About this safety alert.
Your safety, health and well-being are important to us. We want to let you know that on March 24, 2020, the U.S Food and Drug Administration (FDA) released a safety alert for EpiPen® 0.3mg and EpiPen Jr® 0.15mg auto-injectors and their authorized generic versions. These are the affected medications.

- EpiPen 0.3 mg (NDC# 49502-0500-02); Authorized Generic (NDC# 49502-0102-02)
- EpiPen Jr 0.15 mg (NDC# 49502-0501-02); Authorized Generic (NDC# 49502-0101-02)

Why this safety alert was issued.
The devices may not work as they should and/or patients may not be using them in the right way, causing delayed or incorrect injection.

What this medication is used to treat.
EpiPen, EpiPen Jr and their authorized generics are used to treat severe allergic reactions (anaphylaxis).

If you’re using this medication, here’s what you should do.
1. **Check your epinephrine auto-injector before an emergency takes place.** This will help make sure your device works correctly when needed.
   - If the blue safety release is raised, the device may release the medication too soon.
   - Make sure you can easily remove the device from the carrier tube. A small number of EpiPen devices may not slide out of the carrier tube easily or at all.

2. **Review the EpiPen user instructions** and practice using the EpiPen trainer. Here are some reminders from the drug manufacturer:
   - The device won’t work if the blue safety release is in place. Remove the blue safety release before using it – pull it straight up, don’t bend or twist it.
   - Make sure the orange end of the device is in contact with the outer thigh (upper leg) before and during use. The device should be administered by swinging and pushing firmly against the outer thigh until it “clicks.” This is how you know the injection’s started. Hold the device in place for at least three seconds.

3. **If you find an issue with your auto-injector, contact Mylan Customer Relations at 800.796.9526, Monday-Friday 8:00 am-5:00 pm EST.** They’ll explain how to get a replacement at no cost to you.

4. **Go to the U.S. Food and Drug Administration (FDA)’s website to learn more about the alert.**
You can type this address into your web browser:
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Para obtener ayuda en español llame al número en su tarjeta de Cigna.

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