



November 10, 2015

Sterling Insurance has joined forces with Cigna!

Dear Customer,

We're pleased to share some recent news – Sterling Insurance has been acquired by Cigna, America's 5th largest health insurance company. This means we're still us, only better.

Over time, this partnership will mean that useful customer programs and tools that come with being part of one of the nation's largest health insurance companies will be available to you.

But, rest assured, nothing will change with your benefits and coverage. Providing the same great level of service and support to you and your family continues to be our highest priority.

We will share more information on new programs and tools soon. In the meantime if you have any questions, please do not hesitate to contact the Customer Service Team, Monday through Friday, 5:00 a.m. to 5:00 p.m. Pacific Time, excluding holidays, at 1-800-688-0010, TTY 711.

Sincerely,

The Sterling Insurance Team