

CIGNA LOCALPLUS NETWORK



2015 Nationwide Network

YOU HAVE COAST-TO-COAST COVERAGE

Cigna medical plans in Arizona, California, Colorado, Florida, Georgia, Missouri, Tennessee and Texas offer the freedom to use health care professionals in the **LocalPlus® Network**. When traveling outside of the LocalPlus Network service areas we offer in-network access to health care professionals in the **Open Access Plus Network**.

How it works:

The LocalPlus® Network provides access to health care professionals in your area and other parts of the country (see the LocalPlus service area grid on the opposite side of this flyer). Some of the health care professionals in the LocalPlus Network have separately earned the Cigna Care Designation - recognized for achieving top results on Cigna quality and cost-efficiency measures. Look for the designation under the Quality and Recognitions column of the directory on Cigna.com/ifp-providers.

When you receive care from a health care professional or hospital in the LocalPlus Network the visit is considered in-network which helps you incur less out-of-pocket expenses.¹ The LocalPlus Network is a smaller network of participating health care professionals, specialists and hospitals within the larger Cigna Open Access Plus Network. Cigna contracts with the LocalPlus Network of health care professionals to ensure that you have referral-free access to quality care and to keep your health care costs lower.

When you are traveling and you are not in a LocalPlus service area, you have access to health professionals in the Open Access Plus Network and the visit is considered in-network.

You also have the freedom to visit a health care professional or hospital not in the network at any time,² but you will pay more out of pocket for that visit, except for emergency services.³

Additional features, tools and resources that come with your medical plan are:

- › Access to Cigna's national network of labs, X-ray and radiology offices, and dialysis centers
- › 24/7/365 live customer service
- › Access to the online provider directory where you can find health care professionals, hospitals and labs in your area
- › Access to myCigna.com and the myCigna Mobile App* that lets you access information about your plan when at home or on the go
- › Access to retail pharmacies in your area and the convenience of door-to-door prescription drug delivery using Cigna Home Delivery Pharmacy.**

* The downloading and use of the App is subject to the terms and conditions of the App and the online store from which it is downloaded. Standard mobile phone carrier and data usage charges apply.

**Restrictions may apply, see plan summary for details.

To remain in-network:

Use health care professionals in the:

When home



LocalPlus Network

When traveling to a LocalPlus service area



LocalPlus Network

When traveling to an area where the LocalPlus Network is not available



Open Access Plus (OAP) Network



The Cigna LocalPlus Network of health care professionals and hospitals are available in these areas across the United States. LocalPlus service areas:

Arizona

Phoenix

California

Northern/Bay Area Counties:

Alameda

Contra Costa

San Francisco

San Mateo

Santa Clara

Southern Counties:

Los Angeles

Orange

San Bernardino

Riverside

San Diego

Colorado

Denver*

Florida

Orlando

Tampa

Southern Counties:

Broward

Martin

Miami-Dade

Monroe

Palm Beach

St. Lucie

Georgia

Atlanta

Augusta*

Columbus*

Macon

Rome

Savannah*

Illinois

Chicago**

Massachusetts

Statewide*

Missouri

St. Louis*

Rhode Island

Statewide*

Tennessee

Statewide

Texas

Austin

Dallas/Ft. Worth

Houston

Visit the provider directory at Cigna.com/ifp-providers for more details.

* Metropolitan area

+ IFP medical plans are not sold in this area, however, customers should use health care professionals in the LocalPlus Network within these areas to stay in-network.

Need to find providers in the LocalPlus Network? It's easy.

Visit Cigna.com/ifp-providers and find health care professionals, hospitals and pharmacies in the LocalPlus Network. You can also call 800.Cigna.24.



1. When receiving care in any LocalPlus Network service area, you must use a doctor or facility in the LocalPlus Network to receive coverage at the in-network level – except in the case of emergencies. Outside of any LocalPlus Network service area, you have in-network access through the Away from Home Care (Open Access Plus) Network.
2. Coverage for out-of-network services are reimbursed at the out-of-network benefit, plus any difference in the amount that Cigna reimburses for that service(s) and the amount charged by the provider.
3. Emergency services (as defined in your plan).

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