

CIGNA MEDICAL GROUP COVID-19 VACCINE FAQ'S

Patient FAQ's

Q

When will CMG receive the vaccines to administer to patients?

A

The timeline for roll-out of the COVID-19 vaccine is being determined by Maricopa County and based on CDC guidelines for the prioritization of specific populations.

www.maricopa.gov/5641/COVID-19-Vaccine. We anticipate Cigna Medical Group will receive vaccines during Phase 1B, however this subject to change.

Q

Will all CMG centers be able to administer the vaccine?

A

Yes, we will be able to administer the vaccine to all 21 healthcare centers. We have completed all of the required steps working through the Arizona Department of Health Services. Maricopa County Department of Public Health.

Q

Will we have a waiting list for patients who are interested in receiving the vaccine?

A

At this time, Cigna Medical Group is not keeping a patient waiting list for the COVID-19 vaccines as the exact timeline of when we will receive the vaccines is not known. We are following the Maricopa County vaccine guidelines and phased roll-out plan. We anticipate Cigna Medical Group will receive vaccines during Phase 1B to administer to our patients, however this subject to change.

Q

Will CMG be communicating to patients to notify them when Covid-19 vaccines are available?

A

Yes, Cigna Medical Group will be reaching out to patients in accordance with Maricopa County guidelines for the distribution of the vaccine, including which groups should receive the vaccine Patient reach out will include phone, patient letters and patient e-mails.

Q

Will there be a cost to receive the vaccine?

A

There will be no cost to receive the vaccine.

CIGNA MEDICAL GROUP PATIENT FAQs

Q

When can I receive the COVID-19 vaccine?

A

Cigna Medical Group continues to work with the Maricopa County Public Health Department to ensure COVID-19 vaccinations can be administered to our patients once they are available to providers/medical offices. Once we receive the vaccines, we will follow the prioritization guidelines for vaccinating specific populations. During Phase 1A, the supply will be limited and distribution will be prioritized for health care workers and emergency medical service workers.

We anticipate that we will receive vaccines during the next phase, Phase 1B. [How CDC Is Making COVID-19 Vaccine Recommendations | CDC](#)

Q

Which COVID-19 vaccine will Cigna Medical Group be administering once the vaccine becomes available?

A

At this time we are preparing for the administration of the Moderna vaccine. Emergency Use Authorization is expected 12/21/20. As additional vaccine become available we will be prepared to offer those also. At this time we are not planning on the administration of the Pfizer vaccine due to the storage and supply requirements.

Q

What can I do now to help protect myself from getting COVID-19?

A

You should cover your mouth and nose with a mask when around others, avoid close contact with people who are sick, stay 6 feet away from others, avoid crowds, and wash your hands often.

Q

Am I required to wear a mask if I already had COVID-19?

A

Yes, you are required to wear a mask when you enter any Cigna Medical Group health care facility.

