

## **Cigna Wins Bottomline 'Think Green' Award**

**PORTSMOUTH, N.H. and WILMINGTON, Del. - May 8, 2012** - Bottomline Technologies (Nasdaq: EPAY), a leading provider of cloud-based payment, invoice, and banking solutions, and Cigna Global Health Benefits, a global health services subsidiary of Cigna (NYSE: CI), today announced that Cigna's sustainability efforts have resulted in its selection as the recipient of Bottomline's 2012 "Think Green" award. Established in 2009, Bottomline's ["Think Green" award program](#) recognizes organizations that use Bottomline solutions to drive environmentally-friendly business practices.

Cigna is using Bottomline's [WebSeries](#)® enterprise payments hub to generate electronic claims and benefits statements and to automate payments, allowing patients, doctors, and hospitals to view statements and remittance advice online rather than receiving them through the mail. This enables Cigna to save paper and reduce its carbon footprint, while providing its clients and partners with an efficient, easy-to-use method of accessing important payment and patient information.

"We're honored to receive Bottomline's 'Think Green' award," said Tom Philibotte, Senior Director of Operations for Cigna Global Health Benefits. "It's a testament to the work we do every day to create and deliver socially responsible business practices that focus on building a healthier planet and healthier business. Our partnership with Bottomline continues to help Cigna deliver important financial communications through new tools that improve the customer experience and benefit the environment."

Cigna Global Health Benefits, a leader in the globally mobile employee market covering more than 870,000 customers around the globe, launched the option for a paperless, "green" Explanation of Benefits (EOB) earlier this year. Now, Cigna customers in more than 205 countries and jurisdictions across the globe can opt-out of receiving these documents in the mail. EOBs are accessible through Cigna's online customer website, Cigna Envoy®, from anywhere in the world.

"We are delighted to recognize Cigna's commitment to the environment with our 2012 'Think Green' Award," said Rob Eberle, President and CEO of Bottomline. "As Cigna's experience demonstrates, Bottomline solutions enable organizations to migrate from paper to electronic processes, achieve greater efficiency and improve customer service. We look forward to continuing to support Cigna in working to create a healthier environment."

### **About Cigna**

Cigna Corporation (NYSE: CI) is a global health service company dedicated to helping people improve their health, well-being and sense of security. All products and services are provided exclusively through operating subsidiaries of Cigna Corporation, including Connecticut General Life Insurance Company, Cigna Health and Life Insurance Company, Life Insurance Company of North America and Cigna Life Insurance Company of New York. Such products and services include an integrated suite of health services, such as medical, dental, behavioral health, pharmacy and vision care benefits, and other related products including group life, accident and disability insurance. Cigna maintains sales capability in 30 countries and jurisdictions, and has approximately 70 million customer relationships throughout the world. To learn more about Cigna®, including links to follow us on Facebook or Twitter, visit [www.cigna.com](http://www.cigna.com).

### **About Bottomline Technologies**

Bottomline Technologies (NASDAQ: EPAY) provides cloud-based payment, invoice and banking solutions to corporations, financial institutions and banks around the world. The company's solutions

are used to streamline, automate and manage processes involving payments, invoicing, global cash management, supply chain finance and transactional documents. Organizations trust Bottomline to meet their needs for cost reduction, competitive differentiation and optimization of working capital. Headquartered in the United States, Bottomline also maintains offices in Europe and Asia-Pacific. For more information, visit [www.bottomline.com](http://www.bottomline.com).

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#### *Cautionary Language*

*This press release may contain "forward-looking statements" within the meaning of the Private Securities Litigation Reform Act of 1995. Any statements that are not statements of historical fact (including statements containing the words "will", "believes," "plans," "anticipates," "expects," "look forward", "estimates" and similar expressions) should be considered to be forward-looking statements. Actual results may differ materially from those indicated by such forward-looking statements as a result of various important factors. Among the important factors that could cause actual results to differ materially from those indicated by such forward-looking statements are competition, market demand, technological change, strategic relationships, recent acquisitions, international operations and general economic conditions. For additional discussion of factors that could impact Bottomline Technologies' financial results, refer to the Company's Form 10-K for the fiscal year ended June 30, 2011 and any subsequently filed Form 10-Q's and Form 8-K's or amendments thereto. Any forward-looking statements represent our views only as of today and should not be relied upon as representing our views as of any subsequent date. We do not assume any obligation to update any forward-looking statements.*