YOU HAVE COAST-TO-COAST COVERAGE
Cigna medical plans in Arizona, California, Colorado, Florida, Georgia, Missouri, Tennessee and Texas offer the freedom to use health care professionals in the LocalPlus® Network. When traveling outside of the LocalPlus Network service areas we offer in-network access to health care professionals in the Open Access Plus Network.

How it works:
The LocalPlus® Network provides access to health care professionals in your area and other parts of the country (see the LocalPlus service area grid on the opposite side of this flyer). Some of the health care professionals in the LocalPlus Network have separately earned the Cigna Care Designation – recognized for achieving top results on Cigna quality and cost-efficiency measures. Look for the designation under the Quality and Recognitions column of the directory on Cigna.com/ifp-providers.

When you receive care from a health care professional or hospital in the LocalPlus Network the visit is considered in-network which helps you incur less out-of-pocket expenses. The LocalPlus Network is a smaller network of participating health care professionals, specialists and hospitals within the larger Cigna Open Access Plus Network. Cigna contracts with the LocalPlus Network of health care professionals to ensure that you have referral-free access to quality care and to keep your health care costs lower.

When you are traveling and you are not in a LocalPlus service area, you have access to health professionals in the Open Access Plus Network and the visit is considered in-network.

You also have the freedom to visit a health care professional or hospital not in the network at any time, but you will pay more out of pocket for that visit, except for emergency services.

To remain in-network: Use health care professionals in the:

| When home | LocalPlus Network |
| When traveling to a LocalPlus service area | LocalPlus Network |
| When traveling to an area where the LocalPlus Network is not available | Open Access Plus (OAP) Network |

Additional features, tools and resources that come with your medical plan are:

- Access to Cigna’s national network of labs, X-ray and radiology offices, and dialysis centers
- 24/7/365 live customer service
- Access to the online provider directory where you can find health care professionals, hospitals and labs in your area
- Access to myCigna.com and the myCigna Mobile App* that lets you access information about your plan when at home or on the go
- Access to retail pharmacies in your area and the convenience of door-to-door prescription drug delivery using Cigna Home Delivery Pharmacy.**

* The downloading and use of the App is subject to the terms and conditions of the App and the online store from which it is downloaded. Standard mobile phone carrier and data usage charges apply.

**Restrictions may apply, see plan summary for details.
The Cigna LocalPlus Network of health care professionals and hospitals are available in these areas across the United States. LocalPlus service areas:

**Arizona**
- Phoenix

**California**
- Northern/Bay Area Counties:
  - Alameda
  - Contra Costa
  - San Francisco
  - San Mateo
  - Santa Clara
- Southern Counties:
  - Los Angeles
  - Orange
  - San Bernardino
  - Riverside
  - San Diego

**Colorado**
- Denver*

**Florida**
- Orlando
- Tampa
- Southern Counties:
  - Broward
  - Martin
  - Miami-Dade
  - Monroe
  - Palm Beach
  - St. Lucie

**Georgia**
- Atlanta
- Augusta*
- Columbus*
- Macon
- Rome
- Savannah*

**Illinois**
- Chicago**

**Massachusetts**
- Statewide*

**Missouri**
- St. Louis*

**Rhode Island**
- Statewide*

**Tennessee**
- Statewide

**Texas**
- Austin
- Dallas/Ft. Worth
- Houston

Visit the provider directory at Cigna.com/ifp-providers for more details.

* Metropolitan area
** IFP medical plans are not sold in this area, however, customers should use health care professionals in the LocalPlus Network within these areas to stay in-network.

**Need to find providers in the LocalPlus Network? It’s easy.**
Visit Cigna.com/ifp-providers and find health care professionals, hospitals and pharmacies in the LocalPlus Network. You can also call 800.Cigna.24.