LGBTQ+ PROVIDER DIRECTORY

Instructions to self-identify as interested and experienced in caring for LGBTQ+ patients

November 2022

Together, all the way.®

Cigna®

LGBTQ+ Provider Directory

- Our online directories have been enhanced to display providers who have self-identified as interested and experienced in caring for LGBTQ+ patients.

- You can add one or more of the LGBTQ+ attributes (LGBT Issues, Gender Dysphoria, HIV/AIDS) to your Cigna directory profile by updating your information in CAQH* ProView® at any time.

- If you don't currently use ProView, please contact your Provider Relations Representative to add one or more of the LGBTQ+ attributes to your directory profile.

* Council for Affordable Quality Healthcare (CAQH) ProView® is a resource for providers to self-report professional and practice information to payers, hospitals, large provider groups, and health systems. It eliminates duplicative paperwork for these organizations that may require provider profile information for claims administration, credentialing, directory services, and more. Through an intuitive, profile-based design, providers can enter and maintain information for submission to their selected organizations.

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1. Go to CAQH ProView at https://proview.caqh.org/pr. Enter your username and password, then select **Sign In**.
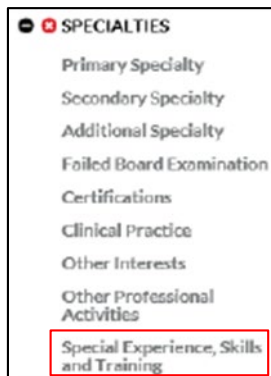
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2. You will see the CAQH ProView Home page after a successful login. Under **PROFILE DATA**, select **Specialties**.

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3. Under the Specialties category, select **Special Experience, Skills and Training**.

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4. Under Patient populations, select **Lesbian, Gay, Bisexual, Transgender (LGBT) Issues**, **Gender Dysphoria**, and/or **HIV/AIDS**, as appropriate.

5. Select **Save & Continue**.

Special Experience, Skills and Training

Please select one or more special experience, skills and training that apply from the list below:

Patient populations
- [ ] Adolescents
- [ ] Children
- [ ] Children in the Care or Custody of DCF (Department of Children and Families)
- [ ] Child Welfare
- [ ] Homelessness
- [ ] Lesbian, Gay, Bisexual, Transgender (LGBT) Issues
- [ ] Youth Affiliated With DYS (Department of Youth Services) Either Detained or Committed

Physical Conditions
- [ ] Blindness Or Visual Impairment
- [ ] Deafness Or Hard-of-hearing
- [ ] People with Disabilities
- [ ] Physical Disabilities

Behavioral Conditions
- [ ] Anger Issues
- [ ] Anxiety
- [ ] Attention Deficit/Hyperactivity Disorder (ADHD)
- [ ] Bipolar Disorder
- [ ] Depression
- [ ] Gender Dysphoria
- [ ] Geriatric Behavioral Health
- [ ] Obsessive Compulsive Disorder (OCD)
- [ ] Serious Mental Illness
- [ ] Sleep Disorders
- [ ] Substance Abuse
- [ ] Trauma

Therapeutic Methods and Tools
- [ ] Dialectical Behavioral Therapy (DBT)
- [ ] Group Therapy
- [ ] Marriage and Family Therapy
- [ ] Medical Illness and Therapy
- [ ] Medication Management and Therapy
- [ ] Neuropsychological Testing (Adolescents)
- [ ] Neuropsychological Testing (Children)
- [ ] Play Therapy
- [ ] Postpartum Depression and/or Psychosis
- [ ] Psychological Testing (Adolescents)
- [ ] Psychological Testing (Children)

Additional Experience, Skills or Training
- [ ] Autism Spectrum Disorders
- [ ] Chronic Illness
- [ ] Co-occurring Disorders
- [ ] HIV/AIDS
- [ ] Other

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Important note: Once you have completed your self-identification, ensure that each profile section is complete (green). You must re-attest in order to publish your updated data.

1. Select the **HOME** tab.

2. Under **PROFILE DATA**, select any categories that are showing as incomplete (yellow) and complete the required information.

3. Select **REVIEW & ATTEST**.

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3. The "You are ready to attest!" screen will display. Review all information, then select **ATTEST**.

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5. The **Attestation Completed** screen will display.

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For detailed instructions on entering your profile information in CAQH ProView, as well as the steps to authorize, attest, and maintain your data profile through re-attestation, view the CAQH ProView Provider User Guide.

Contact CAQH

CAQH Provider Help Desk

Chat: https://proview.caqh.org/PR/

Chat hours:

Monday – Friday: 8:30 a.m. to 6:30 p.m. (ET)

Phone: 888-599-1771

Phone Hours:

Monday – Thursday: 7:00 a.m. – 9:00 p.m. (ET)
Friday: 7:00 a.m.– 7:00 p.m. (ET)

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