extent that you or any of your dependents are in any way paid or entitled to payment for those expenses by or through a public program, other than Medicaid.
  - For or in connection with experimental procedures or treatment methods not approved by the American Dental Association or the appropriate dental specialty society.
  - Procedures that are a covered expense under any other dental plan which provides dental benefits.
  - To the extent that benefits are paid or payable for those expenses under the mandatory part of any auto insurance policy written to comply with a "no-fault" insurance law or an uninsured motorist insurance law. Cigna will take into account any adjustment option chosen under such part by you or any one of your dependents.

## Cigna Dental Plans

### PLAN IMPORTANT DISCLOSURES

Cigna Dental insurance coverage shall be only for the classes of service referred to in The Schedule of a purchased plan.

Dental Plans are insured by Cigna Health and Life Insurance Company with network management services provided by Cigna Dental Health, Inc. Rates may vary based on age, family size, geographic location (residential zip code) and plan design.

In MD, rates are subject to change upon 40 days' prior notice. **Dental plans apply waiting periods to covered basic (6-months), major (12-months) and orthodontic (12-months) dental care services.** Some covered services are determined by age: topical application of fluoride or sealant, space maintainers, and materials for crowns and bridges. If the plan covers replacement of teeth, there is no payment for replacement of teeth that are missing prior to coverage. In MD, payment limitation no longer applies after 12 months of continuous coverage.

**Notice to Buyer: This policy provides dental coverage only. Review your policy carefully.**

Dental preferred provider insurance policies (MD: INDDENTPOLMD) have exclusions, limitations, reduction of benefits and terms under which a policy may be continued in force or discontinued.

The policy may be cancelled by Cigna due to failure to pay premium, fraud, ineligibility, when the insured no longer lives in the service area, or if we cease to offer policies of this type or any individual dental plans in this state, in accordance with applicable law. You may cancel the policy, on the first of the month following our receipt of your written notice. We reserve the right to modify this policy, including policy provisions, benefits and coverages, consistent with state or federal law. This individual plan is renewable monthly or quarterly.

For costs, and additional details about coverage, contact Cigna Health and Life Insurance Company at 900 Cottage Grove Rd, Hartford, CT 06152 or call **866.GET.Cigna (866.438.2446)**.

Please contact your insurance carrier, agent/producer, or the Health Insurance Marketplace if you wish to purchase PPACA compliant pediatric dental coverage.

