

Case management referral form

Health care professionals

If your patient with Cigna HealthcareSM medical coverage is suddenly faced with a complex medical condition, our case management team is here to help.

Cigna Healthcare case management teams have trained health care specialists with the compassion, skills and experience to help you and your patient get any necessary medical or behavioral health services.

Our case managers are supported by board-certified physicians and work closely with your patient, their family and other health care professionals to:

- Coordinate access to care
- Explore service and funding source alternatives
- Monitor goal progress set by you and the patient
- Coordinate discharge planning and follow-up
- Help ensure the patient's benefits are used effectively

If you think a Cigna Healthcare case manager could help your patient, complete and submit this form to:

Cigna Healthcare Case Management

Fax: 866.730.1556

Please note: Personal health information should be sent in a HIPAA-secure format.

PATIENT INFORMATION

Patient name (first and last):

Patient phone number:

Patient Cigna Healthcare ID (from ID card):

Patient date of birth (mm/dd/yyyy):

REFERRING HEALTH CARE PROFESSIONAL INFORMATION

Reason for referral:

Referring health care professional name:

Phone number:

Referral date:

Diagnosis:

Has the patient agreed to receive an outreach call?

Would you like to receive a call from a Cigna Healthcare case management team member to discuss your patient's case?