



Precertification of Coverage

CIGNA continually reviews its precertification process and requirements in an effort to support access to quality care for plan participants. Updates to our precertification requirements are made throughout the year, most recently in August 2009.

The next precertification requirements update is scheduled to occur on January 1, 2010. The January update will include additions and removals based on the CIGNA review process, as well as incorporate new 2010 Current Procedural Terminology (CPT®) and Healthcare Common Procedure Coding System (HCPCS) codes that require precertification. CIGNA may make additional changes to the precertification requirements in third quarter 2010.

To view the existing list of services requiring precertification of coverage, as well as planned updates, log in to **www.cignaforhcp.com** and click on 'Precertification' under 'Popular Links'. You can also access the list through the former Great-West Healthcare website, **www.greatwesthealthcare.com/providers**.

Reminder: As of January 1, 2009, CIGNA and the former Great-West Healthcare now use one combined precertification list. The process for obtaining precertification has not changed. Contact CIGNA, former Great-West Healthcare, or the authorized delegate as you do today to request precertification.



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To access and receive information electronically, such as our newsletter, important updates and new services, simply log in to the **CIGNA for Health Care Professionals** website and register.

If you are not a registered user, but would like to begin using the CIGNA for Health Care Professionals website and receive electronic updates, go to **www.cignaforhcp.com** and click on 'Register Now' in the left side bar. If you are a registered user, please check the 'My Profile' page to make sure your information is accurate.



We reference CIGNA and Great-West Healthcare to accommodate all covered individuals. For CIGNA covered individuals, disregard Great-West Healthcare references.

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